



Healthwatch and
Public Involvement
Association



HAPIA Membership

Action for safe,
accountable and effective
health and social care

COMPANY LIMITED BY GUARANTEE. COMPANY REGISTERED IN ENGLAND
COMPANY No: 06598770. REGISTERED CHARITY No: 1138181

REGISTERED OFFICE:

6 GARDEN COURT, HOLDEN ROAD, WOODSIDE PARK, LONDON, N12 7DG

Healthwatch and Public Involvement Association
HAPIA2013@aol.com

www.HAPIA2013.org

Healthwatch and Public Involvement Association

What is Healthwatch?

Local Healthwatch (LHW) is an independent, community based body (social enterprise) of local people that has statutory powers. It has been established to transform the effectiveness of health and social care services to meet local needs. HAPIA is committed to making a significant contribution to the planning and monitoring of local services by promoting public involvement and the development of user-led health and social care services.

There are 152 Healthwatch across the country, working to improve conditions in their area. Healthwatch was set up under the Health and Social Care Act 2012 and was established in April 2013.

What is HAPIA?

HAPIA is an independent, autonomous national network of Healthwatch and people who are active in Local Healthwatch as members, trustees and ambassadors.

We welcome voluntary/community sector organisations and all who are committed to putting service users and carers at the centre of health and social care decision-making and creating highly effective services in every part of the country.

By joining HAPIA you will help to build a powerful voice for Healthwatch in central government, NHS England, and the Departments of Health, and Communities and Local Government.

A united voice is essential to influence government policy on the funding and development of Healthwatch and to provide support for health campaigners and individual health activists.

What does HAPIA do?

HAPIA aims to provide a cohesive voice for Healthwatch, and health campaigners in the community/voluntary sector. It enables and encourages greater co-operation and influence across local authority boundaries, and promotes involvement in the decision-making.

We use independently gathered intelligence to influence services locally and nationally.

HAPIA is a source of expert advice stakeholders and works to influence Ministers on health and social care issues.

HAPIA works with key decision-makers, including:

- Healthwatch England
- NHS England and Department of Health
- Care Quality Commission and NICE
- Members of the Houses of Parliament

HAPIA and Public Involvement

HAPIA supports, encourages and campaigns for communities to be involved and influential in all key decisions about health and social care, locally, regionally and nationally. We campaign for effective patient and public involvement and greater democracy in health and social care, and promote participation in policy debates and consultations on quality, access and provision of services.

What issues does HAPIA address?

Huge changes are taking place in the NHS and social care in the absence of clear and effective patient and public involvement mechanisms. These changes include closures of A&E departments, transfer of GP services to private 'healthcare companies', the concentration of commissioning to more remote CCGs, and plans to make massive cuts in care budgets as a result of the financial crisis.

HAPIA aims to create powerful coalitions between Local Healthwatch and with the voluntary sector and to support the expertise and opportunities for Local Healthwatch to intervene regionally and nationally, to influence key policies and strategies, e.g. in relation to urgent and emergency care.

Emergency ambulance care, and services for children, cancer and mental health, have regional structures. Many others are multi-regional or national. It is vital that public involvement is influential across geographical boundaries, everywhere that decisions are being made about services.

Nothing about us, without us!

How does that affect me as a HAPIA member?

HAPIA's role is to inform, advise and support our membership. We disseminate information and make it easier for Local Healthwatch and Healthwatch members to network with each other across England, and with our colleagues in Wales, Northern Ireland and Scotland.

Effective national communications enable examples of best practice to be shared easily, and make it easier for members to take part in major national and regional policy debates, and consultations on quality, access and the provision of services.

HAPIA supports the independence and autonomy of Healthwatch. This is essential when working with, and influencing, the decisions of highly complex Local Authorities and NHS Trusts. HAPIA can provide advice and support, and opportunities for Local Healthwatch and community/voluntary sector organisations to share experiences and learn from each other.

You should join...

You should join so that you can influence policies at a national level that underpin the delivery of health and social care services. Draw on the experiences of other HAPIA members and collaborate with them in many ways, to build better services and challenge attempts to cut them.

Local Healthwatch should join ...

Healthwatch and community/voluntary sector bodies should join to create a greater and more credible public voice to put patients and the public at the heart of decision-making in the Department of Health, and with national bodies which have influence on health and social care policy.

How do I join?

Joining couldn't be simpler. Visit the website at: www.hapia2013.org to join online, or to download the application form, and send it to us. Address below.

HAPIA Membership

Membership is for 12 months.
£10.00 for an individual membership
£50.00 for a Healthwatch membership

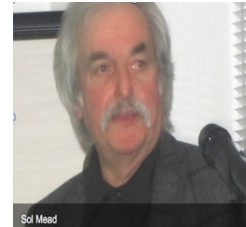
Our Aims ...

- Support the development of 152 Local Healthwatch (LHW) organisations and the national body Healthwatch England (HWE) as powerful and effective bodies enabling the public to participate in monitoring, influencing and improving health, social care and public health services.
- Be a cohesive voice nationally for Healthwatch and Healthwatch members.
- Promote democratic and accountable public involvement organisations across England, which genuinely empower patients, care receivers, carers, and all individuals and communities to influence planners, commissioners and providers of health, social care and public health services, in order to achieve safe and effective services.
- Use independently gathered evidence from all sources to Investigate, challenge and influence health, social care and public health bodies which fail to provide or commission safe, effective, compassionate and accessible services.
- Collaborate with local and national community and voluntary sector bodies, patients and service users to achieve HAPIA's objectives.
- Promote open cultures in NHS Trusts/FTs that promotes the Duty of Candour in health and social care, and encourages whistleblowing where care providers are failing.
- Hold the government to account for its legislative and policy commitments to public influence in health, social care and public health services.

Building Relationships with other bodies and charities

Sustaining and developing relationships with Healthwatch England (HWE), Local Healthwatch (LHW), the Department of Health, NHS England, Local Government Association (LGA), National Voices, Action against Medical Accidents (AvMA) and other national and local voluntary sector bodies on the basis of shared interest and objectives.

Working in partnership with the National Association for Voluntary and Community Action (NAVCA), Community and Voluntary Services (CVS) and the NHS Alliance Patient and Public Involvement (PPI) Group.



Ensure the government is well informed about key policy issues...

- Briefing Ministers in the Department of Health and the Department of Communities and Local Government, and NHS England on the importance of patient and public scrutiny of health and social care as a principal means of ensuring safe and high quality services.
- Prioritising safety, quality and dignity as top priorities for all health and social care providers.
- Campaigning for the right of all vulnerable people to get free, at the point of use, the care and support they need to live their lives with dignity, confidence and safety
- Enforcement of the Human Rights Act in all care homes in public and independent sectors.
- Promoting 'whistle-blowing' by health and social care staff, where safe and appropriate standards are not being maintained.
- Indemnity for Healthwatch members to safeguard their right to speak out and monitor services without fear.
- Requiring all NHS Board Meetings and social care review panels and committees to be held in public with full participation of Local Healthwatch.

Establish systems that enable members to collaborate to...

Develop effective public engagement and participation in national commissioning and cross-border specialties, including mental health, ambulance, paediatric, specialist and tertiary services.

Develop policy proposals and positions for presentation to government, national agencies, Parliament and the media.

Share information regionally and nationally, to assist Healthwatch to monitor the safety, effectiveness and quality of NHS and social care services.

HAPIA 2013 / 2014 Publications and websites ...

Healthwatch and Immigration Removal Centres
Improving the Performance of Doctors
HAPIA's Guide to Casualtywatch

The Funding of Local Healthwatch 2013 - 2016
Working with Doctors to Improve Medical Care

www.healthwatchdevelopment.net ... Details funding of all LHW

www.rule43inquests.com Details of outcomes of inquests where Coroner's recommendations have been made.

www.achcew.org Archive site of Community Health Councils and the Association of CHCs for England and Wales

The people involved ...

PHOTOS BY CRISPIN HUGHES



'HAPIA believes that there is an opportunity to fashion a ground-breaking development which will lead the way in which public health and social care services are designed and delivered.'

'HAPIA supports the development of Healthwatch while building powerful coalitions which will eventually revolutionise the way services relate to local communities.'

HAPIA has a Steering Group of 10 people each of whom has a portfolio on which they lead.

HAPIA works with many organisations, including:

- Department of Health
- NHS England
- Care Quality Commission
- General Medical Council
- Nursing and Midwifery Council
- NHS Alliance
- NHS Support Federation
- Royal College of Nursing
- National Association of Patient Participation
- Action against Medical Accidents
- National Voices
- Socialist Health Association
- Unison



<u>JOHN LARKIN</u>	COMPANY SECRETARY, TRUSTEE
<u>RUTH MARSDEN</u> YORKSHIRE + HUMBER	INFORMATION + COMMUNICATIONS TRUSTEE, VICE CHAIR
<u>MARY LEDGARD</u> EAST OF ENGLAND	RURAL HEALTHWATCH
<u>MICHAEL ENGLISH</u> LONDON	PARLIAMENTARY ADVISOR, TRUSTEE
<u>ELSIE GAYLE</u> MIDLANDS	MATERNITY + OBSTETRICS, MIDWIFERY, PATIENTS + PUBLIC VOICE, PATIENTS SAFETY
<u>CATHERINE GLEESON</u> NORTH WEST	QUALITY ACCOUNTS, LONG-TERM CONDITIONS, INTEGRATED CARE PATHWAYS
<u>LEN ROBERTS</u> SOUTH EAST	BRIEFINGS AND LOBBYING
<u>ANITA HIGHAM</u> SOUTH EAST	INTEGRATED CARE FOR OLDER ADULTS, CARE OF YOUNG PEOPLE WITH MH PROBLEMS, PARLIAMENTARY BRIEFINGS
<u>ELLI PANG</u> SOUTH WEST	GENERAL PRACTICE
<u>MALCOLM ALEXANDER</u> LONDON	PATIENT SAFETY, MENTAL HEALTH, MEDICAL REVALIDATION TRUSTEE, CHAIR

HAPIA SOUTH: MALCOLM ALEXANDER
30C Portland Rise, London N4 2PP
0208 809 6551 or 07817505193
HAPIA2013@aol.com

HAPIA NORTH: RUTH MARSDEN
The Hollies, George Street,
Cottingham, HU16 5QP
01482 849 980 or 07807519933