

**From: Rosamond Roughton, NHS England's National Director,
Commissioning Development**

Dear Colleagues,

I am writing to ask for your help and advice in how we can strengthen engagement at a national level in our developing thinking on how can improve primary care for patients and the public, particularly given the expertise in your organisation and the experience of your members and those you work with and support.

As you may know, as part of NHS England's Call to Action, we published last August some resources around primary care, beginning with "Improving General Practice – a Call to Action" to help stimulate conversations in local communities about how we can support improvements in general practice to deliver better outcomes. At a national level, we also launched an online survey, and have heard back from a range of organisations. We subsequently published "A call to action" for community pharmacy services in November, and a similar package is planned for dental services in the next few weeks.

We have some initial findings from the work done at local level, and the feedback received nationally to date, but there is clearly more to do to engage at a national level. I would welcome the chance for us to discuss with you how we might work together over the next phase of work, so that we can collectively be confident that we have really built the transformation of primary care on the needs and views of patients, harnessing the expertise in your organisation.

Rosamond Roughton,
NHS England's National Director for Commissioning
Development