

Speakers' Biographies



MALCOLM ALEXANDER

- Steering Committee – Healthwatch and Public Involvement Association (HAPIA)
- Vice Chair of Action against Medical Accidents (AvMA)
- Chair, Patients' Forum for the London Ambulance Services
- Former lecturer in 'Patient and Public Involvement in Health and Social Care and 'Power and Empowerment' at Westminster University
- Founder member of the Healthwatch Programme Board
- Ex-chair of National Association of LINKs Members
- Member – English Revalidation Implementation Board = NHS England
- Member - Mental Health expert Safety Group – NHS England

Malcolm was the Chief Officer of Southwark Community Health Council (CHC) and the National Director of the Association of CHCs for England and Wales (ACHCEW).

He is an active health campaigner, with a special interest in acute services, complementary medicine, mental health, health care in detention centres for asylum seekers, ethnicity in relation to access to health care, opposing NHS privatisation, and working with communities to change health policy and practice.

Malcolm engages actively with the political process and the media in the context of health policy and public advocacy.

He is actively involved with working with communities across England and government to explore the problems and opportunities of the Healthwatch system for patient and public involvement.

RUTH MARSDEN

In my previous professional life, I was Senior Lecturer in a Faculty of Engineering. I have been working for the last 12 years as a lay person, championing patient and public involvement in health.

To date:

- Steering Committee - Healthwatch and Public Involvement Association (HAPIA)
- Lay member of Social Care Inspection for Adult Services
- Chair of PPI Forum for Hull and East Yorkshire Hospitals Trust and member of PPI Forum for Hull PCT
- Chair of the Specialist Trusts of Yorkshire, Humberside and Teeside
- Chair of Radiology Patient Liaison at Hull and East Yorkshire Hospital Trust
- Lead Representative for East Riding of Yorkshire Local Healthwatch

PPI Liaison for:

- National Specialised Commissioning Group
- General Pharmaceutical Council
- NICE

Recently:

- Peer reviewer for the National Institute for Health Research (NIHR)
- Member of the DH Healthwatch Advisory Group for the 2012 Health and Social Care Act
- Chair of the DH Sub-Group for Transition to Healthwatch
- Member of RCS Development Group for Gallstones Disease
- Member of the NHS Specialised Services Clinical Reference Group for Interventional Radiology
- Board Member for Adult Safeguarding for Hull
- Trainer for NHS Leadership Academy
- Evident to Parliament – eg:
 - o Health Select Committee (x3)
 - o All Party Parliamentary Group on Patient and Public Involvement
 - o House of Lords EU Committee re. free movement of healthcare professionals

PETER WALSH

Peter is Chief Executive of Action against Medical Accidents (AvMA), the independent charity that promotes better patient safety and provides information, advice and support to people affected by a medical accident.

Peter has extensive experience of work on patients' rights, advocacy and health policy. Before joining AvMA, he was Director of the Association of Community Health Councils for England and Wales (ACHCEW).

He had been Chief Officer of the Community Health Council in Croydon, where he co-ordinated monitoring of local health services and took part in strategic planning, as well as supporting individuals with complaints about the NHS.

Prior to this, Peter worked in the voluntary sector – mainly within Councils for Voluntary Service. This included development work with voluntary and community groups, including work on user involvement, community care planning, and developing advocacy projects for different groups of people.

Peter also has experience of working in the private sector in the advertising and publishing industry. He holds a Masters Degree in Business Administration (MBA) from the University of Hull, specialising in health service management, and a BA in English from the University of Leicester.

- World Health Organisation – '*Patients for Patient Safety Champion*'
- Editorial Advisory Board of *Clinical Risk* journal
- Senior Advisor to Don Berwick review of patient safety in the wake of the Mid Staffordshire Public inquiry

EDWARD DAVIE

Ed Davie is Communications and Public Affairs Manager for the National Survivor User Network, a mental health service-user charity that lobbies for, and supports the involvement of people with experience of psychological conditions in their own services and communities.

In this capacity, Ed is a member of the Department of Health Ministerial Advisory Group for the mental health strategy, and started the Department of Health and Healthwatch England endorsed Mental Healthwatch scheme.

Ed is also Chair of Lambeth Council's Health and Adult Social Care Scrutiny Committee, and was awarded the Local Government Information Unit Scrutineer of 3013 Award, in part of his work to help prevent further deaths of black mental health service-users in the wake of the Sean Rigg case.

A Guardian contributor, Ed won the Guild of Health Writers' Campaign Journalist of 2010 award for stopping private hospitals refusing to treat NHS patients with mental health conditions.

DR. KATHERINE RAKE, OBE

Dr. Katherine Rake OBE is the Chief Executive of Healthwatch England. She joined Healthwatch England from the Family and Parenting Institute, where she was Chief Executive.

Katherine was previously Chief Executive of the Fawcett Society and a lecturer in Social Policy at the London School of Economics, where she is now a Governor. She has worked with the Prime Minister's Policy Unit, HM Treasury and other government departments.

In 2008, Katherine was awarded an OBE for services to equal opportunities, and given an Institute of Director's Honour.

OLIVIA O’SULLIVAN

Olivia is a Lewisham resident and member of the Steering Group of the Save Lewisham Hospital Campaign. She does the website, which has played a key role in bringing together all the campaign activities and contains – among other things – an extensive archive of responses to the TSA process from clinicians, politicians, patients and others ... an extensive collection of videos and a press archive.

Olivia co-ordinated the organisation of the Lewisham People’s Commission that took place on 29 June 2013. The report will be published on 27 November 2013 and an on-line version will be published shortly afterwards. A DVD of the event is also due to be published shortly.

Visit:

<http://www.savelewishamhospital.com/peoples-commission-report/> for further information.

In her other life, Olivia is Assistant Director of the Centre for Literacy in Primary Education, and developed a national project called ‘*The Power of Reading*’ which has run in nearly 40 Local Authorities. She created a website that is used nationally by teachers. The project helps children to enjoy reading through supporting teachers’ use of good books in the classroom. She has also co-authored two books: *Understanding Spelling* and *Boys and Reading*.

ANDREA SUTCLIFFE

Andrea has nearly 30 years’ experience in health and social care, managing a range of services including those for children and for older people.

Andrea joined the CQC in October 2013 from the Social Care Institute for Excellence, where she was the Chief Executive from 2012. She will lead CQC’s inspection and regulation of adult social care, and will be responsible for developing the new approach to the way the CQC regulates social care, in consultation with people who use and provide services. She will also oversee the development of a new rating system for social care providers.

Previously, Andrea was Chief Executive of the Appointments Commission and was an Executive Director at the National Institute for Health and Clinical Excellence for 7 years.

Andrea is an advocate for the use of social media to share information and learn from others. She blogs regularly for sites such as the Guardian Social Network on the SCIE website.

You can follow Andrea on twitter
[@Crouchendtiger7](https://twitter.com/Crouchendtiger7).

ELSIE GAYLE

Elsie is a British trained midwife with significant national and international clinical experience. She is the Director of Midwives Mutual Ltd.

Interests:

- Midwifery Leadership – policy – practice – education – regulation
- Recruitment and retention of midwifery
- Mental Health and Wellbeing – policy – practice
- Organisational Culture
- Evidence-based care
- ‘Cultural Safety’ as a simple mechanism that allows consumers to say whether or not services are safe for them to approach and use

Member of:

- The Royal College of Nursing
- The Royal College of Midwives (Associate)
- The Independent Midwives UK

SOL MEAD

Sol has been representing patient/lay views within different health organisations since 2006. Over that period, he has been a member and Chair of the Royal College of Radiologists' Clinical Oncology Patient Liaison Group, and a member of different RCR Committees. He was made an Honorary Member of the RCR in 2011.

Until earlier this year, Sol was the Chair of the Academy of Medical Royal Colleges' Patient Lay Group, the lay member of the Academy's Governing Body, and member of the Academy's different committees, covering the Training and Education of Doctors, Revalidation, Clinical Excellence Awards and Quality Improvement, and other groups.

Sol has also been a member of the NHS Futures Forum and was also involved in the Department of Health/Care Quality Commission work on the creation of Healthwatch.

Sol has also been involved as a patient/public representative in the Department of Health and GMC work on the development of the revalidation process that now applies to all doctors. He has been a member of the DH Revalidation Support Team Programme of Work Advisory Group, and is currently the patient/Public Representative on the GMCs Revalidation Implementation Advisory Board.



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She has worked with the Prime Minister's Policy Unit, HM Treasury and other Government departments. In 2008, Katherine was awarded an OBE for services to equal opportunities, and given an Institute of Director's 'Good Director' Honour.

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