

Steve Field GP Services (NHS and Independent) -

Inspections of GP and OOH providers across CCG areas began on 28 April 2014. There are 3 groups; group 1 (consisting of 40) is now complete and we have commenced group 2 (consisting of 68). Intelligence sharing meetings have taken place with the relevant CCGs, user groups and with NHS England.

The recruitment of GPs as members of the inspection teams is progressing apace. In the early inspections there has been some difficulty in identifying a GP for every inspection. When this occurred the inspection date has been rearranged for when a GP is able to join the team, ensuring that the methodology is not compromised. We are also looking at how we would use locum GPs to fill in gaps at short notice. Heads of GP inspection have provided briefing sessions/training for those GPs to ensure they are fully aware of the requirements of the role, including providing this support at weekends. The allocation of GPs to inspections will ease and the numbers recruited steadily increase and we are able to provide notice of schedules for inspection in good time.

Of the total inspections undertaken in 2013/14 (39,567):

- There were 1,654 responsive inspections, judgements were made and completed in 1,459 and of these 904 (62%) had some non-compliance identified as part of the inspection.
- During 2013/14 there were 9,501 locations inspected for the first time of these 7,360 (78%) were found to be compliant, broadly in line with 2012/13 when the figure was 76%.
- 4,679 locations cancelled their registration in the year, of these 567 (or 12%) cancelled while non-compliant.
- 4,481 (11.5%) involved an Expert by Experience or Specialist

through either advice or as part of the visit. This is a significant increase compared with 4.9% (1,405 inspections) in 2012/2013.

- 186 Inspections have been triggered by a safeguarding enquiry or concern.

The number of locations **non-compliant for over one year** has increased by **70%** since the end of quarter 4 2012/2013 to 51 locations

Inspector vacancy rate

0.3% - Q1

2.2% -Q2

3.4% -Q3

5.6% - Q4

5.6% – 13/14

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