

Report to Board of Directors

From: ???????

Date of Meeting: November 2009

Subject: Emergency Department Re-development

Status: For Approval

1. Introduction

This paper updates the Board on the re-development of King's Emergency Department (ED) and asks for approval for the broad layout of the architect's proposals for the use of the space earmarked for the re-development. This paper is being submitted to the Boards of all four partner NHS organisations on the ED Project Board; NHS Southwark, NHS Lambeth, South London and the Maudsley NHS FT and King's College Hospital NHS FT.

2. Background

The consultation on the re-development took place between 16 January and 7 April 2009. 711 individuals and groups were pro-actively contacted to encourage participation in the consultation. Presentations and discussions also took place at a number of meetings of a broad range of local stakeholders, including mental health groups, BME groups and service users. 172 formal responses were received from individuals, groups and organisations. 18 of these were narrative responses and 154 were responses answering questions on a structured feedback form.

In addition, Harriet Harman MP, Tessa Jowell MP, Kate Hoey MP and Simon Hughes MP all had face to face meetings at the hospital, tours of the ED and the opportunity to talk to staff.

In June 2009, a report on the findings of the consultation was published by Communications Management, an independent organisation, engaged by the Project Board to assist with the consultation process.

2.1 Consultation response

The proposals put forward in the consultation met with general support from the majority of respondents. In particular, the proposed Meet and Greet system, the movement of the walk-in entrance away from busy Denmark Hill and the introduction of more private rooms across the different clinical areas within the department were well received.

However, with regard to the treatment of mental health patients, some of the narrative responses to the consultation expressed concerns about the proposed arrangements. The original plans did not offer a designated space for mental health patients, and the project board undertook to find a way to provide a better identified assessment and waiting area adjacent to the 24 hour Psychiatric Liaison Nurse team, where mental health patients could have access to quiet, private space and the appropriate health care professionals.

There were also some concerns that the plans did not provide enough clinical space to allow the department to be fit for purpose.

3. Re-development plans

The amount of space in the original plans was limited by its existing footprint. Once King's College Hospital had approved the extension of the footprint into the hospital's Golden Jubilee Wing, the architects could be rebriefed.

Attached are the new architect's plans, which recommend how we best to use the extended footprint. A number of key workstreams have been established to clarify care pathways and further involve staff and users in the design process.

The workstreams are:

- Mental Health
- Paediatrics
- Main entrance/Meet and Greet
- Minors/Urgent care
- Majors
- Resus(citation)
- Clinical decision Unit/Observation Ward

The new plans include :

- **Mental Health** - a separate space for mental health patients, including two private consulting rooms with doors adjacent to the new base for the 24 hour Psychiatric Liaison Nurses (PLNs) and close to the proposed Meet and Greet. There will be safe and secure access for mental health patients from the main entrance.

- **Paediatrics** – a larger clinical area, separate adolescent and paediatric treatment areas, a separate clinical decision unit/ observation unit with 3 beds, an increase of private treatment rooms with doors from 4 to 8.
- **Entrance/Meet & Greet** – Walk-in entrance will be separate from the ambulance entrance. A Meet and Greet facility will be created for all walk-in patients for rapid assessment and signposting

- **Minors/Urgent Care** – A larger clinical area with an increase of private treatment rooms with doors from 1 to 6



October 2009

That the Board approves the new plans for King's College hospital's Emergency Department.

5. Recommendations

Once the Boards of Directors of all four partner NHS organisations have approved the allocation of space and broad layout in these plans, King's will be able to tender for this work. The proposed timetable is to tender for the work by January 2010, appoint builders in March 2010 and commence work in April/May 2010.

4. Next steps

The new ED will provide all patients with a state of the art, spacious facility with improved patient care pathways and more private areas.

There is still detail to be worked out and the ED Project Board is continuing to consult with relevant stakeholders to finalise the detail. The attached plans form the basis of the re-development and need to be approved so the plans can move to the next stage needed for the tender process.

- **Majors** – Improved flow for ambulances, with two enclosed private assessment rooms and 6 en-suite side rooms with doors
- **Resus** – A larger clinical area, with an increase in the number of bays from 5 to 10
- **Clinical Decision Unit/Observation Ward** – A larger clinical area with an increase in the number of private rooms with doors from 1 to 6