



ONWARDS TO HEALTHWATCH ...

*The National Voice for LINKs and
LINK Members*



Evolution or Abolition?

Local Involvement Network (LINK) FUNDING – 2011-2012

The National Association of LINKs Members

Public and Patient Involvement in Health and Social Care

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THE AIMS OF NALM

The aims of NALM are to:

1. Provide a national voice for LINKs' members and to give LINKs greater influence

2. Promote public involvement that leads to real change and the ability to influence key decisions about how care services are planned and run

3. Promote the capacity and effectiveness of LINKs' members to monitor and influence services at a local, regional and national level and to give people a genuine voice in their health and social care services

4. Support the capacity of communities to be involved and engage in consultations about changes to services, influence key decisions about health and social care services and hold those services to account

5. Promote diversity and inclusion and support the involvement of people whose voices are not currently being heard

6. Promote open and transparent communication between communities across the country and the health service

7. Promote accountability in the NHS and social care to patients and the public

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“There will be lots of challenges in the coming year: we want to help make sure LINKs continue to do what they were set up to do; we want to help them be the best they can; we want to build on their successes; and we want to make sure that Local HealthWatch organisations are truly effective consumer champions for health and social care”

Health Minister, Earl Howe

THE PURPOSE OF THIS REPORT

This report presents data from two surveys sent to LINKs and to Local Authorities in February and March 2011. We look at data from nearly every Local Authority in England on the following three issues and make recommendations for Ministers and the HealthWatch Programme Board:

- Budget changes between 2010-2011 and 2011-12
- Retention of funds by Local Authorities for monitoring purposes
- The intentions of Local Authorities in relation to the development of HealthWatch

INTRODUCTION

Many LINKs are being devastated by massive cuts to their budget for 2011-12. In a survey of 151 LINKs carried out in March-April 2011, sixty two LINKs were found to have had budget cuts of over 24% (highest 78%). This report examines responses from the 150 local authorities that have so far provided responses to our FOI request.

Twenty LINKs suffered budget cuts of over 40%.

NALM believes that cuts in excess of 24% will destabilise LINKs and make it almost impossible for them and their Local Authorities to meet their statutory obligation to provide an effective LINK for local communities.

These massive budget cuts make it unlikely that an effective HealthWatch will develop in the affected areas in the short to medium term and make Local Authorities vulnerable to legal challenges with regard to their compliance with the Local Government and Public Involvement in Health Act (2007).

40%	Bromley
42%	Derby
43%	Worcestershire
44%	Somerset
46%	Sefton Hampshire Swindon
47%	Barnsley
50%	Islington
51%	North Somerset
52%	Hackney
55%	Havering North Yorkshire
64%	Sandwell
69%	Greenwich
72%	Hull
77%	Calderdale
100%	Nottingham City

Table 1 *LINKs with budget cuts of over 40%*

This report considers the stated intentions of the Government with respect to the transformation of LINKs into HealthWatch, and asks how realistic Government plans are, set against a background of average reduced LINKs' funding of 21% across England?

How are LINKs to build, develop and transform if they are making their staff redundant, closing offices and cutting their work programmes?

Where is the capacity to develop the additional functions and expertise in providing advocacy and information to the public on health services, which a successful HealthWatch will be required to provide in its area?

NALM believes it makes no sense for the Government to promise the evolution of LINKs into HealthWatch, if the Government is simultaneously sabotaging its own plans for HealthWatch, by refusing to intervene in those cases where Local Authorities make debilitating and destructive cuts to the funding of LINKs.

Underfunding LINKs will prevent them from carrying out their statutory duties and deprive many communities across the country of the services they have a right to expect from LINKs. Further, continued reluctance to confront the facts and intervene will bring Ministers and the Department of Health into disrepute

Where a LINK has not been 'successful' during the first three years of its development, the Local Authority has, in practice, failed to provide the services to the community required by the Act. The Local Authority should examine its own failings and take remedial action to ensure that it is fully and adequately supporting the functioning and development of the local LINK.

DUTIES OF A LOCAL AUTHORITY

The legal duty placed on Local Authorities under the Local Government and Public Involvement in Health Act (2007) is very clear; they must ensure there is an effective local LINK:

Each Local Authority must make contractual arrangements for the purpose of ensuring that there are means by which the activities specified in subsection (2) (i.e. the LINK), for the Local Authority's area can be carried on in the area.

NALM believes that by slashing LINKs' budgets, many Local Authorities are treating the law with contempt, giving lip service to their duties under the Act and depriving their communities of a successful and highly performing local health and social care watchdog. LINKs' members should not be penalised for the failure of some Local Authorities to give adequate support to their LINK through unsuccessful or inappropriate contractual arrangements with a Host.

We commend those Local Authorities that have worked well with the local LINK and Host, have ensured adequate funding and are promoting good opportunities for development into HealthWatch

LINKS INTO HEALTHWATCH – THE EVOLUTION

The HealthWatch Programme Board¹ was set up by the Department of Health and Care Quality Commission (CQC), to ensure active stakeholder engagement and involvement in the development of HealthWatch. The Board has recognised the serious consequences of Local Authorities failing to give adequate funding to LINKs and has given this issue the highest priority on their risk register.

Local Authorities may limit the extent to which they fund Local HealthWatch organisations	Local Authorities face difficult financial decisions in 2011-12 when making local priorities, and LINKs are concerned that this will translate to cuts in their funding.	Red	<p>(1) Provision made in the Health and Social Care Bill of a legal obligation for Local Authorities to make arrangements for provision of functions of Local HealthWatch.</p> <p>(2) Work with Local Government colleagues on how to reinforce message that continuous funding of LINKs essential to the delivery of HealthWatch. Resolution date: ongoing</p>
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Table 2 The Department of Health Risk Register for funding of LINK in 2011-2012

¹ The DH/CQC Programme Board has a duty to ensure the NHS and local government is in a state of readiness for both local HealthWatch and HealthWatch England.

This 'risk' was also identified by the Regulatory Impact Assessment on the Health Bill (Department of Health (2011) Health and Social Care Bill 2011 Impact Assessments, Annex D, part E – Risks page 102):

“There is a risk Local Authorities limit the extent to which they fund Local HealthWatch.

D96. In 2009-10, from the £27 million distributed to Local Authorities for LINKs, £24.3 million was received by LINKs and Host organisations (source: LINKs Annual Reports 2009-10). However, the context is that there is a significant cost pressure upon Local Authorities over the coming years and a number of priorities.

D97. Funding for HealthWatch was proposed to be taken from overall Local Authority allocations, meaning there is not a legal obligation to spend all this money on Local HealthWatch. However, the functions of local HealthWatch will be a legal obligation and need to be funded. Given that complaints advocacy and support for choice are demand led roles, the likely consequence, therefore, of lower levels of funding for HealthWatch would be to a reduced independent scrutiny role.”

NALM has continuously highlighted with the Department of Health, and with Health Ministers, potential threats to the viability of LINKs during 2011-12. We have strongly emphasised that massive cuts to some LINKs' budgets are likely to severely damage their capacity to operate in 2011-12 ... and to simultaneously evolve into HealthWatch. We have advised Ministers that providing a very low budget will lead to a slow death, followed by a *de facto* abolition, and we have asked the Department of Health to ensure that a much stronger message is sent to Local Authorities; requiring them to provide the allocated budget for 2010-11 and for the first year of HealthWatch 2011-12.

NALM has advised Ministers that the current situation resembles the end-stage of CPPIH (Commission for Patient and Public Involvement in Health), where a transition initially seemed possible, but ended in an abolition. As a result, in many cases, it has taken three years to build a new LINK to perform similar functions to the two bodies they replaced – Patient Forums and Community Health Councils.

NALM has requested a Ministerial meeting in the near future, in an attempt to secure effective funding of LINKs in the transition year and genuine evolution from LINKs into HealthWatch.

The greatest risk is that what is intended to be an evolution and a transition will in fact be yet another abolition – the third in 8 years!

METHODOLOGY

On 21 February 2011, an E-Survey was sent to every LINK in England asking for data on:

- Current Budget (2008-2011)
- Proposed Budget (2011-2012)
- % Decrease in Budget for 2011-2012
- Expected impact on the work of your LINK and your statutory functions.

On 10 March 2011, NALM sent FOIs to every Local Authority in England requesting the following information:

1. What level of funding has been agreed by your Authority to fund the Local Involvement Network for your Authority's area for the period 2011 – 2012?
2. From the budget agreed to fund the Local Involvement Network for 2011 – 2012, what amount of money will be retained by the Council for contract monitoring and other Council activities in relation to the LINK?
3. What is the name of the Host with whom a contract has been made to support the Local Involvement Network for 2008 – 2011 for your area?
4. What is the name of the Host with whom a contract was made to support the Local Involvement Network for 2008 – 2011 for your area?
5. What arrangements have you made with your Local Involvement Network and Host to prepare for the evolution of the Local Involvement Network into Local HealthWatch?
6. What sum of money will you allocate, in addition to the LINKs' budget for 2011 – 2012, to set up and fund HealthWatch in the area of your authority?

Where a Local Authority had not replied within 20 working days reminders were sent out twice.

RESPONSE

By 19th April 2011, only twenty two LINKs had replied to the survey – 22/151 (15%), whereas 131/151 (87%) of Local Authorities had replied. LINKs are not bound to reply to information requests under the Freedom of Information Act (FOI), whereas Local Authorities were bound to reply within 20 working days (by 7th April 2011).

Although 30 Local Authorities had not replied within the 20 working days, on further enquiry, 18 of these said they had never received the original request from NALM.

Every Local Authority except for Bedford eventually replied to our FOI although answers from Blackburn and Darwen, South Tyneside and Wokingham were unclear or incomplete and could not be used for the survey.

Data from South Tyneside and Blackburn and Darwen did not answer the funding question fully, whilst Wokingham failed to provide the information requested. Nottingham City replied that they were giving no money to the LINK but made it clear that they were continuing to work with the LINK.

PRESENTATION OF FINDINGS

Data collected from the two surveys is presented below in the following tables:

- Table 3 Sums retained by some Local Authorities from the Department of Health LINK allocations
- Table 4 Sums set aside by some Local Authorities for HealthWatch Development
- Table 5 Budget changes by % from 2010-11 to 2011-12 (Appendix 2)
- Table 6 LINK Budget Responses from Local Authorities by Region (Appendix 3)
- Table 7 Budget allocations for the current and previous financial years (Appendix 4)
(Budget for 2011-12, the percentage decrease over 2010-11, the sum retained by the Local Authority for administration and the final budget allocated to the LINK)
- Table 8 Individual 'data card' for each LINK showing details of all data collected from the two surveys (Appendix 5)

ANALYSIS

The average funding cut for LINKs across England was 21%, which is equivalent to the loss of 1 or 2 posts.

Sixty two LINKs have suffered cuts well in excess of this figure (over 24%), which may make it impossible for them to do more than mark time over the next year and will damage their prospects of a transition into HealthWatch.

A small but significant number of LINKs had no funding cuts:

Bexley - Kingston upon Thames - Leicestershire - Poole - Stockton on Tees
Stoke on Trent - Thurrock - Warwickshire - Wirral - Wolverhampton.

Some LINKs had small increases in funding to reflect inflation, which was funded by the Department of Health.

Although LINK members might become more active to compensate for the loss of their staff due to cuts, the LINK's effectiveness is likely to be severely damaged because volunteers need professional staff support to operate effectively.

Staff cuts will be particularly damaging for members with disabilities and require more intensive support from staff; e.g. briefings before and during meetings with commissioners and providers of health services.

The regional picture showed that:

- The highest funding cuts occurred in the East Midlands (overall 31%) and Yorkshire and Humberside (overall 34%)
- The lowest funding cuts occurred in the North East (15%) and West Midlands (21%)

However, there do not appear to be any significant regional trends and the differences may be accounted for by particular cuts in some areas significantly influencing the average.

The data showed that 33 Local Authorities retained LINK funds for monitoring of Host contracts, and that in 12 cases this was in excess of £20,000 – a massive redirection of LINKs funding for bureaucratic purposes. In the previous round of contracts between Local Authorities and hosts (2008-2011) some Authorities also took large sums for this purpose (<http://tinyurl.com/6j6h9p8>).

Stoke on Trent	£43,000
Buckinghamshire	£40,000
Enfield	£35,000
Staffordshire	£30,000
Southampton	£12,000 (£35,000 for HW)
West Sussex	£32,000
North Tyneside	£32,000
East Sussex	£30,000
Oxfordshire	£23,000
Sheffield	£22,000
Bristol	£22,000
Shropshire	£20,000

Highlighted Authorities refer to Table 5 below

Table 3 Sums retained by some Local Authorities from the Department of Health LINK allocations

In the cases, some Local Authorities' retentions were designed to support the transition to HealthWatch.

East Sussex	£57,000
Stoke on Trent	£43,000
Buckinghamshire	£40,000
Enfield	£35,000
Oxfordshire	£15,000
Shropshire	£26,000

Table 4 Sums set aside by some Local Authorities for HealthWatch development

Some LINKs described significant cuts to their organisation as a result of the cuts:

“Reduced staffing to carry out essential LINK services. LINK activities will be reduced to carrying out “skeletal services” only. This will mean there will only be limited involvement of local people in their health and social care. This goes against the principles of why LINK was set up in the first place.”

Essex and Southend LINK

- Budget reduction “will lead to a greatly reduced capacity for investigating health and care services.
- A reduction of Host staff team from current 4 posts
- A reduced capacity to produce reports (10 in 2010)
- Fewer public events (minimum 4 per year in 2008-11). Fewer resources available for information and publicity (eg. LINK newsletter and website)”

Hull LINK

Islington LINK described:

- Reduced staffing and reduced discretionary budget. LINK will reduce frequency and scale of activities but aim to maintain activities to ensure the LINK fulfils its remit
- A maximum of 3 working groups as opposed to 5 in previous years. LINK will not hold events (except AGM) unless local NHS and LA can provide additional funds for these
- Steering Group will meet less frequently (every six weeks instead of every month)
- Carry out less out-reach and less Enter and View, generating fewer reports and recommendations. Activities will be further reduced in the second half of the year as the LINK prepares for the transition to HealthWatch

In Redbridge:

“Outreach and Development post hours will be decreased to part time, reduction in achievable targets and reduction in public events and publicity. These are the first areas to be considered, we will need more time to focus on the changes required this year for the transition into HealthWatch. If no further funding is provided to support transitional arrangements then we see other issues arising from this”.

In Rutland:

The Shaw Trust replied: “we have chosen not to renew the contract, as it is deemed to be unworkable at such a low level of funding: “The council made a decision to reduce funding without notification or consultation and failed to respond to host’s requests for meetings to discuss the reduced budget. The Council thought that the Host would accept a 60% cut without negotiation and are now working against the clock to seek a new host in time for 1 April. This has left a very weak Steering Group”.

The contract has now been passed to the Leicestershire Voluntary Support Agency with a reduced cut of 32% to the budget.

CHANGING HOSTS

Bracknell - Calderdale - Essex and Southend - Staffordshire and Surrey Councils apparently have decided not to contract with a Host, but to provide support in-house, which would appear to flout the law and creating significant conflicts of interest.

Local Government and Public Involvement in Health Act (2007) – paragraph 222

- (3) The arrangements must be made with a Host who is not—
- (a) A Local Authority**
 - (b) A National Health Service Trust
 - (c) An NHS Foundation Trust
 - (d) A Primary Care Trust; or
 - (e) A Strategic Health Authority

Fourteen Local Authorities: Birmingham City - Calderdale - Hackney - Hillingdon - Newcastle - Oxfordshire - Leicestershire - Solihull - Warwickshire - Wigan - Wiltshire - Windsor and Maidenhead and Wokingham have , or are in the process of changing their Host, whilst Southampton will change its Host later in the year.

PREPARATIONS FOR HEALTHWATCH

Although many Local Authorities had thought about the development of HealthWatch, our data shows that only a few had already set money aside for its development. Others responded that they awaited additional cash from the Department of Health or that they were waiting for details of the plans from the Department of Health to become clear before taking action. DH policy on this issue was produced as the HealthWatch [Transition Plan](#) on March 29th 2011 (<http://tinyurl.com/4qvsmcy>).

The position of the Department of Health and Care Quality Commission (DH/CQC) is clearly stated in the HealthWatch Transition Plan:

- LINKs will evolve into HealthWatch. LINKs will become Local HealthWatch organisations.
- LINKs/HealthWatch must enable people to be involved and engaged in every aspect of how services are planned, commissioned, delivered and monitored.
- The public voice is integral to the way things are done, not an add-on, an optional extra, or isolated outside decision-making and planning.

- LINKs will be strengthened as they evolve into HealthWatch at both local and national levels.
- Local Authorities are under a duty to ensure there is an effective and efficient Local HealthWatch in their area.
- Continuity is essential while recognising that Local HealthWatch organisations will have functions, roles and responsibilities not currently available to LINKs.
- While the current role of LINKs needs to evolve, a different model may be necessary to deliver successful Local HealthWatch organisations.
- There will be a “before” and “after” HealthWatch, but this need not - and should not - mean there will be a “stop” and a “start from scratch”.
- Failing to learn lessons from the past and failing to build on what works leads to loss of momentum, or worse, leaving people without a voice and services unable to be as responsive as they need to be.

FUNDING OF LINKs 2008-2011- BACKGROUND

LINKs were established in 2008 and funded via Local Authorities. The funding allocated to each LINK was published in ‘*Getting Ready for LINKs - Local Involvement Networks Bulletin Issue 8 – Dec 2007 Gateway Ref: 9200*’.

NALM carried out initial research into budget allocations in October 2008, principally to find out how these budgets were allocated - (LINKs An interim report on the start-up and development of LINKs (<http://tinyurl.com/6j6h9p8>)). We asked the following questions:

- Name of the Host
- Length of contract with Host?
- Value of the contract?
- Value of the initial payment made to the Host?
- Proportion of allocation retained by Local Authorities

It was clear from this initial research that all Local Authorities used the published allocation to determine LINKs budgets, even though funding was not ring-fenced.

Some Local Authorities took large chunks of the funding to monitor the Host contract, whilst other Local Authorities added money to the LINK budget to enhance the work on the LINK.

The allocation for LINKs - about £28million per year - came from the Department of Health, via the Department of Communities and Local Government, and then on to the Local Authorities under the Area Based Grant (ABG).

In 2008-9, £1m was top-sliced by the Department of Health to support the development of LINKs (Appendix 6 - Table 9).

We do not have comparable figures for 2009-2011.

FUNDING OF LINKs 2010-2011

The current funding round has followed the same route as for 2008-2011. The global sum has been increased in line with inflation (at the time of the Spending Review, the projected GDP deflator for 2011/12 was 1.95%), but this time money from Government is part of the so-called 'formula funding'. However, in practice Local Authorities which have suffered massive cuts in their funding often do not feel that it is reasonable to be accused of failing to handover the 'full budget allocation' for LINKs if the Department of Health has not specified that the sum must be the same as for the previous financial year plus inflation. Many local authorities have made the following points:

“Funding 2010 - 2011: There are two issues that need clarifying. No local authority knows what it was given for LINK in 2011-12 as it was part of a budget line that included other funds, and the overall budget was cut significantly. I doubt that there are many people who believe that we got the same as last year, let alone with inflation added on. Secondly, the figures quoted will be sensitive to whether they include the 'top-slice' that we take for managing the contract - others will do the same. There may be an impact on the %-age changes.”

Letters from Eric Pickles (Secretary of State for Communities and Local Government) and David Behan (Director General for Social Care, Local Government and Care Partnerships) on 20 October 2010 are silent, as far as LINKs' budgets are concerned.

They make the following statement, but they do not refer directly to LINK.

“In total, Local Authorities will have greater control over more than £7 billion of funding from 2011-12 which is moving into formula grant, being un-ringfenced... This unprecedented shift in power means that you will be well placed to tackle the inevitable challenges ahead. Overall, revenue funding from Government will reduce by 26% in real terms between 2010-11 and 2014-15 – excluding schools, fire and police. That means, on average, a reduction of 7.25% a year... We are providing £1 billion of additional funding through the NHS budget to break down the barriers between health and social care, and rolling over £2.4 billion of adult social care grants - including an additional £1 billion by 2014-15 - into formula grant.”

Eric Pickles, Secretary of State for Communities and Local Government

Paul Streets, Director of Public and Patient Engagement and Experience, in his letter to Local Authorities of 27 October 2010, makes the following points to Local Authorities:

“In order to ensure that the vision for a stronger voice for consumers set out in the White Paper is met the Department of Health’s view is that, prior to any changes made through legislation, Local Authorities should consider extending existing LINKs host contracts for a year – where existing contracts allow for this – to run to March 2012, unless there are strong operational reasons not to do so. This would minimise disruption and maintain continuity; allow the development of Local HealthWatch organisations if applicable; and reduce costs incurred in tendering ... Authorities may wish to take this approach to ensure the continuity and stability of service provision and discharge their statutory duties. A similar approach was used in 2007 by the Commission for Patient and Public Involvement in Health to extend contracts to provide support to Patient and Public Involvement Forums prior to their abolition and replacement by LINKs in April 2008.”

Paul Streets, Director of Public and Patient Engagement and Experience

This was followed up on 07 March 2011 with a joint letter from Joan Saddler, National Director for Patient and Public Affairs ... and David Behan about Pathfinder bids, which made the following statement to Local Authorities:

“LINK's functions need to continue under the duties set out in the Local Government and Public Involvement in Health Act 2007 during 2011-12. **It is vital that funding and support for LINKs is sustained at a level that maintains the service for local people** until, subject to the passage of the Bill, Local HealthWatch comes into force from April 2012. Paul Street wrote to you on 27 October 2010 asking you to support the transition of LINKs and we know that many of you are already doing this in order to ensure that local HealthWatch organisations have a strong start in 2012.

*Joan Saddler, National Director for Patient and Public Affairs
David Behan, Director General for Social Care, Local Government and Care Partnerships*

However, whilst Paul Streets, Joan Saddler and David Behan have emphasised the importance of funding LINKs, many Local Authorities that are strapped for cash clearly do not feel that they are under any obligation to use money allocated for LINKs by the DH for the purpose intended.

But many Local Authorities work well with their LINK, share common goals, want the LINKs to succeed and are actively seeking to ensure their development and transformation. Southampton City Council for example:

“Southampton City Council retains £12K p.a. as a contribution to the salary costs of a monitoring officer (which is 8.2% of the total amount being invested in LINKs and *HealthWatch* this year). We have also earmarked £35K as a contribution to a collaborative *HealthWatch* development (pathfinder?) project with our neighbouring Hampshire, Isle of Wight and Portsmouth Councils. Whilst this will be a local authority-led initiative we very much plan to involve our LINKs and hosts in the project governance arrangements and to tie this in with a local LINK-led and DH-facilitated action learning set.”

DISCUSSION

The ‘HealthWatch Transition Plan’ makes it clear that the decision whether to transform a local LINK into HealthWatch through a process of evolution, or abolish it and establish an entirely new organisation, rests entirely with the Local Authority. The Department of Health does not require Local Authorities to ensure a good transition, but it will actively encourage a process of evolution.

The data presented in this report shows wide divergence of funding allocations across the country. Whilst many LINKs are supported and funded by Local Authorities that understand their critical role and support their continuing development, in many parts of the country Local Authorities are literally starving LINKs of funds. Such decisions may - in many cases – ‘break the back of LINKs’ and the will of volunteers to continue their invaluable work for the community, and will undermine aspirations for a “*Big Society*”. Substantial cuts to funding will massively undermine the capacity of LINKs and their development into HealthWatch.

Providing a very low budget to LINKs could be equivalent to initiating a slow death, followed by abolition. However, Local Authorities may be answerable in law where the capacity of LINKs is damaged in this way. Significant cuts to LINKs budget now will convince local communities that the independence of LINKs is not safe in the hand of local authorities that choose to massively underfund their local health and social care watchdog.

The Government’s decision to fully fund LINKs in 2011-12 with an uplift for inflation, but to allow Local Authorities to spend however much, or little, they think is appropriate, is highly damaging to the essential work carried out by LINKs. Why does the Government fund Local Authorities to provide LINKs for the local community, if the money can be spent on any other purpose? Whilst apparently empowering Local Authorities to spend money in relation to local need, large parts of the country are in practice being denied a service which according to the DH has been fully funded, is required by legislation, and which the people have a right to expect will be there when needed.

In the absence of ring-fencing of LINKs budgets, the Department of Health - through Health Minister, Earl Howe, and leaders of patient and public involvement policy - Joan Sadler and Paul Streets, has put out strong messages aimed at Local Authorities, pressing them to use money allocated for LINKs for that purpose.

On May 6th 2011, Earl Howe agreed to raise this issue again with Minister of State, Paul Burstow MP. Local Authorities will however make their own decisions based on their local priorities.

In 2003, Community Health Councils were abolished. In 2008, the Government abolished Patient Forums, and in 2011 it seems clear that in many parts of the country LINKs will be abolished. Ministers and policy-makers in the Department of Health may have little idea of the impact that this will have on volunteers who have given so much time to build and develop local LINKs. It has been a great and costly struggle in many parts of the county and LINKs members have worked gallantly to build and create these bodies. Yet, just as they have gone beyond their first critical stage of development, their achievements may well be confined yet again to the archives. This is a terrible waste of time for volunteers and is negligent with respect to effective monitoring of the NHS and social care. Mid Staffs Hospital - and many other failing care providers across the country - give testimony to the Government's repeated failure in this respect.

If the Government's real intention is abolition of LINKs, it should come out and say it rather than subjecting volunteers to their *laissez faire* approach, and LINKs/HealthWatch to death by neglect. This report demonstrates that neglect through massive underfunding has already become a prominent feature in the relationship between LINKs and their Local Authorities in many parts of the country.

The picture of Central Government having to gently 'encourage' Local Authorities to comply with the legislation a DH policy, which is supposed to be at the centre of the government's programme ("*Nothing about me without me*"), merely emphasises the inherent weakness of LINKs and HealthWatch as models of PPI, and enables them to be easily captured by Local Authorities, the very bodies they are supposed to be holding to account and monitoring.

NALM has raised these issues directly with Ministers and with the Programme Board that was set up to:

- Oversee the implementation of the HealthWatch programme plan
- Set direction for HealthWatch
- Advise on the recommendations for HealthWatch
- Comment on any risks

However, in answer to NALM's concerns the Department of Health has responded:

"Whilst we would take any concerns raised by individual Board members across the programme into account, we need to consider the issue in light of the views of others on the Board as well as within wider Government policies. For example, the localism agenda and the importance of building on partnership working".

We do, however, have an assurance that:

“In light of the Board's discussion at the March Programme Board meeting, it was agreed that the engagement and involvement of both local Government and community/voluntary organisations would also need to be escalated on communications and relationships, and to extend this to other key stakeholders such as Monitor”. This was an action the Secretariat took away from the Programme Board discussion, and brought into the final published Transition Plan”.

But this does not go nearly far enough.

Without assurances from local authorities that LINKs/Healthwatch will be fully funded through the next two years; rather than suffering *de facto* abolition through want of financial resources - the power of communities to effectively monitor services, influence commissioning, involve the public and develop their new advocacy and advice functions will be radically impaired in too many parts of the country. These assurances are unlikely to be provided by most local authorities.

There is a clear way forward that we call on Ministers to embrace – Local Healthwatch must be fully funded by and accountable to Healthwatch England. The independence and accountability arrangements of Local Healthwatch and their right to employ their own staff must be clearly embedded in legislation. The Pause gives Ministers an opportunity to bring about these significant and fundamental changes.

RECOMMENDATIONS

- 1) The Secretary of State for Health should amend the Health and Social Care Bill to confirm that it is intention of Government that LINKs will evolve into HealthWatch in 2012-13 and not be abolished.
- 2) The Secretary of State for Health should revise his policy on ‘ring-fencing’ of funds for LINKs and ensure that the 2011-12 allocation for LINKs (plus inflation) is fully allocated by local authorities for the purpose intended by Secretary of State.
- 3) Local Healthwatch must be independent of providers and commissioners and, therefore, cannot be funded by them or made accountable to them.
- 4) In order to build effective independent local HealthWatch and to secure funding for 2012-2013 and beyond, it is essential that funding is allocated centrally from HealthWatch England and not through Local Authorities.

- 5) Local Healthwatch must be accountable to Healthwatch England. This would create a streamlined model, at a much lower cost, generate efficiency savings and be easy for the public to understand and reassure them of the independence of Local HealthWatch
- 6) The Government's commitment to the independence of HealthWatch, which has been made clear in the HealthWatch Transition Plan, will be severely compromised if Local HealthWatch is dependent on Local Authorities for its finance and resources. Legislation is required to give clarity to and ensure the independence of HealthWatch.
- 7) Where LINKs have been forced to sack staff and substantially reduce services, the Department of Health and Department for Communities and Local Government should intervene to restore to LINKs the capacity to provide effective local services and evolve into HealthWatch.
- 8) Local Authorities and LINKs should be encouraged to collaborate in the creation of HealthWatch, so that the experience of LINKs members can be used to underpin its successful development. Resources need to be identified and allocated for this purpose through HealthWatch England.
- 9) The Department of Health needs to develop a strategy to support all LINKs to get ready for HealthWatch.
- 10) Where LINKs are not performing adequately, they should be offered support for their continuing development into HealthWatch, through joint work between LINKs with the support of specialist advisors. This should include a strong focus on patient and user safety, service monitoring and community development.
- 11) If Local Authorities fail to adequately fund LINKs in 2011-12, Communities/Local Government Minister, Eric Pickles, should be invited to take action against those Councils for failing to meet their obligations to ensure the provision of effective LINKs and development into HealthWatch

APPENDICES

APPENDIX ONE

The E-Survey - February 2011

National Survey of LINKs Budget and Impact of Cuts to LINK Budgets

E Survey

National Survey of LINKs Budget and Impact of Cuts to LINK Budgets

Your LINK:

Date:

Current Budget (2008-2011):

Proposed Budget (2011-2012):

% Decrease in Budget for 2011-2012:

Expected impact on the work of your LINK and your statutory functions:

Name of person filling out survey:

Return to: Malcolm Alexander
NATIONAL ASSOCIATION OF LINKs MEMBERS

NALM2008@aol.com

www.nalm2010.org.uk

Freedom of Information Act 2000 - March 2011

A Freedom of Information request was sent out to all Local Authorities

Questions:

1. What level of funding has been agreed by your Authority to fund the Local Involvement Network for your Authority's area for the period 2011 – 2012?
2. From the budget agreed to fund the Local Involvement Network for 2011 – 2012, what amount of money will be retained by the Council for contract monitoring and other Council activities in relation to the LINK?
3. What is the name of the Host with whom a contract has been made to support the Local Involvement Network for 2010 – 2011 for your area?
4. What is the name of the Host with whom a contract was made to support the Local Involvement Network for 2011 – 2012 for your area?
5. What arrangements have you made with your Local Involvement Network and Host to prepare for the evolution of the Local Involvement Network into Local HealthWatch?
6. What sum of money will you allocate, in addition to the LINKs' budget for 2011 – 2012, to set up and fund HealthWatch in the area of your Authority?

APPENDIX TWO

Budget cut by % from 2010-11 to 2011-2012

0%	Bexley Isles of Scilly Kingston upon Thames Knowsley Lancashire Leicestershire Poole	Thurrock Stockton on Tees Stoke on Trent Wirral Wolverhampton Warwickshire
1%	Staffordshire	Suffolk
2%	Isle of Wight	
4%	Southwark	
5%	Darlington	Telford and Wrekin
6%	Devon Walsall	Northumberland Surrey
7%	Milton Keynes	Richmond upon Thames
8%	Warrington	
9%	Coventry Peterborough	Dorset
10%	Leeds Lincolnshire	York
11%	Hartlepool Croydon	Newcastle upon Tyne
12%	Hertfordshire	Kensington and Chelsea
13%	Harrow	Leicester City
14%	Bracknell Forest Merton	Redbridge Tower Hamlets
15%	Gloucestershire Trafford	
16%	Bristol Cheshire East	Reading
18%	East Riding of Yorkshire Hammersmith + Fulham Hillingdon	Gateshead Salford West Sussex
19%	Brighton + Hove Enfield	Plymouth
20%	Cheshire West + Chester Portsmouth Herefordshire	Redcar + Cleveland South Gloucestershire
21%	Durham Ealing	Southampton
22%	City of London Halton	St. Helens Sheffield
23%	Buckinghamshire Sunderland	Torbay
24%	Bolton	Doncaster
25%	Bournemouth Cambridgeshire North Tyneside	North Lincolnshire Westminster Derbyshire
26%	Bury Stockport	Cornwall

ONWARDS TO HEALTHWATCH? ...

27%	Nottinghamshire County	Essex and Southend
29%	Blackpool Cumbria Hounslow	North East Lincolnshire Middlesbrough Swindon
30%	Lambeth Oxfordshire	Wandsworth
31%	Dudley Wigan	Northamptonshire
32%	Medway Rutland	West Berkshire
33%	Kirklees Liverpool	Slough Tameside
34%	Shropshire Wiltshire	Oldham Windsor + Maidenhead
35%	Bath + NE Somerset Luton	Newham
36%	Norfolk	Waltham Forest
38%	East Sussex	
39%	Solihull	
40%	Bromley	
42%	Derby	
43%	Worcestershire	
44%	Somerset	
46%	Hampshire Sefton	
47%	Barnsley	
48%	Barnet	
50%	Islington	Camden
51%	North Somerset	Bedfordshire
52%	Hackney	
53%	Rotherham	
55%	Havering	North Yorkshire
64%	Sandwell	
69%	Greenwich	
72%	Hull	
77%	Calderdale	
100%	Nottingham City	
Not known	Bedford Blackburn and Darwen South Tyneside	Wokingham

Table 5: Budget cut by % from 2010-11 to 2011-12

APPENDIX THREE

**LINK Budget Responses from Local Authorities by Region
23rd April 2011**

Responses

* % Taken from known figures

REGION	EAST MIDLAND	
9 x LINKs	9 x Responses	100% Response Rate
* Average % Decrease in Funding for East Midlands		31%
Derby	Derbyshire	Leicester
Leicestershire	Lincolnshire	Northamptonshire County
Nottingham City	Nottinghamshire County	Rutland

REGION	EAST of ENGLAND	
10 x LINKs	9 x Responses	90% Response Rate
* Average % Decrease in Funding for East of England 22%		
Bedford	Bedfordshire	Cambridgeshire
Essex + Southend	Hertfordshire	Luton
Norfolk	Peterborough	Suffolk
Thurrock		

REGION	LONDON	
33 x LINKs	33 x Responses	100% Response Rate
* Average % Decrease in Funding for London 25%		
Barking + Dagenham	Barnet	Bexley
Brent	Bromley	Camden
City of London	Croydon	Ealing
Enfield	Greenwich	Hackney
Hammersmith + Fulham	Haringey	Harrow
Havering	Hillingdon	Hounslow
Islington	Kensington + Chelsea	Kingston upon Thames
Lambeth	Lewisham	Merton
Newham	Redbridge	Richmond upon Thames
Southwark	Sutton	Tower Hamlets
Waltham Forest	Wandsworth	Westminster

REGION	NORTH EAST	
12 x LINKs	12 x Responses	100% Response Rate
* Average % Decrease in Funding for North East 15%		
Darlington	Durham	Gateshead
Hartlepool	Middlesbrough	Newcastle-upon-Tyne
North Tyneside	Northumberland	Redcar + Cleveland
South Tyneside	Stockton-on-Tees	Sunderland

REGION	NORTH WEST	
23 x LINKs	22 x Responses	96% Response Rate
* Average % Decrease in Funding for North West 25%		
Blackburn with Darwen	Blackpool	Bolton
Bury	Cheshire West + Chester	Cheshire East
Cumbria	Halton	Knowsley
Lancashire	Liverpool	Manchester
Oldham	Rochdale	Salford
Sefton	St. Helens	Stockport
Tameside	Trafford	Warrington
Wigan	Wirral	

REGION	SOUTH CENTRAL and SOUTH EAST	
19 x LINKs	19 x Responses	100% Response Rate
* Average % Decrease in Funding for South Central and South East 22%		
Bracknell Forest	Brighton + Hove	Buckinghamshire
East Sussex	Hampshire	Isle of Wight
Kent	Medway	Milton Keynes
Oxfordshire	Portsmouth	Reading
Slough	Southampton	Surrey
West Berkshire	West Sussex	Windsor + Maidenhead
Wokingham		

REGION	SOUTH WEST	
16 x LINKs	16 x Responses	100% Response Rate
* Average % Decrease in Funding for South West 26%		
Bath + NE Somerset	Bournemouth	Bristol
Cornwall	Devon	Dorset
Gloucestershire	Isles of Scilly	North Somerset
Plymouth	Poole	Somerset
South Gloucestershire	Swindon	Torbay
Wiltshire		

REGION	WEST MIDLAND	
14 x LINKs	14 x Responses	100% Response Rate
* Average % Decrease in Funding for West Midland 21%		
Birmingham	Coventry	Dudley
Herefordshire	Sandwell	Shropshire
Solihull	Staffordshire	Stoke-on-Trent
Telford + Wrekin	Walsall	Warwickshire
Wolverhampton	Worcestershire	

REGION	YORKSHIRE and HUMBERSIDE	
15 x LINKs	15 x Responses	100% Response Rate
* Average % Decrease in Funding for Yorkshire and Humberside 34%		
Barnsley	Bradford	Calderdale
Doncaster	East Riding of Yorkshire	Hull
Kirklees	Leeds	North East Lincolnshire
North Lincolnshire	North Yorkshire	Rotherham
Sheffield	Wakefield	York

Table 6: LINK Budget Responses from Local Authorities by Region 23rd April 2011

APPENDIX FOUR

Table 7: Examples of Allocations from Department of Health to Local Authorities for LINKs

* The allocation for inflation has not been declared

FOI Responses	Allocation from DH 2011/12 *	Allocated to LINK for 2011-2012	% decrease 2010 - 2011	Sum to be retained by LA
E&OE				
BARKING + DAGENHAM	146,00	98,000	Not known	Not known
BARNET	182,000	95,000	48%	0
BARNSELY	152,000	80,000	47%	Not known
BATH + NE SOMERSET	109,000	70,718 (9 months)	35%	Not known
BEDFORDSHIRE	172,000	84,000	51%	0
BEXLEY	131,000	133,000	0	0
BIRMINGHAM CITY	554,000	Not known	Not known	Not known
BLACKPOOL	126,000	90,000	29%	0
BOLTON	165,000	125,000	24%	16,000
BOURNEMOUTH	118,000	88,000	25%	0
BRACKNELL FOREST	86,000	74,000	14%	Not known
BRADFORD	260,000	260,000	Not known	Not known
BRENT	184,000	Not known	Not known	Not known
BRIGHTON + HOVE	147,000	119,000	19%	0
BRISTOL	208,000	175,408	16%	22,000
BROMLEY	150,000	90,000	40%	0
BUCKINGHAMSHIRE	182,000	140,000	23%	40,000
BURY	122,000	90,000	26%	32,000
CALDERDALE	130,000	30,000	77%	0
CAMBRIDGESHIRE	222,000	165,883	25%	0
CAMDEN	179,000	90,000	50%	0
CHESHIRE EAST	126,000	106,000	16%	0
CHESHIRE WEST+CHESTER	132,000	106,000	20%	0
CITY OF LONDON	64,000	50,000	22%	0
CORNWALL	255,000	160,500	26%	16,050
COVENTRY	177,000	162,000	9%	Not known
CROYDON	187,000	167,000	11%	Not known
THE CUMBRIA	232,000	165,000	29%	Not known
DARLINGTON	96,000	91,000	5%	0
DERBY	149,000	86,083	42%	0
DERBYSHIRE	316,000	235,964	25%	Not known
DEVON	301,000	283,200	6%	0
DONCASTER	172,000	130,000	24%	15,000
DORSET	184,000	167,000	9%	0
DUDLEY	172,000	117,950	31%	Approximately 5%
DURHAM	255,000	202,000	21%	0
EALING	182,000	143,286	21%	Not known
EAST RIDING OF YORKSHIRE	159,000	130,000	18%	10,000
EAST SUSSEX	237,000	150,000	37%	30,000
ENFIELD	178,000	144,000	19%	35,856
ESSEX + SOUTHEND	484,000	352,000	27%	0
GATESHEAD	138,000	113,750	18%	0
GLOUCESTERSHIRE	231,000	197,000	15%	11,000

ONWARDS TO HEALTHWATCH? ...

GREENWICH	188,000	58,000	69%	0
HACKNEY	206,000	100,000	52%	Not known
HALTON	110,000	85,700	22%	0
HAMMERSMITH+ FULHAM	143,000	156,000	18%	Not known
HAMPSHIRE	381,000	206,500	46%	0
HARINGEY	171,000	Not known	Not known	Not known
HARROW	138,000	120,000	13%	18,000
HARTLEPOOL	99,000	88,514	11%	0
HAVERING	132,000	60,000	55%	3,000
HEREFORDSHIRE	119,000	95,000	20%	0
HERTFORDSHIRE	361,000	319,000	12%	0
HILLINGDON	146,000	120,000	18%	0
HOUNSLOW	141,000	100,000	29%	13,200
HULL	171,000	48,000	72%	0
ISLE OF WIGHT	116,000	114,000	2%	0
ISLES OF SCILLY	61,000	65,472	+	
ISLINGTON	169,000	85,000	50%	18,472
KENSINGTON + CHELSEA	143,000	122,000	12%	0
KENT	495,000	Under Review	Not known	Not known
KINGSTON UPON THAMES	102,000	102,000	0%	5,000
KIRKLEES	202,000	135,000	33%	0
KNOWSLEY	139,000	138,560	0%	Not known
LAMBETH	205,000	143,000	30%	0
LANCASHIRE	456,000	456,000	0%	Not known
LEEDS	306,000	275,000	10%	0
LEICESTER CITY	184,000	160,000	13%	0
LEICESTERSHIRE	221,000	236,000	0%	0
LEWISHAM	194,000	100,000	49%	0
LINCOLNSHIRE	290,000	260,000	10%	0
LIVERPOOL	286,000	191,000	33%	0
LUTON	131,000	85,706	35%	0
MANCHESTER	287,000	Not known	Not known	Not known
MEDWAY	136,000	93,000	32%	20,000
MERTON	123,000	106,000	14%	Not known
MIDDLESBROUGH	121,000	86,260	29%	0
MILTON KEYNES	131,000	121,509	7%	0
NEWCASTLE upon TYNE	168,000	149,000	11%	0
NEWHAM	212,000	138,560	35%	0
NORFOLK	345,000	220,000	36%	0
NORTH EAST LINCOLNSHIRE	120,000	85,000	29%	0
NORTH LINCOLNSHIRE	114,000	85,000	25%	10,000
NORTH SOMERSET	123,000	60,000	51%	0
NORTH TYNESIDE	134,000	100,000	25%	32,000
NORTH YORKSHIRE	223,000	100,000	55%	0
NORTHAMTONSHIRE	256,000	177,000	31%	0
NORTHUMBERLAND	165,000	155,000	6%	15,000
NOTTINGHAM CITY	182,000	0	100%	0
NOTTINGHAMSHIRE COUNTY	306,000	224,702	27%	0
OLDHAM	151,000	100,000	34%	0
OXFORDSHIRE	223,000	156,000	30%	23,000
PETERBOROUGH	123,000	112,300	9%	11,200
PLYMOUTH	151,000	122,400	19%	0
POOLE	102,000	102,000	0%	9.300
PORTSMOUTH	125,000	100,000	20%	Not known
READING	103,000	86,230 +	16%	5,000
REDBRIDGE	156,000	134,000	14%	0

ONWARDS TO HEALTHWATCH? ...

REDCAR + CLEVELAND	116,000	92,800	20%	0
RICHMOND UPON THAMES	107,000	107,000	0%	Not known
ROCHDALE	146,000	Not known	Not known	Not known
ROTHERHAM	160,000	75,000	53%	0
RUTLAND	69,000	47,000	32%	0
SALFORD	157,000	128,650	18%	0
SANDWELL	201,000	73,333	64%	0
SEFTON	170,000	92,000	46%	0
SHEFFIELD	262,000	205,176	22%	22,000
SHROPSHIRE	151,000	100,294	34%	20,000
SLOUGH	103,000	69,000	33%	0
SOLIHULL	119,000	73,000	39%	14,000
SOMERSET	228,000	126,800	44%	0
SOUTH GLOUCESTERSHIRE	125,000	100,000	20%	0
SOUTH TYNESIDE	126,000	106,513	16%	?
SOUTHAMPTON	141,000	112,000	21%	12,000
SOUTHWARK	209,000	200,000	4%	Not known
ST. HELENS	132,000	102,412	22%	Not known
STAFFORDSHIRE	303,000	300,000	1%	30,000
STOCKPORT	148,000	110,226	26%	Not known
STOCKTON ON TEES	126,000	126,000	0%	16,000
STOKE ON TRENT	161,000	163,000	0%	43,000
SUFFOLK	283,000	280,000	1%	Not known
SUNDERLAND	174,000	133,500	23%	0
SURREY	333,000	313,000	6%	Not known
SUTTON	117,000	Not known	Not known	Not known
SWINDON	112,000 (28,000 pq)	60,000 (20,000 pq)	29%	0
TAMESIDE	146,000	98,000	33%	Not known
TELFORD + WREKIN	120,000	114,000	5%	7,000
THURROCK	112,000	112,000	0%	Not known
TORBAY	120,000	92,400	23%	2,400
TOWER HAMLETS	208,000	178,000	14%	None
TRAFFORD	129,000	110,000	15%	None
WAKEFIELD DISTRICT	182,000	73,000	For six months	0
WALSALL	169,000	159,448	6%	0
WALTHAM FOREST	162,000	104,000	36%	0
WANDSWORTH	168,000	117,000	30%	0
WARRINGTON	117,000	107,455	8%	0
WARWICKSHIRE	214,000	214,000	0%	20,000
WEST BERKSHIRE	95,000	65,000	32%	Not known
WEST SUSSEX	282,000	232,000	18%	32,000
WESTMINSTER	178,000	133,500	25%	13,500
WIGAN	175,000	120,000	31%	10,000
WILTSHIRE	183,000	120,000	34%	Not known
WINDSOR + MAIDENHEAD	93,000	61,450	34%	0
WIRRAL	199,000	199,000	0%	19,000
WOKINGHAM	88,000	Not revealed	-	Not known
WOLVERHAMPTON	167,000	172,000	+	0
WORCESTERSHIRE	223,000	126,600	43%	Not known
YORK	108,000	97,000	10%	2,500

APPENDIX FIVE

Individual 'data card' for each LINK showing details of all data collected from the two surveys

1.	BARKING and DAGENHAM
Information Source	Freedom of Information
Source Name	Michael Fenn
Source Title	Senior Information Officer, Local Authority
Source Email	michael.fenn@lbbd.gov.uk
Funding 2010 - 2011	£146,000
Funding 2011 - 2012	Not yet agreed. Indicative amount is £98,000
% Decrease	Not known yet
Funds to be retained by LA	None
Host to 2010 - 2011	Centre for Independent, Integrated, Inclusive Living Consortium (CIIL)
Host from 2011 - 2012	Centre for Independent, Integrated, Inclusive Living Consortium (CIIL)
Preparations for evolution of HW	Meeting regularly to discuss transitional arrangements. Currently considering plans to be a HealthWatch Pathfinder
Sum allocated to set up/fund HW	None

2.	BATH + NORTH EAST SOMERSET
Information Source	Freedom of Information
Source Name	Susan Bowen
Source Title	Funding and Programmes Manager
Source Email	Susan.bowen@bathnes.gov.uk
Funding 2010 - 2011	£109,000
Funding 2011 - 2012	£70,718 (for 9 months)
% Decrease	35%
Funds to be retained by LA	None
Host to 2010 - 2011	The Scout Enterprise
Host from 2011 - 2012	The Scout Enterprise
Preparations for evolution of HW	To be discussed and agreed after a regional meeting on 07 April 2011
Sum allocated to set up/fund HW	Not known yet

3.	BARNET
Information Source	Freedom of Information
Source Name	Johnathan Schroder
Source Title	Internal Communications Manager
Source Email	Johnathan.schroder@barnet.gov.uk
Funding 2010 - 2011	£182,000
Funding 2011 - 2012	£95,000
% Decrease	48%
Funds to be retained by LA	None
Host to 2010 - 2011	Community Investors Development Agency to July 2010, thereafter Community Barnet
Host from 2011 - 2012	Community Barnet
Preparations for evolution of HW	This has been agreed as the main shared objective for the Council and the LINK and will be the main focus of our monitoring meetings.
Sum allocated to set up/fund HW	None for 2011/12. For 2012/13 position not yet known.

4.	BARNESLEY
Information Source	Freedom of Information
Source Name	-
Source Title	-
Source Email	-
Funding 2010 - 2011	£152,000
Funding 2011 - 2012	£80,000
% Decrease	47%
Funds to be retained by LA	Needs are still to be determined
Host 2010 - 2011	Barnesley Arena, Voluntary Action Barnsley, and Barnardos
Host 2011 - 2012	This is still to be agreed
Preparations for evolution of HW	A HealthWatch Transition Group has been established to oversee the transition period in 2011/2012. Members of the group include the LINK's current Hosts and NHS Barnsley.
Sum allocated to set up/fund HW	Looking at budgets and pulling together a bid for Pathfinder status.

5.	BEDFORDSHIRE
Information Source	Freedom of Information
Source Name	Paula Terry
Source Title	Customer Relations and Information Officer
Source Email	accesstoinfo@centralbedfordshire.gov.uk
Funding 2010 - 2011	£172,000
Funding 2011 - 2012	£84,000
% Decrease	51%
Funds to be retained by LA	None
Host 2010 - 2011	Voluntary Action Luton
Host 2011 - 2012	Voluntary Action Luton
Preparations for evolution of HW	A transition plan is being delivered with Host and LINK and is expected to be in place by the end of May and will be published through the (Central) Bedfordshire LINK.
Sum allocated to set up/fund HW	Money is included in the 2011-12 LINK Host Contract

6.	BEXLEY
Information Source	Freedom of Information
Source Name	John Grosvenor
Source Title	Local Studies Librarian and Freedom of Information Officer
Source Email	John.grosvenor@bexley.gov.uk
Funding 2010 - 2011	£131,000
Funding 2011 - 2012	£133,000
% Decrease	0%
Funds to be retained by LA	None
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	There have been meetings with representatives of the LINK and Host, and Deputy Director to plan the work going forward, and the Host has written a report on the transition arrangements which will be presented to Joint Management Board
Sum allocated to set up/fund HW	None

7.	BIRMINGHAM CITY
Information Source	Freedom of Information
Source Name	Kevin Hubery, Local Authority
Source Title	Corporate Policy and Performance Manager
Source Email	kevin.d.hubery@birmingham.gov.uk
Funding 2010 - 2011	£554,000
Funding 2011 - 2012	No decision yet
% Decrease	Not known yet
Funds to be retained by LA	No decision yet
Host 2010 - 2011	Black Country Housing – April 08 – September 08
Host 2011 - 2012	Gateway Family Services – to September 2011
Preparations for evolution of HW	In discussion with local stakeholders, LINK and Host
Sum allocated to set up/fund HW	No decision yet

8.	BLACKBURN with DARWEN
Information Source	-
Source Name	Jonathan Pickup
Source Title	Information Governance Officer
Source Email	Jonathan.pickup@blackburn.gov.uk
Funding 2010 - 2011	-
Funding 2011 - 2012	-
% Decrease	-
Funds to be retained by LA	-
Host 2010 - 2011	The Carers Federation
Host 2011 - 2012	The Carers Federation
Preparations for evolution of HW	Placing a bid for Pathfinder status
Sum allocated to set up/fund HW	Will be seeking a further £2,500

9.	BLACKPOOL
Information Source	Freedom of Information
Source Name	Nicola Elvidge
Source Title	Access to Records Officer
Source Email	Customer.first@blackpool.gov.uk
Funding 2010 - 2011	£126,000
Funding 2011 - 2012	£90,000
% Decrease	29%
Funds to be retained by LA	None
Host 2010 - 2011	Groundwork Lancashire West and Wigan
Host 2011 - 2012	Groundwork Lancashire West and Wigan
Preparations for evolution of HW	No arrangements have yet been made, and the Council is awaiting Department of Health guidance on this matter.
Sum allocated to set up/fund HW	Not known yet

10.	BOLTON
Information Source	Freedom of Information
Source Name	Michelle Smith
Source Title	Planning and Performance
Source Email	michelle.smith@bolton.gov.uk
Funding 2010 - 2011	£165,000
Funding 2011 - 2012	£125,000
% Decrease	24%
Funds to be retained by LA	£16,000
Host 2010 - 2011	Community Care Options
Host 2011 - 2012	Community Care Options
Preparations for evolution of HW	The Host and LINK, supported by the Council, have sought to recruit a Project Leader for a one year fixed period commencing the end of April 2011 to work for the host, but to the LINK – with one of the principal aims for this post to prepare for the formation of HealthWatch
Sum allocated to set up/fund HW	Await further information from DH

11.	BOURNEMOUTH
Information Source	Freedom of Information
Source Name	Andy Williams
Source Title	Team Manager, Safer and Stronger Communities
Source Email	Andrew.williams@bournemouth.gov.uk
Funding 2010 - 2011	£118,000
Funding 2011 - 2012	£88,000
% Decrease	25%
Funds to be retained by LA	None
Host 2010 - 2011	Help and Care
Host 2011 - 2012	Help and Care
Preparations for evolution of HW	A planning day is being arranged for early May to engage all stakeholders in preparation for the development of local HealthWatch. A timetable for commissioning has been set out.
Sum allocated to set up/fund HW	None

12.	BRACKNELL FOREST
Information Source	Freedom of Information
Source Name	Nicola Thurloway
Source Title	Information Compliance Team
Source Email	information.compliance-officer@bracknell-forest.gov.uk
Funding 2010 - 2011	£86,000
Funding 2011 - 2012	£74,000
% Decrease	14%
Funds to be retained by LA	Not known yet
Host 2010 - 2011	Help and Care
Host 2011 - 2012	In-House
Preparations for evolution of HW	Establishing a HealthWatch Transition Advisory Group
Sum allocated to set up/fund HW	Not known yet

13.	BRADFORD
Information Source	Freedom of Information
Source Name	Keith Dale
Source Title	Service Co-Ordination Officer
Source Email	keith.dale@bradford.gov.uk
Funding 2010 - 2011	£260,000
Funding 2011 - 2012	Not known yet
% Decrease	Not known yet
Funds to be retained by LA	Not known yet
Host 2010 - 2011	Keighley and Ilkley Voluntary and Community Action
Host 2011 - 2012	Keighley and Ilkley Voluntary and Community Action
Preparations for evolution of HW	The LINK has met with the Health and Wellbeing Partnership Board and it is agreed to apply to be a HealthWatch Pathfinder.
Sum allocated to set up/fund HW	None

14.	BRENT
Information Source	Freedom of Information
Source Name	Stephen Williams
Source Title	FOI & DPA Consultant
Source Email	Stephen.williams@brent.gov.uk
Funding 2010 - 2011	£184,000
Funding 2011 - 2012	Under discussion as part of a contract re-negotiation
% Decrease	Not known yet
Funds to be retained by LA	Not known yet
Host 2010 - 2011	Community Investors Development Agency (for 7 months) Hestia Housing and Support (from November 2008)
Host 2011 - 2012	Hestia Housing and Support
Preparations for evolution of HW	None as yet – but Brent intends to set up a Partnership Steering Group involving the LINK to oversee the evolution of HealthWatch.
Sum allocated to set up/fund HW	Not known yet

15.	BRIGHTON and HOVE
Information Source	Freedom of Information
Source Name	Wendy Kassamani
Source Title	-
Source Email	Wendy.Kassamani@brighton-hove.gov.uk
Funding 2010 - 2011	£147,000
Funding 2011 - 2012	£119,000
% Decrease	19%
Funds to be retained by LA	None
Host 2010 - 2011	Brighton + Hove Community Voluntary Sector Forum (CVSF)
Host 2011 - 2012	Brighton + Hove Community Voluntary Sector Forum (CVSF)
Preparations for evolution of HW	On-going collaboration with the Host to have full involvement in the HealthWatch development programme, including a working group representation from both the Host and Steering Group members. This group to comprise of all statutory agencies with health and social care involvement.
Sum allocated to set up/fund HW	Not known yet.

16.	BRISTOL
Information Source	Freedom of Information
Source Name	Kanwal Dhillon
Source Title	-
Source Email	Kanwal.dhillon@bristol.gov.uk
Funding 2010 - 2011	£208,000
Funding 2011 - 2012	£175,408
% Decrease	16%
Funds to be retained by LA	£22,000
Host 2010 - 2011	The Care Forum
Host 2011 - 2012	The Care Forum
Preparations for evolution of HW	Currently working on and negotiation the development of HealthWatch Pathfinders, and negotiating the annual targets to include the evolution of the LINK into HealthWatch.
Sum allocated to set up/fund HW	None

17.	BROMLEY
Information Source	Freedom of Information
Source Name	Jane Longhurst
Source Title	Business Services Manager
Source Email	Jane.longhurst@bromley.gov.uk
Funding 2010 - 2011	£150,000
Funding 2011 - 2012	£90,000
% Decrease	40%
Funds to be retained by LA	None
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	Regular meetings to review published guidance. LINK representative a member of the Shadow Health and Wellbeing Board.
Sum allocated to set up/fund HW	Not known yet.

18.	BUCKINGHAMSHIRE
Information Source	Freedom of Information
Source Name	Rebecca Carley, Local Authority
Source Title	-
Source Email	carley@buckscc.gov.uk
Funding 2010 - 2011	£182,000
Funding 2011 - 2012	£140,000
% Decrease	23%
Funds to be retained by LA	£40,000
Host 2010 - 2011	HAP UK
Host 2011 - 2012	HAP UK
Preparations for evolution of HW	-
Sum allocated to set up/fund HW	£40,000 + costs for an overseeing post.

19.	BURY
Information Source	Freedom of Information
Source Name	Ruth Strothers
Source Title	Principal Communications Officer
Source Email	r.strothers@bury.gov.uk
Funding 2010 - 2011	£122,000
Funding 2011 - 2012	£90,000
% Decrease	26%
Funds to be retained by LA	£32,000
Host 2010 - 2011	Community Care Options Ltd
Host 2011 - 2012	Community Care Options Ltd
Preparations for evolution of HW	A proportion of the 2011/12 funding retained to undertake the procurement exercise to select the new host organisation and to fund the evolution of LINKs into the proposed HealthWatch
Sum allocated to set up/fund HW	No plans for additional funding as some of the 2011/12 funding already held back

20.	CALDERDALE
Information Source	Freedom of Information
Source Name	Steven Lilley
Source Title	IT Officer, Safer and Stronger Communities
Source Email	Steven.lilley@calderdale.gov.uk
Funding 2010 - 2011	£130,000
Funding 2011 - 2012	£30,000 + £25,000 under-spend (£55,000)
% Decrease	77%
Funds to be retained by LA	None
Host 2010 - 2011	June 08 – July 10 – Cloverleaf Advocacy July 10 – June 11 - The Shaw Trust
Host 2011 - 2012	Considering a new Host owing to reduced level of funding
Preparations for evolution of HW	Given the reduced amount of funding available and other considerations, Local HealthWatch is not expected to form one of the key workstreams for the LINK, although of course, the individual people currently involved in the LINK will, along with other people in the area with an interest in health and social care, be able to get involved in the process of developing Local HealthWatch in Calderdale.
Sum allocated to set up/fund HW	Not known yet.

21.	CAMBRIDGESHIRE
Information Source	Freedom of Information
Source Name	Cambridgeshire County Council
Source Title	Chief Executive's Office
Source Email	Clare.jennerf@cambridgeshire.gov.uk
Funding 2010 - 2011	£222,000
Funding 2011 - 2012	£165,883
% Decrease	25%
Funds to be retained by LA	None
Host 2010 - 2011	Cambridgeshire Acre
Host 2011 - 2012	Cambridgeshire Acre
Preparations for evolution of HW	The Council and Cambridgeshire LINK are in the early stages of planning for the transition from Local Involvement Network to HealthWatch. No firm arrangements have been made to date
Sum allocated to set up/fund HW	None

22.	CAMDEN
Information Source	Freedom of Information
Source Name	Michael Warby
Source Title	Access to Information Officer – FOI + DPA
Source Email	michael.warby@camden.gov.uk
Funding 2010 - 2011	£179,000
Funding 2011 - 2012	£90,000 of which £75,000 is being retained by the Host. (NB: information supplied by the LINK).
% Decrease	50%
Funds to be retained by LA	The funding for the LINK will come from our general fund in 2011-12 and there is no specific budget for LINK contract monitoring. The monitoring role will be worked into the officers day-to-day duties and no budget has been set aside for this role
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	As part of the negotiation to ensure a transitional Host arrangement is in place, one of the key priorities for the Host will be to prepare for the evolution of LINK into Local HealthWatch
Sum allocated to set up/fund HW	The information you requested is not held by Camden Council, as we have not yet received from DH details of funding levels

23.	CHESHIRE EAST
Information Source	Freedom of Information
Source Name	Rose Raine
Source Title	Compliance Officer, Internal Audit
Source Email	FOI@cheshireeast.gov.uk
Funding 2010 - 2011	£126,000
Funding 2011 - 2012	£106,000
% Decrease	16%
Funds to be retained by LA	None. However, we have reduced the amount paid to fund LINK in line with reductions to other similar budget lines – eg: Third Sector organisations providing preventative services in Adult Social Care.
Host 2010 - 2011	The Carer's Federation
Host 2011 - 2012	The Carer's Federation
Preparations for evolution of HW	Actively supporting the bid for Pathfinder status.
Sum allocated to set up/fund HW	None

24.	CHESHIRE WEST AND CHESTER
Information Source	Freedom of Information
Source Name	Phil Purvis
Source Title	Directorate Policy Manager
Source Email	Phil.purvis@cheshirewestandchester.gov.uk ,
Funding 2010 - 2011	£132,000
Funding 2011 - 2012	£106,000
% Decrease	20%
Funds to be retained by LA	None
Host 2010 - 2011	Carers Federation
Host 2011 - 2012	Carers Federation
Preparations for evolution of HW	Considering the arrangements for establishing HealthWatch through inter-agency Transition Board.
Sum allocated to set up/fund HW	Clarification awaited from DH on possible HealthWatch contract framework and funding for additional responsibilities

25.	CITY OF LONDON
Information Source	Freedom of Information
Source Name	Rebecca Southin
Source Title	Business Service Officer
Source Email	Rebecca.southin@cityoflondon.gov.uk
Funding 2010 - 2011	£64,000
Funding 2011 - 2012	£50,000
% Decrease	22%
Funds to be retained by LA	None
Host 2010 - 2011	Voluntary Action Westminster
Host 2011 - 2012	Voluntary Action Westminster
Preparations for evolution of HW	Development work has been included in the LINK Host Work Plan, with milestones based on the information we currently have available
Sum allocated to set up/fund HW	This has yet to be decided dependent upon how the development work progresses

26.	CORNWALL
Information Source	Freedom of Information
Source Name	Andrew Gendall
Source Title	Resources business support team
Source Email	financefoi@cornwall.gov.uk
Funding 2010 - 2011	£225,000
Funding 2011 - 2012	£160,500
% Decrease	26%
Funds to be retained by LA	£16,050
Host 2010 - 2011	Cornwall Rural Community Council
Host 2011 - 2012	Cornwall Rural Community Council
Preparations for evolution of HW	Undertaking a procurement process, holding engagement events
Sum allocated to set up/fund HW	None additional identified to date for 2011/12

27.	COVENTRY
Information Source	Freedom of Information
Source Name	Gemma Tate
Source Title	-
Source Email	Gemma.tate@coventry.gov.uk
Funding 2010 - 2011	£177,000
Funding 2011 - 2012	£162,000
% Decrease	9%
Funds to be retained by LA	Not known
Host 2010 - 2011	Voluntary Action Coventry
Host 2011 - 2012	Voluntary Action Coventry
Preparations for evolution of HW	Preliminary discussions have taken place. There is a joint commitment to work towards the development of HealthWatch
Sum allocated to set up/fund HW	Not known yet

28.	CROYDON
Information Source	Freedom of Information
Source Name	Howard Passman
Source Title	Information Management Manager
Source Email	Howard.passman@croydon.gov.uk
Funding 2010 - 2011	£187,000
Funding 2011 - 2012	£167,000
% Decrease	11%
Funds to be retained by LA	£20,000
Host 2010 - 2011	Croydon Voluntary Action
Host 2011 - 2012	Croydon Voluntary Action
Preparations for evolution of HW	Discussions at an early stage. The time-table is due to be considered by the Shadow Health and Wellbeing Board in June.
Sum allocated to set up/fund HW	Not known yet

29.	THE CUMBRIA
Information Source	Freedom of Information
Source Name	Georgina Ternent
Source Title	Third Sector Lead & EPiC Project Officer
Source Email	georgina.ternent@cumbriacc.gov.uk
Funding 2010 - 2011	£232,000
Funding 2011 - 2012	£165,000
% Decrease	29%
Funds to be retained by LA	None
Host 2010 - 2011	Cumbria CVS
Host 2011 - 2012	Cumbria CVS
Preparations for evolution of HW	First event this month. Draft Transition Plan to be considered
Sum allocated to set up/fund HW	Not known yet

30.	DARLINGTON
Information Source	Freedom of Information
Source Name	Elaine Richardson
Source Title	-
Source Email	freedomofinformation@darlington.gov.uk
Funding 2010 - 2011	£96,000
Funding 2011 - 2012	£91,000
% Decrease	5%
Funds to be retained by LA	None
Host 2010 - 2011	Carers Federation Limited
Host 2011 - 2012	Carers Federation Limited
Preparations for evolution of HW	<p>We have included following outcomes and outputs in the extended contract.</p> <ul style="list-style-type: none"> • To update membership database with permission to share this information with the HealthWatch provider. • Membership to be reviewed by age (u18, 18-30, 30-50, 50-60, 60-70, 70+. • Number of publicity documents distributed and engagement actively undertaken. <p>The Host has provided briefing sessions for members at which we assisted. Will be looking at the new tender arrangements and models of HealthWatch.</p>
Sum allocated to set up/fund HW	None

31.	DERBY
Information Source	Freedom of Information
Source Name	Angela Harding
Source Title	Freedom of Information Team
Source Email	foi@derby.gov.uk
Funding 2010 - 2011	£149,000
Funding 2011 - 2012	£86,083
% Decrease	42%
Funds to be retained by LA	None
Host 2010 - 2011	Community Action Derby
Host 2011 - 2012	Community Action Derby
Preparations for evolution of HW	<p>A consultancy organisation has been selected and is working with the LINK, Host and City Council to produce a report and action plan to transition from LINK status to HealthWatch.</p>
Sum allocated to set up/fund HW	Not known yet

32.	DERBYSHIRE
Information Source	Freedom of Information
Source Name	Neil Brailsford
Source Title	Data and Information Manager
Source Email	Neil.brailsford@derbyshire.gov.uk
Funding 2010 - 2011	£316,000
Funding 2011 - 2012	£235,964
% Decrease	25%
Funds to be retained by LA	£11,606.98
Host 2010 - 2011	(1) NDVA and (2) Amber Valley CVS
Host 2011 - 2012	(1) NDVA and (2) Amber Valley CVS
Preparations for evolution of HW	Not yet determined
Sum allocated to set up/fund HW	Not known yet

33.	DEVON
Information Source	Freedom of Information
Source Name	Vicky Moffat
Source Title	Information Compliance Officer
Source Email	foioffice@devon.gov.uk
Funding 2010 - 2011	£301,000
Funding 2011 - 2012	£283,200
% Decrease	6%
Funds to be retained by LA	£4,900
Host 2010 - 2011	East Devon Voluntary Services Agency
Host 2011 - 2012	East Devon Voluntary Services Agency
Preparations for evolution of HW	Devon County Council, LINK Devon and the LINK Host are preparing a proposal to become a Pathfinder HealthWatch.
Sum allocated to set up/fund HW	None

34.	DONCASTER
Information Source	Freedom of Information
Source Name	John Leask
Source Title	Policy and Partnership Officer
Source Email	foi@doncaster.gov.uk
Funding 2010 - 2011	£172,000
Funding 2011 - 2012	£130,000
% Decrease	24%
Funds to be retained by LA	£15,000
Host 2010 - 2011	Carers Federation Limited
Host 2011 - 2012	Carers Federation Limited
Preparations for evolution of HW	The Council is hoping to establish Shadow Local HealthWatch and is in discussions with the LINK Executive Board to become a Pathfinder.
Sum allocated to set up/fund HW	None

35.	DORSET
Information Source	Freedom of Information
Source Name	R. A. J. Kirby
Source Title	Freedom of Information Team, Local Authority
Source Email	R.A.J.Kirby@dorsetcc.gov.uk
Funding 2010 - 2011	£184,000
Funding 2011 - 2012	£167,000
% Decrease	9%
Funds to be retained by LA	None
Host 2010 - 2011	Help and Care
Host 2011 - 2012	Help and Care
Preparations for evolution of HW	Working with Host to set up stakeholder event to consider HW knowledge base and future steps
Sum allocated to set up/fund HW	None

36.	DUDLEY
Information Source	Freedom of Information
Source Name	-
Source Title	-
Source Email	-
Funding 2010 - 2011	£172,000
Funding 2011 - 2012	£117,950
% Decrease	31%
Funds to be retained by LA	Approximately 5%
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	Stakeholder Event programmed to include Host and LINK. Representation on local Steering Group and consultation through HOSC and LSP (as co-optees)
Sum allocated to set up/fund HW	Not known yet. To be agreed following full stakeholder consultation

37.	DURHAM
Information Source	Freedom of Information
Source Name	Neale Boswell
Source Title	Informational Management Team
Source Email	Neale.Boswell@durham.gov.uk
Funding 2010 - 2011	£255,000
Funding 2011 - 2012	£202,000
% Decrease	21%
Funds to be retained by LA	None
Host 2010 - 2011	Pioneering Care Partnership
Host 2011 - 2012	Pioneering Care Partnership
Preparations for evolution of HW	We are awaiting further guidance about the procurement of HealthWatch before commencing any detailed discussions.
Sum allocated to set up/fund HW	None

38.	EALING
Information Source	Freedom of Information
Source Name	Davina Donnelly
Source Title	Freedom of Information Officer
Source Email	foirequests@ealing.gov.uk
Funding 2010 - 2011	£182,000
Funding 2011 - 2012	£143,286
% Decrease	21%
Funds to be retained by LA	None specifically
Host 2010 - 2011	Hestia Housing and Support
Host 2011 - 2012	Hestia Housing and Support
Preparations for evolution of HW	Initial meeting held and commitment given to ongoing work with the LINK to manage the transition to HealthWatch.
Sum allocated to set up/fund HW	Not yet known

39.	EAST RIDING OF YORKSHIRE
Information Source	Freedom of Information
Source Name	The Information Commissioners Office
Source Title	-
Source Email	foi@eastriding.gov.uk
Funding 2010 - 2011	£159,000
Funding 2011 - 2012	£130,000
% Decrease	18%
Funds to be retained by LA	£10,000
Host 2010 - 2011	Humber and Wolds Rural Community Council
Host 2011 - 2012	Humber and Wolds Rural Community Council
Preparations for evolution of HW	No specific arrangements. Early discussions have been held internally to keep key officers informed
Sum allocated to set up/fund HW	Expect the DH to allocate money to pay for the development.

40.	EAST SUSSEX
Information Source	Freedom of Information
Source Name	Jean Bartlett
Source Title	Freedom of Information Officer – Local Authority
Source Email	foi@eastsussex.gov.uk
Funding 2010 - 2011	£237,000
Funding 2011 - 2012	£150,000
% Decrease	38%
Funds to be retained by LA	£30,000 maximum
Host 2010 - 2011	East Sussex Disability Association
Host 2011 - 2012	East Sussex Disability Association
Preparations for evolution of HW	A transition year work programme has been developed and agreed.
Sum allocated to set up/fund HW	We shall allocate up to £57,000

41.	ENFIELD
Information Source	Freedom of Information
Source Name	Mekonnen Gutta
Source Title	Procurement Manager, Local Authority
Source Email	mekonnen.gutta@enfield.gov.uk
Funding 2010 - 2011	£178,000
Funding 2011 - 2012	£144,000
% Decrease	19%
Funds to be retained by LA	£35,856
Host 2010 - 2011	Community Investors Development Agency (CIDA)
Host 2011 - 2012	Community Investors Development Agency (CIDA)
Preparations for evolution of HW	Supporting the LINK into Enfield HealthWatch. Strategy Group Meetings (comprising senior Council, NHS, LINK and Host staff held periodically)
Sum allocated to set up/fund HW	£35,000

42.	ESSEX + SOUTHEND
Information Source	Freedom of Information
Source Name	Natalie Struka
Source Title	Policy, Community Planning and Regeneration
Source Email	Natalie.struka@essex.gov.uk
Funding 2010 - 2011	£484,000
Funding 2011 - 2012	£152,000 + £200,000 for specific projects
% Decrease	27%
Funds to be retained by LA	None
Host 2010 - 2011	The Council of Ethnic Minority Voluntary Sector Organisations
Host 2011 - 2012	From 18th April 2011, Advocacy (Essex) Services Ltd was appointed interim host to Essex and Southend LINK.
Preparations for evolution of HW	A proposal to become a Pathfinder is out for consultation.
Sum allocated to set up/fund HW	None

43.	GATESHEAD
Information Source	Freedom of Information
Source Name	Julia Lumley
Source Title	Enforcement Officer/Information Rights Officer
Source Email	julialumley@gateshead.gov.uk
Funding 2010 - 2011	£138,000
Funding 2011 - 2012	£113,750
% Decrease	18%
Funds to be retained by LA	None
Host 2010 - 2011	Gateshead Voluntary Organisations Council (GVOC)
Host 2011 - 2012	Gateshead Voluntary Organisations Council (GVOC)
Preparations for evolution of HW	Currently in discussion with the LINK and Host about what this activity/ies will include
Sum allocated to set up/fund HW	None identified yet

44.	GLOUCESTERSHIRE
Information Source	Freedom of Information
Source Name	Teresa Wilmshurst
Source Title	Information Management Service
Source Email	teresa.wilmshurst@gloucestershire.gov.uk
Funding 2010 - 2011	£231,000
Funding 2011 - 2012	£197,000
% Decrease	15%
Funds to be retained by LA	£11,000
Host 2010 - 2011	Gloucestershire Rural Community Council
Host 2011 - 2012	Gloucestershire Rural Community Council
Preparations for evolution of HW	Discussions are starting and are informed by guidance from the Department of Health
Sum allocated to set up/fund HW	This will depend upon the Department of Health funding for the transition as indicated in their October letter, and the plans developed

45.	GREENWICH
Information Source	Freedom of Information
Source Name	Alan Soskin
Source Title	Corporate Information Manager
Source Email	Alan.soskin@greenwich.gov.uk
Funding 2010 - 2011	£188,000
Funding 2011 - 2012	£58,000
% Decrease	69%
Funds to be retained by LA	None
Host 2010 - 2011	Parkwood Healthcare
Host 2011 - 2012	Parkwood Healthcare
Preparations for evolution of HW	Discussions will be held soon
Sum allocated to set up/fund HW	None

46.	HACKNEY
Information Source	Freedom of Information
Source Name	Sonia Khan
Source Title	Head of Policy
Source Email	sonia.khan@hackney.gov.uk
Funding 2010 - 2011	£206,000
Funding 2011 - 2012	£100,000
% Decrease	52%
Funds to be retained by LA	Unable to say.
Host 2010 - 2011	Social Action for Health
Host 2011 - 2012	New Host contract under negotiation
Preparations for evolution of HW	Some initial actions have been identified as part of the proposed areas of contract. However, this is being developed further as part of a wider programme of work to integrate public health into Local Authorities
Sum allocated to set up/fund HW	Not known yet

47.	HALTON
Information Source	Freedom of Information
Source Name	Emma Bragger
Source Title	-
Source Email	emma.bragger@halton.gov.uk
Funding 2010 - 2011	£110,000
Funding 2011 - 2012	£85,700
% Decrease	22%
Funds to be retained by LA	None
Host 2010 - 2011	Halton + St. Helens Voluntary and Community Action (VCA)
Host 2011 - 2012	Halton + St. Helens Voluntary and Community Action (VCA)
Preparations for evolution of HW	'Keep in Touch' meetings with the Host, and monitoring meetings with HealthWatch on the Agenda. Future meetings will discuss the transition to HealthWatch
Sum allocated to set up/fund HW	None

48.	HAMMERSMITH + FULHAM
Information Source	Freedom of Information
Source Name	Jon Hill
Source Title	Information Management Team
Source Email	Jon.Hill@lbhf.gov.uk
Funding 2010 - 2011	£143,000
Funding 2011 - 2012	£117,799
% Decrease	18%
Funds to be retained by LA	£5,000
Host 2010 - 2011	Hestia Housing and Support
Host 2011 - 2012	Hestia Housing and Support
Preparations for evolution of HW	About to commence discussions with the LINK.
Sum allocated to set up/fund HW	Not known yet

49.	HAMPSHIRE
Information Source	Freedom of Information
Source Name	Kevin Purvis
Source Title	Senior Information Compliance Officer
Source Email	FOI@hants.gov.uk
Funding 2010 - 2011	£381,000
Funding 2011 - 2012	£206,500
% Decrease	46%
Funds to be retained by LA	£50,000
Host 2010 - 2011	HAP UK
Host 2011 - 2012	HAP UK
Preparations for evolution of HW	The situation regarding the nature of Local HealthWatch, especially in relation to existing LINKs, and the role of the LA, is not yet clear. The County Council has had initial discussions with the LINK Management Board to understand their views.
Sum allocated to set up/fund HW	£50,000

50.	HARINGEY
Information Source	Freedom of Information
Source Name	Lesley Clay
Source Title	Complaints Manager
Source Email	emma.bragger@halton.gov.uk
Funding 2010 - 2011	£171,000
Funding 2011 - 2012	Not known yet, but unlikely to be significantly different
% Decrease	Not known yet
Funds to be retained by LA	Not known yet
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	Extended the current provider's contract for 3 months and discussions taking place regarding transitional arrangements for the development of the LINK to Local HealthWatch
Sum allocated to set up/fund HW	Not known yet

51.	HARROW
Information Source	Freedom of Information
Source Name	Desiree Mahoney
Source Title	Policy Office (Community Engagement)
Source Email	yourvoice@harrow.gov.uk
Funding 2010 - 2011	£138,000
Funding 2011 - 2012	£120,000
% Decrease	13%
Funds to be retained by LA	£18,000
Host 2010 - 2011	Parkwood Healthcare Ltd
Host 2011 - 2012	Parkwood Healthcare Ltd
Preparations for evolution of HW	As part of the variation of the contract for the transitional year, it incorporates elements to help the LINK prepare for LHW
Sum allocated to set up/fund HW	Submitting a bid for Pathfinder status. Not sure what money will be available to set up and fund our LHW

52.	HARTLEPOOL
Information Source	Freedom of Information
Source Name	Sarah Mottram
Source Title	Support Officer
Source Email	Freedomofinformation@hartlepool.gov.uk
Funding 2010 - 2011	£99,000
Funding 2011 - 2012	£88,514
% Decrease	11%
Funds to be retained by LA	None
Host 2010 - 2011	Hartlepool Voluntary Development Agency
Host 2011 - 2012	Hartlepool Voluntary Development Agency
Preparations for evolution of HW	No arrangements in place as yet but links will be made as the Health and Wellbeing Board and GP Commissioning develop locally
Sum allocated to set up/fund HW	None

53.	HAVERING
Information Source	Freedom of Information
Source Name	Information Governance Team
Source Title	-
Source Email	accessinfo@havering.gov.uk
Funding 2010 - 2011	£132,000
Funding 2011 - 2012	£60,000 + free use of meeting rooms
% Decrease	55%
Funds to be retained by LA	£3,000
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	Being monitored by Council, Host and LINK. Attended Department of Health briefing events. Havering is not convinced that the LINK will evolve directly into LHW
Sum allocated to set up/fund HW	Not known yet

54.	HEREFORDSHIRE
Information Source	Freedom of Information
Source Name	Geoff Hardy
Source Title	Special Projects Lawyer
Source Email	ghardy@herefordshire.gov.uk
Funding 2010 - 2011	£119,000
Funding 2011 - 2012	£95,000
% Decrease	20%
Funds to be retained by LA	None
Host 2010 - 2011	Carers Federation
Host 2011 - 2012	Temporary renewal of contract with Carers Federation
Preparations for evolution of HW	Performance assessment of current Host. Informally asked LINK members what they would like to happen. Risk assessment of various options presented to JMT.
Sum allocated to set up/fund HW	None

55.	HERTFORDSHIRE
Information Source	Freedom of Information
Source Name	Tim Anfilogoff
Source Title	Head of Community Wellbeing, Local Authority
Source Email	Tim.anfilogoff@hertscc.gov.uk
Funding 2010 - 2011	£361,000
Funding 2011 - 2012	£319,000
% Decrease	12%
Funds to be retained by LA	None
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	LA working with the LINK on being a HealthWatch Early Adaptor
Sum allocated to set up/fund HW	Not known yet

56.	HILLINGDON
Information Source	Freedom of Information
Source Name	Richard Ingle
Source Title	Data Protection and Freedom of Information Officer
Source Email	foi@hillingdon.gov.uk
Funding 2010 - 2011	£146,000
Funding 2011 - 2012	£120,000
% Decrease	18%
Funds to be retained by LA	None
Host 2010 - 2011	HAP UK to late December 2009, then Groundwork Thames Valley
Host 2011 - 2012	Groundwork Thames Valley
Preparations for evolution of HW	We have held discussions and agreed in principle that a project will be developed reporting to our Health and Wellbeing board to provide structure and governance to the new HealthWatch
Sum allocated to set up/fund HW	None

57.	HOUNSLOW
Information Source	Freedom of Information
Source Name	Charlotte Fitzgerald
Source Title	Assistant Director Transformation & Performance
Source Email	Charlotte.fitzgerald@hounslow.gov.uk
Funding 2010 - 2011	£141,000
Funding 2011 - 2012	£100,000
% Decrease	29%
Funds to be retained by LA	£13,200
Host 2010 - 2011	HAP UK
Host 2011 - 2012	HAP UK
Preparations for evolution of HW	A transition workshop has been held. In addition, a meeting with the LINK Chair and steering group has been arranged to engage in procurement and develop a plan to become a Pathfinder.
Sum allocated to set up/fund HW	None

58.	HULL
Information Source	Freedom of Information
Source Name	Nathan Turner
Source Title	Corporate Policy & Research Manager
Source Email	Nathan.Turner@HULLCC.gov.uk
Funding 2010 - 2011	£171,000
Funding 2011 - 2012	£48,000
% Decrease	72%
Funds to be retained by LA	None
Host 2010 - 2011	Hull CVS Ltd
Host 2011 - 2012	Contract extension/supply is still being determined
Preparations for evolution of HW	Initial informal discussions are underway with both parties, which will develop further during the coming months
Sum allocated to set up/fund HW	None

59.	ISLE OF WIGHT
Information Source	Freedom of Information
Source Name	Gillian Webster
Source Title	Senior Contracts Officer
Source Email	Gillian.Webster@IOW.gov.uk
Funding 2010 - 2011	£116,000
Funding 2011 - 2012	£114,000
% Decrease	2%
Funds to be retained by LA	None
Host 2010 - 2011	Help and Care
Host 2011 - 2012	Help and Care
Preparations for evolution of HW	Discussion are just commencing with Link and the Help and Care as to the way forward
Sum allocated to set up/fund HW	Not known yet

60	ISLES OF SCILLY
Information Source	Freedom of Information
Source Name	-
Source Title	-
Source Email	foi@scilly.gov.uk
Funding 2010 - 2011	£61,000
Funding 2011 - 2012	£65,472
% Decrease	+
Funds to be retained by LA	£18,472
Host 2010 - 2011	Scout Enterprises
Host 2011 - 2012	Scout Enterprises
Preparations for evolution of HW	Might be the early implementers. Anticipate having a better idea of how to get ready for the transition soon.
Sum allocated to set up/fund HW	Not known yet

61.	ISLINGTON
Information Source	Freedom of Information
Source Name	Michael Woolcoot
Source Title	Head of Information Services
Source Email	FOIA@islington.gov.uk
Funding 2010 - 2011	£169,000
Funding 2011 - 2012	£85,000
% Decrease	50%
Funds to be retained by LA	None
Host 2010 - 2011	Voluntary Action Islington
Host 2011 - 2012	Voluntary Action Islington
Preparations for evolution of HW	We hold LINK chair/LA director level discussions quarterly and will be discussing how to prepare and plan jointly for Local HealthWatch
Sum allocated to set up/fund HW	Not known yet.

62.	KENSINGTON + CHELSEA
Information Source	Freedom of Information
Source Name	Stephen Morgan
Source Title	-
Source Email	Stephen.morgan@rbkc.gov.uk
Funding 2010 - 2011	£143,000
Funding 2011 - 2012	£122,000 + £3,000 under-spend = £125,197
% Decrease	12%
Funds to be retained by LA	None
Host 2010 - 2011	Hestia Housing and Support
Host 2011 - 2012	Hestia Housing and Support
Preparations for evolution of HW	Currently in discussions, including considering being a Pathfinder for Local HealthWatch.
Sum allocated to set up/fund HW	Not known yet.

63.	KENT
Information Source	Freedom of Information
Source Name	Alexandra Burnand
Source Title	Local Authority
Source Email	alexandra.burnand@kent.gov.uk
Funding 2010 - 2011	£495,000
Funding 2011 - 2012	01 April 2011 – 30 June 2011 as above. Remaining under review
% Decrease	Not known yet
Funds to be retained by LA	Not known yet
Host 2010 - 2011	Kent and Medway Networks Ltd
Host 2011 - 2012	Kent and Medway Networks Ltd
Preparations for evolution of HW	Under discussion
Sum allocated to set up/fund HW	Under discussion

64.	KINGSTON UPON THAMES
Information Source	Freedom of Information
Source Name	Andrew Bessant
Source Title	Head of Democratic Services and Planning, Local Authority
Source Email	andrew.bessant@kingston.gov.uk
Funding 2010 - 2011	£102,000
Funding 2011 - 2012	£102,000
% Decrease	0%
Funds to be retained by LA	£5,000
Host 2010 - 2011	To October 2010 – Kingston Citizen Advice Bureau
Host 2011 - 2012	From October 2010 – Kingston Voluntary Action
Preparations for evolution of HW	Discussions in place with LINK and Host. Actively seeking Pathfinder status.
Sum allocated to set up/fund HW	None

65.	KIRKLEES
Information Source	Freedom of Information
Source Name	Jenny Cartwright
Source Title	Information Access Team
Source Email	jenny.cartwright@kirklees.gov.uk
Funding 2010 - 2011	£202,000
Funding 2011 - 2012	£135,000
% Decrease	33%
Funds to be retained by LA	None
Host 2010 - 2011	Cloverleaf Advocacy
Host 2011 - 2012	Cloverleaf Advocacy
Preparations for evolution of HW	No current arrangements. These will be worked upon during April 2011
Sum allocated to set up/fund HW	Not known yet

66.	KNOWSLEY
Information Source	Freedom of Information
Source Name	Stephen Hughes
Source Title	Principal Accountant
Source Email	-
Funding 2010 - 2011	£139, 000
Funding 2011 - 2012	£138,560
% Decrease	0%
Funds to be retained by LA	Not known yet
Host 2010 - 2011	Sefton Council
Host 2011 - 2012	Sefton Council to September 2011, thereafter not yet known
Preparations for evolution of HW	A meeting will be arranged with the LINK Core Group to discuss how they feel the transition should be managed and which of the two available options – a continued Hosting arrangement or the establishment of an independent stand-alone HealthWatch organisation – they preferred. This is still under discussion.
Sum allocated to set up/fund HW	Not known yet

67.	LAMBETH
Information Source	Freedom of Information
Source Name	Freedom of Information Officer
Source Title	LA
Source Email	ACS_Customer_Relations@lambeth.gov.uk
Funding 2010 - 2011	£205,000
Funding 2011 - 2012	£143,000
% Decrease	30%
Funds to be retained by LA	None
Host 2010 - 2011	Age Concern Lambeth (now Age UK Lambeth)
Host 2011 - 2012	Age UK Lambeth
Preparations for evolution of HW	<p>We have agreed with the LINK and the Host that part of the role of the Host this year should be to support the LINK in the transition to HealthWatch. We are considering options with the LINK for them to apply to be a HealthWatch Pathfinder.</p> <p>The LINK co-chairs have been involved with senior managers across health and social care in workshops planning for the establishment of Lambeth's Health and Wellbeing Board, and this will help inform the LINK's plans in relation to taking forward the development of HealthWatch. The LINK co-chairs have also been meeting with the Executive Member for Health and Adult Services, the Chair of Scrutiny and Chair of NHS Lambeth to discuss plans for the move to HealthWatch</p>
Sum allocated to set up/fund HW	None

68.	LANCASHIRE
Information Source	Freedom of Information
Source Name	Miss P Burman
Source Title	Access to Information Officer
Source Email	CSSGFreedom@lancashire.gov.uk
Funding 2010 - 2011	£456,000
Funding 2011 - 2012	£456,000
% Decrease	0%
Funds to be retained by LA	8%
Host 2010 - 2011	Black Health Agency
Host 2011 - 2012	Black Health Agency
Preparations for evolution of HW	<p>We taken advice and opinion about developing HealthWatch from local community and representatives groups, service user partnership forums, Scrutiny Committee, LINK Board Members and NHS reps. We then identified a development board for Health Watch, consisting of representatives from all those groups. We have not included the Host in these discussions as it's not appropriate.</p>
Sum allocated to set up/fund HW	Not known yet

69.	LEEDS
Information Source	Freedom of Information
Source Name	Janet Somers
Source Title	Consultation and Involvement Manager
Source Email	
Funding 2010 - 2011	£306,000
Funding 2011 - 2012	£275,000
% Decrease	10%
Funds to be retained by LA	None
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	We are preparing a new contract with the Host that deals with the 2 general aspects of the service required of them - that is business in supporting the LINK, and providing the necessary expertise to assist the LINK in developing into a local HealthWatch organisation. The LINK is part of this process – helping the LA devise the service specification and the performance management targets. We are seeking to focus the Host in building up the LINK to ensure that we have a more effective LINK which will certainly go some way to ensure that we have a robust HealthWatch organisation in Leeds.
Sum allocated to set up/fund HW	With a healthy budget to support the LINK, and negotiations with the Host, it is considered that no further funds will be needed.

70.	LEICESTERSHIRE
Information Source	Freedom of Information
Source Name	Louisa Jordan
Source Title	-
Source Email	louisa.jordan@leics.gov.uk
Funding 2010 - 2011	£221,000
Funding 2011 - 2012	£236,000 including costs for the Host
% Decrease	0%
Funds to be retained by LA	None
Host 2010 - 2011	Community in Partnership (formerly VCS)
Host 2011 - 2012	Community in Partnership
Preparations for evolution of HW	Detailed planning has begun. Working party arrangements in place. LINK has two places on the Shadow Health and Wellbeing Board
Sum allocated to set up/fund HW	None

71.	LEICESTER CITY
Information Source	Freedom of Information
Source Name	Lynn Wyeth
Source Title	Head of Information Governance
Source Email	Lynn.wyeth@leicester.gov.uk
Funding 2010 - 2011	£184,000
Funding 2011 - 2012	£160,000
% Decrease	13%
Funds to be retained by LA	None
Host 2010 - 2011	The Carers Federation
Host 2011 - 2012	The Carers Federation
Preparations for evolution of HW	These arrangements are currently subject to negotiation.
Sum allocated to set up/fund HW	Not known yet.

72.	LEWISHAM
Information Source	Freedom of Information
Source Name	Stephen Sealy
Source Title	Complaints Manager, Local Authority
Source Email	stephen.sealy@lewisham.gov.uk
Funding 2010 - 2011	£194,000
Funding 2011 - 2012	Not known yet
% Decrease	Not known yet
Funds to be retained by LA	None
Host 2010 - 2011	Parkwood Healthcare Ltd
Host 2011 - 2012	Parkwood Healthcare Ltd
Preparations for evolution of HW	Preparations will be facilitated between the Council, the PCT and the LINK
Sum allocated to set up/fund HW	None

73.	LINCOLNSHIRE
Information Source	Freedom of Information
Source Name	Freedom of Information Team
Source Title	Resources Directorate
Source Email	infomgt@lincolnshire.gov.uk
Funding 2010 - 2011	£290,000
Funding 2011 - 2012	£260,000
% Decrease	10%
Funds to be retained by LA	None
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	Meetings with LINK's Executive to discuss legislation and possible action plan for contracting arrangements for HealthWatch
Sum allocated to set up/fund HW	No funding has been identified

74.	LIVERPOOL
Information Source	Freedom of Information
Source Name	Kevin Symm
Source Title	Senior Information Officer, Local Authority
Source Email	informationrequests@liverpool.gov.uk
Funding 2010 - 2011	£286,000
Funding 2011 - 2012	£191,000
% Decrease	33%
Funds to be retained by LA	None
Host 2010 - 2011	Liverpool Charity and Voluntary Services
Host 2011 - 2012	Liverpool Charity and Voluntary Services
Preparations for evolution of HW	This will be agreed as part of the negotiations for the Work Plan once the guidance is published
Sum allocated to set up/fund HW	A full analysis of the new Legislation will be undertaken to determine any impact or resources required

75.	LUTON
Information Source	Freedom of Information
Source Name	Kamaljit Bhangal
Source Title	Complaints Manager, Local Authority
Source Email	kamaljit.bhangal@luton.gov.uk
Funding 2010 - 2011	£131,000
Funding 2011 - 2012	£85,706
% Decrease	35%
Funds to be retained by LA	None
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	Further work is required
Sum allocated to set up/fund HW	Not known yet

76.	MEDWAY
Information Source	Freedom of Information
Source Name	Emma Spencer
Source Title	Complaints and Information Officer
Source Email	emma.spencer@medway.gov.uk
Funding 2010 - 2011	£136,000
Funding 2011 - 2012	£93,000
% Decrease	32%
Funds to be retained by LA	None
Host 2010 - 2011	Kent and Medway Networks Limited
Host 2011 - 2012	Kent and Medway Networks Limited
Preparations for evolution of HW	Work programme is to work with the community to understand HealthWatch.
Sum allocated to set up/fund HW	We are using £20,000 in terms of defining and procuring support for HealthWatch.

77.	MERTON
Information Source	Freedom of Information
Source Name	Monica Fonteriz
Source Title	Customer Services Officer
Source Email	csenquiries@merton.gov.uk
Funding 2010 - 2011	£123,000
Funding 2011 - 2012	£106,000
% Decrease	14%
Funds to be retained by LA	Not known yet
Host 2010 - 2011	Merton Voluntary Service Council
Host 2011 - 2012	The London Borough of Merton has not yet appointed a Host for the period June 2011 to March 2012.
Preparations for evolution of HW	A work programme for the period June 2011 – March 2012 has not yet been agreed.
Sum allocated to set up/fund HW	Not known yet

78.	MANCHESTER
Information Source	Freedom of Information
Source Name	Michael Seal
Source Title	Information Development Manager
Source Email	dfainformationcompliance@manchester.gov.uk
Funding 2010 - 2011	£287,000
Funding 2011 - 2012	Not yet decided. Review ongoing. (18Apr11)
% Decrease	Not known yet
Funds to be retained by LA	Not known yet
Host 2010 - 2011	Black Health Agency
Host 2011 - 2012	Black Health Agency
Preparations for evolution of HW	2011-12 will be a transition year for the Host organisation, Council and Health bodies to work together to prepare for the introduction of HealthWatch in 2012-13.
Sum allocated to set up/fund HW	Not known yet

79.	MIDDLESBROUGH
Information Source	Freedom of Information
Source Name	Local Authority
Source Title	-
Source Email	foi@middlesbrough.gov.uk
Funding 2010 - 2011	£121,000
Funding 2011 - 2012	£86,260
% Decrease	29%
Funds to be retained by LA	None
Host 2010 - 2011	Carers Federation Ltd
Host 2011 - 2012	Carers Federation Ltd
Preparations for evolution of HW	LINK to be involved in procurement process. LINK not wanting to set up as a company to tender for HealthWatch
Sum allocated to set up/fund HW	Not known yet

80.	MILTON KEYNES
Information Source	Freedom of Information
Source Name	Vicki Green
Source Title	Freedom of Information Officer
Source Email	Vicki.green@milton-keynes.gov.uk
Funding 2010 - 2011	£131,000
Funding 2011 - 2012	£121,509
% Decrease	7%
Funds to be retained by LA	None
Host 2010 - 2011	LINK MK
Host 2011 - 2012	LINK MK
Preparations for evolution of HW	No arrangements made yet – early stage discussions taking place
Sum allocated to set up/fund HW	No additional funds for set-up have been allocated

81.	NEWCASTLE UPON TYNE
Information Source	Freedom of Information
Source Name	Caroline Beckett
Source Title	Policy and Engagement Officer
Source Email	Caroline.beckett@newcastle.gov.uk
Funding 2010 - 2011	£168,000
Funding 2011 - 2012	£149,000
% Decrease	11%
Funds to be retained by LA	None
Host 2010 - 2011	1. Community Action on Health 2. Newcastle Council for Voluntary Services
Host 2011 - 2012	1. Community Action on Health 2. Newcastle Council for Voluntary Services
Preparations for evolution of HW	Review meetings held with Host, LINK Chair and Project Manager to discuss evolution – generally greater clarity re. responsibilities is required
Sum allocated to set up/fund HW	None

82.	NEWHAM
Information Source	Freedom of Information
Source Name	Resources Directorate - Complaints, Members Enquiries & Information Governance
Source Title	-
Source Email	information.governance@newham.gov.uk
Funding 2010 - 2011	£212,000
Funding 2011 - 2012	£138,560
% Decrease	35%
Funds to be retained by LA	None
Host 2010 - 2011	Forum for Health and Well Being
Host 2011 - 2012	Forum for Health and Well Being (being recommended)
Preparations for evolution of HW	Arrangements for the transition to HealthWatch are under discussion.
Sum allocated to set up/fund HW	None

83.	NORFOLK
Information Source	Freedom of Information
Source Name	Karen Witham
Source Title	Local Authority
Source Email	Karen.witham@norfolk.gov.uk
Funding 2010 - 2011	£345,000
Funding 2011 - 2012	£220,000
% Decrease	36%
Funds to be retained by LA	None
Host 2010 - 2011	Voluntary Norfolk
Host 2011 - 2012	Not made a contractual agreement yet
Preparations for evolution of HW	Developing an Action Plan and key performance indicators
Sum allocated to set up/fund HW	None

84.	NORTHAMPTONSHIRE
Information Source	Freedom of Information
Source Name	Diana Ingman
Source Title	Senior Freedom of Information / Data Protection Officer
Source Email	freedomofinformation@northamptonshire.gov.uk
Funding 2010 - 2011	£256,000
Funding 2011 - 2012	£177,000
% Decrease	31%
Funds to be retained by LA	None
Host 2010 - 2011	Northampton Volunteering Centre
Host 2011 - 2012	Northampton Volunteering Centre
Preparations for evolution of HW	Extending the current contract with the Host by 6 months to allow for the process of transition from LINKs to HealthWatch
Sum allocated to set up/fund HW	Not known yet

85.	NORTHUMBERLAND
Information Source	Freedom of Information
Source Name	John Dowswell
Source Title	Operations Manager, Northumberland Care Trust
Source Email	john.dowswell@nct.nhs.uk
Funding 2010 - 2011	£165,000
Funding 2011 - 2012	£155,000
% Decrease	6%
Funds to be retained by LA	£15,000
Host 2010 - 2011	ADAPT
Host 2011 - 2012	ADAPT
Preparations for evolution of HW	Will work closely with the LINK and Host to develop HealthWatch
Sum allocated to set up/fund HW	None

86.	NORTH EAST LINCOLNSHIRE
Information Source	Freedom of Information
Source Name	Dave Cook
Source Title	Deputy Director Health and Wellbeing
Source Email	dave.cook@nelincs.gov.uk
Funding 2010 - 2011	£120,000
Funding 2011 - 2012	£85,000
% Decrease	29%
Funds to be retained by LA	None
Host 2010 - 2011	VANEL (Voluntary Action North East Lincolnshire)
Host 2011 - 2012	VANEL (Voluntary Action North East Lincolnshire)
Preparations for evolution of HW	No arrangements currently made.
Sum allocated to set up/fund HW	Not known yet

87.	NORTH LINCOLNSHIRE
Information Source	Freedom of Information
Source Name	John Brooman
Source Title	Senior Performance Officer
Source Email	John.brooman@northlincs.gov.uk
Funding 2010 - 2011	£114,000
Funding 2011 - 2012	£85,000
% Decrease	25%
Funds to be retained by LA	£10,000
Host 2010 - 2011	Voluntary Action North Lincolnshire
Host 2011 - 2012	Voluntary Action North Lincolnshire
Preparations for evolution of HW	Revised specification established
Sum allocated to set up/fund HW	Not known yet

88.	NORTH SOMERSET
Information Source	Freedom of Information
Source Name	Alun Davies
Source Title	Planning and Policy Manager
Source Email	alun.davies@n-somerset.gov.uk
Funding 2010 - 2011	£123,000
Funding 2011 - 2012	£60,000
% Decrease	51%
Funds to be retained by LA	None
Host 2010 - 2011	Scout Enterprises Ltd
Host 2011 - 2012	Scout Enterprises Ltd
Preparations for evolution of HW	Working group of LINk, Host and Local Authority set up to seek advice and views of HealthWatch Stakeholder Reference Group that will include all local patient service users, carers and voluntary organisations' engagement and involvement structures
Sum allocated to set up/fund HW	This will be agreed with the Host

89.	NORTH TYNESIDE
Information Source	Freedom of Information
Source Name	North Tyneside Council
Source Title	-
Source Email	-
Funding 2010 - 2011	£134,000
Funding 2011 - 2012	£100,000
% Decrease	25%
Funds to be retained by LA	£32,000
Host 2010 - 2011	Community Healthcare Forum, VODA and Age UK
Host 2011 - 2012	Community Healthcare Forum, VODA and Age UK
Preparations for evolution of HW	Interim arrangements to continue with existing Host. A new service arrangement will be and formally procured this year
Sum allocated to set up/fund HW	This is depends upon the funding from the DH

90.	NORTH YORKSHIRE
Information Source	Freedom of Information
Source Name	Bryon Hunter
Source Title	Scrutiny Team Leader
Source Email	bryon.hunter@northyorks.gov.uk
Funding 2010 - 2011	£223,000
Funding 2011 - 2012	£100,000
% Decrease	55%
Funds to be retained by LA	None
Host 2010 - 2011	North Bank Forum
Host 2011 - 2012	North Bank Forum
Preparations for evolution of HW	Waiting for guidance from the Department of Health
Sum allocated to set up/fund HW	Will be determined in due course and will be dependent upon the guidance from DH

91.	NOTTINGHAM CITY
Information Source	Freedom of Information
Source Name	Jacqueline Williamson
Source Title	Senior Information Governance Officer
Source Email	information.governance@nottinghamcity.gov.uk
Funding 2010 - 2011	£182,000
Funding 2011 - 2012	None
% Decrease	100%
Funds to be retained by LA	None
Host 2010 - 2011	The Carers Federation – April 2008 – May 2010 Partnership Development Team, British Red Cross – September – December 2010
Host 2011 - 2012	Not Applicable
Preparations for evolution of HW	Nottingham City Council and Nottingham City NHS are currently considering the appropriate arrangements for HealthWatch in the city. The LINK has submitted a proposal regarding their role going forward. This is currently being considered.
Sum allocated to set up/fund HW	Not known yet.

92.	NOTTINGHAMSHIRE COUNTY
Information Source	Freedom of Information
Source Name	Paula Laws
Source Title	Information Governance Manager
Source Email	paula.laws@nottscc.gov.uk
Funding 2010 - 2011	£306,000
Funding 2011 - 2012	£224,702
% Decrease	27%
Funds to be retained by LA	None
Host 2010 - 2011	Carers Federation
Host 2011 - 2012	Carers Federation
Preparations for evolution of HW	Discussions locally have focussed on the extension of the LINKs contract to March 2012. More clarity is awaited regarding the remit for HealthWatch before local arrangements are agreed although initial discussions with LINKs are planned
Sum allocated to set up/fund HW	Not known yet

93.	OLDHAM
Information Source	Freedom of Information
Source Name	Steve Hankinson
Source Title	Information Governance, People Communities and Society
Source Email	Stephen.hankinson@oldham.gov.uk
Funding 2010 - 2011	£151,000
Funding 2011 - 2012	£100,000
% Decrease	34%
Funds to be retained by LA	None
Host 2010 - 2011	The Gaddum Centre
Host 2011 - 2012	The Gaddum Centre
Preparations for evolution of HW	The contract includes objectives and performance outcomes around preparing for the introduction of the local HealthWatch and the associated engagement activities.
Sum allocated to set up/fund HW	None

94.	OXFORDSHIRE
Information Source	Freedom of Information
Source Name	Lisa Gregory
Source Title	Strategy and Performance, Social and Community Services
Source Email	Lisa.gregory@oxfordshire.gov.uk
Funding 2010 - 2011	£223,000
Funding 2011 - 2012	£156,000
% Decrease	30%
Funds to be retained by LA	£23,000
Host 2010 - 2011	Help and Care
Host 2011 - 2012	Oxfordshire Rural Community Council
Preparations for evolution of HW	We are applying to become a Pathfinder, and will be setting up a HealthWatch development group
Sum allocated to set up/fund HW	£15,000

95.	PETERBOROUGH
Information Source	Freedom of Information
Source Name	Denise Radley
Source Title	Director of Adult Social Services
Source Email	Beverly.Jost@peterboroughpct.nhs.uk (Denise Radley's PA)
Funding 2010 - 2011	£123,000
Funding 2011 - 2012	£112,300
% Decrease	9%
Funds to be retained by LA	Circa £11,200
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	Currently in discussion with the LINK to agree a plan, part of this will be to consider becoming a HealthWatch Pathfinder
Sum allocated to set up/fund HW	This will be subject to agreement on the transitional plan with the LINK

96.	PLYMOUTH
Information Source	Freedom of Information
Source Name	Pam Marsden
Source Title	Assistant Director of Adult Social Care
Source Email	foicommunityservices@plymouth.gov.uk
Funding 2010 - 2011	£151,000
Funding 2011 - 2012	£122,400
% Decrease	19%
Funds to be retained by LA	None
Host 2010 - 2011	Colebrook Housing
Host 2011 - 2012	Colebrook Housing
Preparations for evolution of HW	Plymouth City Council is looking at developing a plan to become a HealthWatch Pathfinder
Sum allocated to set up/fund HW	Not known yet

97.	POOLE
Information Source	Freedom of Information
Source Name	Strategy Team
Source Title	Local Authority
Source Email	information@poole.gov.uk
Funding 2010 - 2011	£102,000
Funding 2011 - 2012	£102,000
% Decrease	0%
Funds to be retained by LA	£9,300
Host 2010 - 2011	Help and Care
Host 2011 - 2012	Help and Care
Preparations for evolution of HW	(i) Stakeholder even in May 2011 (ii) SG with LA and Dorset CC to pave way for the introduction of HealthWatch and contract design
Sum allocated to set up/fund HW	None

98.	PORTSMOUTH
Information Source	Freedom of Information
Source Name	Information Commission
Source Title	-
Source Email	foixpr@portsmouthcc.gov.uk
Funding 2010 - 2011	£124,600
Funding 2011 - 2012	£100,000
% Decrease	20%
Funds to be retained by LA	Not known yet
Host 2010 - 2011	HAP UK
Host 2011 - 2012	HAP UK – 14 April 2011. Hybrid support in-house and with CVS.
Preparations for evolution of HW	Much interpretation of the evolution and await further DH guidance
Sum allocated to set up/fund HW	None

99.	READING
Information Source	Freedom of Information
Source Name	John Littlefair
Source Title	Procurement Manager
Source Email	John.littlefair@reading.gov.uk
Funding 2010 - 2011	£103,000
Funding 2011 - 2012	£86,230 + uncommitted budget held over. LINK happy.
% Decrease	16%
Funds to be retained by LA	£5,000
Host 2010 - 2011	Reading Voluntary Action
Host 2011 - 2012	Reading Voluntary Acton
Preparations for evolution of HW	Nothing specific. Hoping to be a collaboration between LINK, Host and Local Authority
Sum allocated to set up/fund HW	None

100.	REDBRIDGE
Information Source	Freedom of Information
Source Name	Jackie Lammin
Source Title	Senior Business Support Officer
Source Email	FOI@redbridge.gov.uk
Funding 2010 - 2011	£156,000
Funding 2011 - 2012	£134,000
% Decrease	14%
Funds to be retained by LA	None
Host 2010 - 2011	Redbridge Council for Voluntary Service
Host 2011 - 2012	Redbridge Council for Voluntary Service
Preparations for evolution of HW	Applied for a HealthWatch Pathfinder for 2011/12 that would enable us to test some of the HealthWatch ideas and get ourselves ready for the launch in April 2012.
Sum allocated to set up/fund HW	Included in the Pathfinder application was an estimated cost of £78K to run the Pathfinder project. Redbridge working closely with neighbouring boroughs.

101.	REDCAR and CLEVELAND
Information Source	Freedom of Information
Source Name	FOI Officer
Source Title	-
Source Email	Information_security@redcar-cleveland.gov.uk
Funding 2010 - 2011	£116,000
Funding 2011 - 2012	£92,800
% Decrease	20%
Funds to be retained by LA	None
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	Not yet formally commenced any arrangements.
Sum allocated to set up/fund HW	Not known yet

102.	RICHMOND UPON THAMES
Information Source	Survey
Source Name	Bunmi Ogunseye
Source Title	Data Protection and Information Officer
Source Email	bunmi.ogunseye@richmond.gov.uk
Funding 2010 - 2011	£107,000
Funding 2011 - 2012	£100,000
% Decrease	7%
Funds to be retained by LA	£7,000
Host 2010 - 2011	Richmond CVS
Host 2011 - 2012	Richmond CVS
Preparations for evolution of HW	We are having regular meetings to establish how we will do this (Director led) and to prepare a Pathfinder bid.
Sum allocated to set up/fund HW	Not known yet

103.	ROCHDALE
Information Source	Freedom of Information
Source Name	Phil Burton
Source Title	Local Authority
Source Email	phil.burton@rochdale.gov.uk
Funding 2010 - 2011	£146,000
Funding 2011 - 2012	Not known yet
% Decrease	Not known yet
Funds to be retained by LA	Not known yet
Host 2010 - 2011	The Gaddum Centre
Host 2011 - 2012	The Gaddum Centre
Preparations for evolution of HW	Not known yet
Sum allocated to set up/fund HW	Not known yet

104.	ROTHERHAM
Information Source	Freedom of Information
Source Name	Gill Heeley
Source Title	Information Governance Unit
Source Email	freedomofinformation@rotherham.gov.uk
Funding 2010 - 2011	£160,000
Funding 2011 - 2012	£75,000
% Decrease	53%
Funds to be retained by LA	None
Host 2010 - 2011	Voluntary Action Rotherham
Host 2011 - 2012	Voluntary Action Rotherham for a period of 6 months from April 2011
Preparations for evolution of HW	The Host and the LINK will be involved in the review to determine Rotherham's future approach to involving the patient, service user and public voice in health and care services. This will be a process of commissioning for a HealthWatch organisation.
Sum allocated to set up/fund HW	None

105.	RUTLAND
Information Source	Freedom of Information
Source Name	Freedom of Information Team
Source Title	-
Source Email	foi@rutland.gov.uk
Funding 2010 - 2011	£69,000
Funding 2011 - 2012	£47,000
% Decrease	32%
Funds to be retained by LA	None
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	Leicestershire Voluntary Support Agency
Preparations for evolution of HW	The hosting support contract reflects the need to assist LINK with the transition to HealthWatch. Contacts and communication between the Council and LINK has been reinforced to prepare for the evolution of LINKs to HealthWatch.
Sum allocated to set up/fund HW	Not known yet

106.	SALFORD
Information Source	Freedom of Information
Source Name	Lynn Faulkner
Source Title	Business Support and Information Team
Source Email	lynn.faulkner@salford.gov.uk
Funding 2010 - 2011	£157,000
Funding 2011 - 2012	£128,650
% Decrease	18%
Funds to be retained by LA	None
Host 2010 - 2011	Unlimited Potential
Host 2011 - 2012	Unlimited Potential
Preparations for evolution of HW	No information is held with regard to question 5 the arrangements have not yet been agreed discussions are planned over the next month.
Sum allocated to set up/fund HW	No information is held with regard to question 6 as no other monies have been allocated.

107.	SANDWELL
Information Source	Freedom of Information
Source Name	-
Source Title	Service Insight Team
Source Email	contact@sandwell.gov.uk
Funding 2010 - 2011	£201,000
Funding 2011 - 2012	£73,333
% Decrease	64%
Funds to be retained by LA	None
Host 2010 - 2011	Black Country Housing Group
Host 2011 - 2012	Black Country Housing Group
Preparations for evolution of HW	A Steering Group has been established to oversee the transition and to help shape a model for a local HealthWatch. The Steering Group is made up of a range of stakeholders and includes Sandwell LINK, Sandwell Council and NHS Trusts, VCS umbrella groups and scrutiny.
Sum allocated to set up/fund HW	Not yet known

108.	SEFTON
Information Source	Freedom of Information
Source Name	Shirley Parker
Source Title	Planning and Development Officer
Source Email	shirley.parker@sefton.gov.uk
Funding 2010 - 2011	£170,00
Funding 2011 - 2012	£92,000
% Decrease	46%
Funds to be retained by LA	None
Host 2010 - 2011	Sefton CVS
Host 2011 - 2012	Sefton CVS
Preparations for evolution of HW	Meetings planned with Shadow Health and Wellbeing Board in May 2011
Sum allocated to set up/fund HW	None

109.	SHEFFIELD
Information Source	Freedom of Information
Source Name	Kate Register
Source Title	Quality and Involvement Manager
Source Email	Kate.register@sheffield.gov.uk
Funding 2010 - 2011	£262,000
Funding 2011 - 2012	£205,176
% Decrease	22%
Funds to be retained by LA	£22,000
Host 2010 - 2011	Voluntary Action Sheffield
Host 2011 - 2012	Voluntary Action Sheffield
Preparations for evolution of HW	An event with 60 key stakeholders from across the city has been held to begin discussions on the way forward. Regular discussions with LINK representatives, the Host and the LA are being held to prepare a Pathfinder bid
Sum allocated to set up/fund HW	Not known yet

110.	SHROPSHIRE
Information Source	Freedom of Information
Source Name	Heather Jones
Source Title	
Source Email	Heather.jones@shropshire.gov.uk
Funding 2010 - 2011	£151,000
Funding 2011 - 2012	£100,294 + £51,000 under-spend from previous 3 years
% Decrease	34%
Funds to be retained by LA	£20,000
Host 2010 - 2011	Carers Federation
Host 2011 - 2012	Carers Federation
Preparations for evolution of HW	LINK progressing with promotion activities and developing innovations to help meet the requirements of HealthWatch. All decisions on funding and planning for the coming year have been taken based on co-production with the LINK and the Host
Sum allocated to set up/fund HW	£26,000

111.	SLOUGH
Information Source	Freedom of Information
Source Name	Mike Bibby
Source Title	Assistant Director, Personalisation, Commissioning + Partnerships
Source Email	Mike.bibby@slough.gov.uk
Funding 2010 - 2011	£103,000
Funding 2011 - 2012	£69,000
% Decrease	33%
Funds to be retained by LA	None
Host 2010 - 2011	Help and Care
Host 2011 - 2012	Help and Care
Preparations for evolution of HW	Discussions ongoing with regard to Local HealthWatch arrangements. A new service will be commissioned.
Sum allocated to set up/fund HW	None

112.	SOLIHULL
Information Source	Freedom of Information
Source Name	Andrew Shipway
Source Title	Strategic Services – Solihull MBC
Source Email	ashipway@solihull.gov.uk
Funding 2010 - 2011	£119,000
Funding 2011 - 2012	£73,000
% Decrease	39%
Funds to be retained by LA	£14,000
Host 2010 - 2011	HAP UK
Host 2011 - 2012	Enable Solihull acting as the lead body for the SILC Consortium
Preparations for evolution of HW	A steering group is being developed of which the LINK chair will be a part of group
Sum allocated to set up/fund HW	Circa £30,000 for the LINK to deliver a project surrounding the HW development locally

113.	SOUTH TYNESIDE
Information Source	Freedom of Information
Source Name	Beverley Shy
Source Title	Information Governance Lead Officer
Source Email	foi@southtyneside.gov.uk
Funding 2010 - 2011	£126,000
Funding 2011 - 2012	£106,513 (?)
% Decrease	16%
Funds to be retained by LA	£106,513 for contract monitoring and other activities in relation to the LINK (?)
Host 2010 - 2011	Blissability
Host 2011 - 2012	Blissability
Preparations for evolution of HW	The Council is currently in early discussion with relevant Council staff, potential contractors and procurement.
Sum allocated to set up/fund HW	None

114.	SOMERSET
Information Source	Freedom of Information
Source Name	Peter Crogan
Source Title	Information Governance Team
Source Email	informationgovernance@somerset.gov.uk
Funding 2010 - 2011	£228,000
Funding 2011 - 2012	£126,800
% Decrease	44%
Funds to be retained by LA	None
Host 2010 - 2011	Help and Care
Host 2011 - 2012	Help and Care
Preparations for evolution of HW	The need to develop plans for Healthwatch is on the agenda of both the LINK and the host. However, during 2011/12, we expect that Help and Care will honour its commitments to LINK under the current contract and that preparation for evolving HealthWatch is a separate issue for their consideration, to which we will offer our support if requested.
Sum allocated to set up/fund HW	None

115.	SOUTHAMPTON
Information Source	Freedom of Information
Source Name	Anne Daly
Source Title	Health and Adult Social Care Directorate, Local Authority
Source Email	anne.daly@southampton.gov.uk
Funding 2010 - 2011	£141,000
Funding 2011 - 2012	£112,000 (proposed: Finalisation meeting 21 March 2011)
% Decrease	21%
Funds to be retained by LA	£12,000
Host 2010 - 2011	HAP UK to 31 July 2011
Host 2011 - 2012	Procurement for a new Host in progress
Preparations for evolution of HW	Application for HealthWatch Pathfinder in progress. Engaging with LINK members and Host
Sum allocated to set up/fund HW	£35,000 allocated to develop HealthWatch, subject to approval at the meeting 21 March 2011

116.	SOUTH GLOUCESTERSHIRE
Information Source	Freedom of Information
Source Name	Guy Stenson
Source Title	Service Manager (Strategic Planning & Partnership)
Source Email	-
Funding 2010 - 2011	£125,000
Funding 2011 - 2012	£100,000
% Decrease	20%
Funds to be retained by LA	None
Host 2010 - 2011	The Care Forum
Host 2011 - 2012	The Care Forum
Preparation for evolution of HW	On-going discussion, establishing a Transition Group (with input wider than purely the LINK)
Sum allocated to set up/fund HW	None. LINK expected to operate within its agreed funding

117.	SOUTHWARK
Information Source	Freedom of Information
Source Name	Janet McDonald
Source Title	Corporate Freedom of Information Officer
Source Email	janet.mcdonald@southwark.gov.uk
Funding 2010 - 2011	£209,000
Funding 2011 - 2012	£50,000 for 3 months to undertake review of the LINK
% Decrease	4%
Funds to be retained by LA	None
Host 2010 - 2011	Cambridge House and Talbot
Host 2011 - 2012	Cambridge House and Talbot
Preparation for evolution of HW	We are carrying out a review of performance of the LINK and the Host which will include recommendations and a delivery plan for the transition to HealthWatch. Further discussions and consultation will follow.
Sum allocated to set up/fund HW	Not known yet and will be subject to the outcome of the review

118.	ST. HELENS
Information Source	Freedom of Information
Source Name	Ian Blythin
Source Title	Corporate Policy Manager, Local Authority
Source Email	ianblythin@sthelens.gov.uk
Funding 2010 - 2011	£132,000
Funding 2011 - 2012	£56,809 + £46,603 (under-spend) = £102,412
% Decrease	22%
Funds to be retained by LA	None
Host 2010 - 2011	St. Helens Voluntary and Community Action (Host has merged)
Host 2011 - 2012	Halton and St. Helens Voluntary and Community Action
Preparations for evolution of HW	Initial meeting with Host to discuss LHW and Pathfinder status
Sum allocated to set up/fund HW	None

119.	STAFFORDSHIRE
Information Source	Freedom of Information
Source Name	Michelle Wiles
Source Title	L&D
Source Email	michelle.wiles@staffordshire.gov.uk
Funding 2010 - 2011	£303,000
Funding 2011 - 2012	£300,000
% Decrease	1%
Funds to be retained by LA	£30,000
Host 2010 - 2011	Staffordshire University up to December 2009, then In-House
Host 2011 - 2012	In-House
Preparations for evolution of HW	We are looking at going to a social enterprise
Sum allocated to set up/fund HW	Not known yet

120.	STOCKPORT
Information Source	Freedom of Information
Source Name	Claire Naven
Source Title	Data Protection and Freedom of Information Officer
Source Email	Foi.officer@stockport.gov.uk
Funding 2010 - 2011	£148,000
Funding 2011 - 2012	£110,226
% Decrease	26%
Funds to be retained by LA	£28,502
Host 2010 - 2011	Pebble Enterprises Ltd
Host 2011 - 2012	Pebble Enterprises Ltd
Preparations for evolution of HW	The LINK Host contract has been extended until such time as the Local HealthWatch has been formed.
Sum allocated to set up/fund HW	Not known yet

121.	STOCKTON ON TEES
Information Source	Freedom of Information
Source Name	Kim Holmes
Source Title	Governance Support Officer
Source Email	kim.holmes@stockton.gov.uk
Funding 2010 - 2011	£126,000
Funding 2011 - 2012	£126,000
% Decrease	0%
Funds to be retained by LA	£16,000
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	Arrangements will be made in April following regional Local Authority discussions
Sum allocated to set up/fund HW	The LINK is undertaking an exercise to determine expected costs and will report to Council the a few weeks

122.	STOKE ON TRENT
Information Source	Freedom of Information
Source Name	Hannah Holdcroft
Source Title	Freedom of Information and Data Protection Officer
Source Email	foi@stoke.gov.uk
Funding 2010 - 2011	£161,000
Funding 2011 - 2012	£163,000
% Decrease	0%
Funds to be retained by LA	£43,000
Host 2010 - 2011	Age UK (South Staffs)
Host 2011 - 2012	Age UK (South Staffs)
Preparations for evolution of HW	Initial discussion held with the LINK and Host in August 2010. Discussions currently taking place with the Host to agree the scope of their role during transition. Steering Group, with all key partners, to be established shortly. This will include representatives from the LINK and LINK Host.
Sum allocated to set up/fund HW	Within the sum to be retained by the LA.

123.	SUFFOLK
Information Source	Freedom of Information
Source Name	Liz Whitby
Source Title	-
Source Email	liz.whitby@soffolk.gov.uk
Funding 2010 - 2011	£283,000
Funding 2011 - 2012	£280,000
% Decrease	1%
Funds to be retained by LA	To be confirmed following discussions and agreement with LINK
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	Transitional Working Group in place from April 2011. Stakeholder event on 19 May 2011 to agree development plan from LINK to HealthWatch
Sum allocated to set up/fund HW	Not known yet

124.	SUNDERLAND
Information Source	Freedom of Information
Source Name	-
Source Title	-
Source Email	-
Funding 2010 - 2011	£174,000
Funding 2011 - 2012	£133,500
% Decrease	23%
Funds to be retained by LA	None
Host 2010 - 2011	Age UK Sunderland
Host 2011 - 2012	Age UK Sunderland
Preparations for evolution of HW	Age UK will support any necessary transitional process
Sum allocated to set up/fund HW	Not known yet

125.	SURREY
Information Source	Freedom of Information
Source Name	Shaun Kavanagh
Source Title	Freedom of Information Officer, Local Authority
Source Email	shaun.kavanagh@surreycc.gov.uk
Funding 2010 - 2011	£333,000
Funding 2011 - 2012	£313,000
% Decrease	6%
Funds to be retained by LA	Not known yet
Host 2010 - 2011	HAP UK to January 2010
Host 2011 - 2012	Local Authority to date and for the future
Preparations for evolution of HW	HealthWatch Development Board set up. HealthWatch Steering Group within the LINK
Sum allocated to set up/fund HW	Use the allocated funds to set up HealthWatch

126.	SUTTON
Information Source	Freedom of Information
Source Name	Ben Unsworth
Source Title	Policy and Customer Services Division, Local Authority
Source Email	ben.unsworth@sutton.gov.uk
Funding 2010 - 2011	£117,000
Funding 2011 - 2012	Not known yet
% Decrease	Not known yet
Funds to be retained by LA	Not known yet
Host 2010 - 2011	Sutton Centre for the Voluntary Sector
Host 2011 - 2012	Sutton Centre for the Voluntary Sector
Preparations for evolution of HW	Regular meetings held with the LINK, Host, GP Consortia and the Local Authority
Sum allocated to set up/fund HW	Not known yet

127.	SWINDON
Information Source	Freedom of Information
Source Name	Sharon Druett
Source Title	Freedom of Information Officer
Source Email	s.druett@swindon.gov.uk
Funding 2010 - 2011	£112,000 (3 months = £28,000)
Funding 2011 - 2012	£60,000 (3 month extension @ £20,000 per quarter)
% Decrease	29%
Funds to be retained by LA	None
Host 2010 - 2011	Voluntary Action Swindon
Host 2011 - 2012	Voluntary Action Swindon
Preparations for evolution of HW	Changes to KPIs
Sum allocated to set up/fund HW	Not known yet

128.	TAMESIDE
Information Source	Freedom of Information
Source Name	Ruth Langley
Source Title	Service Unit Manager, Health and Wellbeing
Source Email	ruth.langley@tameside.gov.uk
Funding 2010 - 2011	£146,000
Funding 2011 - 2012	£98,000
% Decrease	33%
Funds to be retained by LA	Not known yet
Host 2010 - 2011	Tameside Third Sector Coalition
Host 2011 - 2012	Tameside Third Sector Coalition
Preparations for evolution of HW	The LINK has membership on the Shadow Health and Wellbeing Board and is due to present a report on proposed changes.
Sum allocated to set up/fund HW	Not known yet

129.	TELFORD and WREKIN
Information Source	Freedom of Information
Source Name	Holly Davis
Source Title	Customer Quality Team
Source Email	customer.quality@telford.gov.uk
Funding 2010 - 2011	£120,000
Funding 2011 - 2012	£114,000
% Decrease	5%
Funds to be retained by LA	£7,000
Host 2010 - 2011	Staffordshire University
Host 2011 - 2012	Staffordshire University
Preparations for evolution of HW	Regular and ongoing meetings between the Authority, the Host and the LINK. Sharing of information in respect of Local HealthWatch
Sum allocated to set up/fund HW	No additional funding has been set aside , but we will work with the existing Host to identify funding within the existing contract arrangement

130.	THURROCK
Information Source	Freedom of Information
Source Name	Kieran Teeluck
Source Title	Freedom of Information Co-ordinator
Source Email	Kieran.teeluck@thurrock.gov.uk
Funding 2010 - 2011	£112,000
Funding 2011 - 2012	£112,000
% Decrease	0%
Funds to be retained by LA	None
Host 2010 - 2011	Council of Ethnic Minority Voluntary Sector Organisations (CEMVO)
Host 2011 - 2012	Council of Ethnic Minority Voluntary Sector Organisations (CEMVO)
Preparations for evolution of HW	The transition from LINKs to HealthWatch will be overseen by the Council's Shadow Health and Wellbeing Board. The first meeting of the Shadow Board will take place in April 2011.
Sum allocated to set up/fund HW	Not known yet

131.	TORBAY
Information Source	Freedom of Information
Source Name	Torbay Council
Source Title	-
Source Email	foi@torbay.gov.uk
Funding 2010 - 2011	£120,000
Funding 2011 - 2012	£92,400
% Decrease	23%
Funds to be retained by LA	£2,400
Host 2010 - 2011	Help and Care
Host 2011 - 2012	Help and Care will provide this support to September 2011, an assessment will be made on extending their contract to March 2012 once final guidance on establishing the local HealthWatch is received from the Department of Health (due end of this month)
Preparations for evolution of HW	A multi-agency/voluntary sector task group has been set up to oversee the work. The current LINK Steering Group will take the lead in the evolution of HealthWatch. A bid is being prepared for submission to the Department of Health to have Pathfinder status. Host is currently involved in all discussions and is providing feedback on lessons learned from LINKs to date
Sum allocated to set up/fund HW	Up to £30,000 subject to the results of the bid to become a HealthWatch pathfinder.

132.	TOWER HAMLETS
Information Source	Freedom of Information
Source Name	Shanara Matin
Source Title	Head of Participation and Engagement
Source Email	Shanara.matin@towerhamlets.gov.uk
Funding 2010 - 2011	£208,000
Funding 2011 - 2012	£178,000
% Decrease	14%
Funds to be retained by LA	None
Host 2010 - 2011	Urban Inclusion
Host 2011 - 2012	Urban Inclusion
Preparations for evolution of HW	We are submitting a proposal to become a Pathfinder project working with Department of Health.
Sum allocated to set up/fund HW	None

133.	TRAFFORD
Information Source	Freedom of Information
Source Name	Joanne Bryan
Source Title	-
Source Email	Joanne.bryan@trafford.gov.uk
Funding 2010 - 2011	£129,000
Funding 2011 - 2012	£110,000
% Decrease	15%
Funds to be retained by LA	None
Host 2010 - 2011	Voluntary Community Action Trafford
Host 2011 - 2012	Voluntary Community Action Trafford
Preparations for evolution of HW	Working closely with LINk and Host to prepare Pathfinder application.
Sum allocated to set up/fund HW	Looking at combining funding from a £50,000 project that could be incorporated into the LINK to support development of HealthWatch

134.	WAKEFIELD DISTRICT
Information Source	Freedom of Information
Source Name	Galina Smithson
Source Title	Freedom of Information Officer
Source Email	gsmithson@wakefield.gov.uk
Funding 2010 - 2011	£182,000
Funding 2011 - 2012	£73,000 (for six months)
% Decrease	-
Funds to be retained by LA	None
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	Yet to be confirmed
Sum allocated to set up/fund HW	No further funds at the moment

135.	WALSALL
Information Source	Freedom of Information
Source Name	Ruth Allen
Source Title	Performance Officer (Information and Records)
Source Email	allenr@walsall.gov.uk
Funding 2010 - 2011	£169,000
Funding 2011 - 2012	£159,448
% Decrease	6%
Funds to be retained by LA	None
Host 2010 - 2011	Carers Federation (01.04.2008 – 31.10.2009)
Host 2011 - 2012	Black Country Housing Group
Preparations for evolution of HW	A number of meetings have taken place in preparation for a Local HealthWatch. These meetings have involved current LINK Board Members, members of My NHS, representatives from Walsall Council, NHS Walsall and the current Host, Black Country Housing Group.
Sum allocated to set up/fund HW	None

136.	WALTHAM FOREST
Information Source	Freedom of Information
Source Name	Susan Anderson-Carr
Source Title	Interim Head of Strategic Commissioning
Source Email	Susan.anderson-carr@walthamforest.gov.uk
Funding 2010 - 2011	£162,000
Funding 2011 - 2012	£104,000
% Decrease	36%
Funds to be retained by LA	None
Host 2010 - 2011	Voluntary Action Waltham Forest
Host 2011 - 2012	Voluntary Action Waltham Forest
Preparations for evolution of HW	We are applying to be a HealthWatch Pathfinder
Sum allocated to set up/fund HW	None

137.	WANDSWORTH
Information Source	Freedom of Information
Source Name	Freedom of Information Team
Source Title	-
Source Email	freedomofinformation@wandsworth.gov.uk
Funding 2010 - 2011	£168,000
Funding 2011 - 2012	£117,000
% Decrease	30%
Funds to be retained by LA	None
Host 2010 - 2011	Wandsworth Care Alliance
Host 2011 - 2012	Contract with Wandsworth Care Alliance in negotiation stage.
Preparations for evolution of HW	In initial discussions only
Sum allocated to set up/fund HW	None separately identified

138.	WARRINGTON
Information Source	Freedom of Information
Source Name	Simon Kenton
Source Title	Assistant Director, Integrated Commissioning
Source Email	FOI-N&C@warrington.gov.uk
Funding 2010 - 2011	£117,000
Funding 2011 - 2012	£107,455
% Decrease	8%
Funds to be retained by LA	None
Host 2010 - 2011	Black Health Agency
Host 2011 - 2012	Black Health Agency
Preparations for evolution of HW	Discussions at Health and Wellbeing Board and paper presented re. HealthWatch.
Sum allocated to set up/fund HW	None

139.	WARWICKSHIRE
Information Source	Freedom of Information
Source Name	Freedom of Information Team
Source Title	-
Source Email	foi@warwickshire.gov.uk
Funding 2010 - 2011	£214,000
Funding 2011 - 2012	£214,000
% Decrease	0%
Funds to be retained by LA	£20,000
Host 2010 - 2011	Health Advocacy Partnership
Host 2011 - 2012	<ol style="list-style-type: none"> 1. Warwickshire Community and Voluntary Action 2. Age UK Warwickshire
Preparations for evolution of HW	The Council is establishing a Transition Team involving the LINK, commissioners of services and organisations undertaking community engagement/advocacy. Draft plan in place to ensure that necessary arrangements are in play by Autumn 2011
Sum allocated to set up/fund HW	Not known yet

140.	WESTMINSTER
Information Source	Freedom of Information
Source Name	Cath Atlee
Source Title	Assistant Director, Joint Commissioning Care and Health
Source Email	cattlee@westminster.gov.uk
Funding 2010 - 2011	£178,000
Funding 2011 - 2012	£133,500
% Decrease	25%
Funds to be retained by LA	£13,500
Host 2010 - 2011	Voluntary Action Westminster
Host 2011 - 2012	Voluntary Action Westminster
Preparations for evolution of HW	Work Plan includes development of HealthWatch. Awaiting national guidance on what this might consist of
Sum allocated to set up/fund HW	None. Assuming that when the Government tells us what is required, funding will come with it!

141.	WEST BERKSHIRE
Information Source	Freedom of Information
Source Name	Sue Broughton
Source Title	Information Management Officer
Source Email	SCBroughton@westberks.gov.uk
Funding 2010 - 2011	£95,000
Funding 2011 - 2012	£65,000
% Decrease	32%
Funds to be retained by LA	None
Host 2010 - 2011	Help and Care
Host 2011 - 2012	Negotiations under way with a local user and carer network.
Preparations for evolution of HW	A HealthWatch Development Group, comprising local LINKs members and other stakeholders, has been meeting since Sept 2010, and has drawn up plans for the transition to local HealthWatch.
Sum allocated to set up/fund HW	None

142.	WEST SUSSEX
Information Source	Freedom of Information
Source Name	Mike Link
Source Title	Local Authority
Source Email	mike.link@westsussex.gov.uk
Funding 2010 - 2011	£282,000
Funding 2011 - 2012	£232,000
% Decrease	18%
Funds to be retained by LA	£32,000 maximum
Host 2010 - 2011	Help and Care
Host 2011 - 2012	Help and Care
Preparations for evolution of HW	HealthWatch Planning Group has been set up and the group includes the LINK Chair. No Host involved due to Conflict of Interest
Sum allocated to set up/fund HW	None

143.	WIGAN
Information Source	Freedom of Information
Source Name	Anne Roberts
Source Title	Policy Officer
Source Email	a.roberts@wigan.gov.uk
Funding 2010 - 2011	£175,000
Funding 2011 - 2012	£120,000
% Decrease	31%
Funds to be retained by LA	£10,000
Host 2010 - 2011	Carers Federation to 2010: Black Health Agency from 2010
Host 2011 - 2012	Black Health Agency
Preparations for evolution of HW	Group of stakeholders to meet with Host and work together with the LINK on a joint development plan and bid for HW Pathfinder
Sum allocated to set up/fund HW	This will depend upon the plan as it develops and resources required

144.	WILTSHIRE
Information Source	Freedom of Information
Source Name	Mark Edwards
Source Title	Performance, Health and Workforce Team
Source Email	Mark.edwards@wiltshire.gov.uk
Funding 2010 - 2011	£183,000
Funding 2011 - 2012	£120,000
% Decrease	34%
Funds to be retained by LA	Not known yet
Host 2010 - 2011	HAP UK to June 2010.
Host 2011 - 2012	Wiltshire and Swindon Users Network (WSUM) – Exemption pending
Preparations for evolution of HW	We shall be preparing the tender for the new HealthWatch in accordance with the timeframe and procedures set out in the Department of Health Transition Guidance – 29 March 2011. LINK has established an implementation team to prepare their plans for the transition.
Sum allocated to set up/fund HW	None

145.	WINDSOR + MAIDENHEAD
Information Source	Freedom of Information
Source Name	Chris Daniels
Source Title	Transactional Legal Team Leader
Source Email	Chris.Daniels@RBWM.gov.uk
Funding 2010 - 2011	£93,000
Funding 2011 - 2012	£61,450
% Decrease	34%
Funds to be retained by LA	None
Host 2010 - 2011	Help and Care
Host 2011 - 2012	Windsor and Maidenhead Voluntary Action
Preparations for evolution of HW	HealthWatch project group formed and Project Manager appointed.
Sum allocated to set up/fund HW	Not known yet.

146.	WIRRAL
Information Source	Freedom of Information
Source Name	Nick Broadhead
Source Title	Service Manager, Community and Wellbeing
Source Email	nickbroadhead@wirral.gov.uk
Funding 2010 - 2011	£199,000
Funding 2011 - 2012	£199,000 (expected to be agreed upon shortly)
% Decrease	0%
Funds to be retained by LA	£19,000
Host 2010 - 2011	Voluntary and Community Action Wirral (VCAW)
Host 2011 - 2012	Voluntary and Community Action Wirral (VCAW) – proposed
Preparations for evolution of HW	The existing LINKs Board (comprising members from LINKs, VCAW, Local Authority and NHS Wirral amongst others) will be transformed into a Transition Board, and the VCAW members will be asked to stand down during this time, to avoid any conflict of interest, but may be asked to provide information regarding the hosting of LINKs as a reference point for the HealthWatch hosts.
Sum allocated to set up/fund HW	Not known yet

147.	WOKINGHAM
Information Source	Freedom of Information
Source Name	Robert Mendonça
Source Title	Wokingham Direct
Source Email	informationrequests@wokingham.gov.uk
Funding 2010 - 2011	£88,000
Funding 2011 - 2012	£3,000 (information from the LINK)
% Decrease	97%
Funds to be retained by LA	Retaining a modest sum to monitor the LINK (information from LA)
Host 2010 - 2011	Help and Care
Host 2011 - 2012	Process of contracting a new Host (information from LA)
Preparations for evolution of HW	An officer has been appointed full time to set up local HealthWatch! (information from the LINK).
Sum allocated to set up/fund HW	Not known yet

148.	WOLVERHAMPTON
Information Source	Freedom of Information
Source Name	Rodger Mann
Source Title	Chief Officer
Source Email	rodger.mann@wolverhampton.gov.uk
Funding 2010 - 2011	£167,000
Funding 2011 - 2012	£172,000
% Decrease	
Funds to be retained by LA	None
Host 2010 - 2011	Wolverhampton Voluntary Sector Council
Host 2011 - 2012	Wolverhampton Voluntary Sector Council
Preparations for evolution of HW	No formal arrangements as it is expected that HealthWatch arrangements will involve some form of tendering exercise and, as such, there will need to be caution that any arrangements between LINK, Host and Local Authority is not challengeable from an anti-competitive perspective by other potential providers
Sum allocated to set up/fund HW	Not known yet

149.	WORCESTERSHIRE
Information Source	Freedom of Information
Source Name	David Onions
Source Title	Corporate Business Intelligence and Performance Manager
Source Email	donions@worcestershire.gov.uk
Funding 2010 - 2011	£223,000
Funding 2011 - 2012	£126,600
% Decrease	43%
Funds to be retained by LA	None
Host 2010 - 2011	The Shaw Trust
Host 2011 - 2012	The Shaw Trust
Preparations for evolution of HW	No specific arrangements have yet been made
Sum allocated to set up/fund HW	The Council does not hold this information as no decisions have yet been made

150.	YORK
Information Source	Freedom of Information
Source Name	Adam Gray
Source Title	Senior Partnership Support Officer
Source Email	adam.gray@york.gov.uk
Funding 2010 - 2011	£108,000
Funding 2011 - 2012	£97,000
% Decrease	10%
Funds to be retained by LA	£2,500
Host 2010 - 2011	North Bank Forum for Voluntary Organisations
Host 2011 - 2012	North Bank Forum for Voluntary Organisations
Preparations for evolution of HW	Arrangements made with Host to prepare for evolution to HealthWatch. May seek Pathfinder status
Sum allocated to set up/fund HW	None

Table 8: Individual 'data card' for each LINK showing details of all data collected from

APPENDIX SIX

Central Top-slicing of LINKs' Allocation

Of the £28m LINKs allocation in 2008-9, £1.0m – i.e. 3.6% of the £28m, was retained centrally by the Department of Health to provide national support for LINKs.

The 3 main categories of centrally funded support for LINKs were:

- * Publicity
- * Communications
- * National/regional implementation support

Publicity costs (through the Central Office for Information), were £15,979 on production and promotion of three publications (LINKs Explained Nos: 1 and 2 and Listening and Responding) and £67,985.50 on a LINKs identity and branding package. A further £400 was spent on conference attendance and stand.

Communications costs for LINKs totalled £154,745 and included expenditure on IT, such as website design for LINKs Exchange (LX), developing content for LX, the LINKs conference and specialist consultancy support. The monies went to a range of suppliers, the largest of which included conference venue hire (QEII centre: £44,267 which included venue hire and technological support), conference catering (Leith's: £12,545), and Reading Room (£3,392).

The remainder of the £1m was spent on providing support for LINKs through the NHS Centre for Involvement and the Centre for Public Scrutiny as an integral part of their programmes, but actual costs for LINKs cannot be separated out.

In addition, £440k was made available for individual salaries for national and regional coordination and implementation support roles.

We presume that similar amounts were top-sliced from LINKs budgets for 2009-2011.

Data from FOI submitted to the Department of Health - 30/7/2009

Table 9: Top-slicing of the Department of Health allocation for LINKs in 2008-2009