



Department
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Public Health
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MyNHS – greater transparency for better health and care

MyNHS planning 2015-2017

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MyNHS – ensuring transparency

MyNHS – planning 2015-2017

Prepared by the Department of Health

Contents

Contents.....	4
1. Introduction.....	5
First regular updates to the MyNHS service - broader improvements to data and intelligence	6
2. MyNHS summary plans.....	7
Information on primary care.....	7
Information on Clinical Commissioning Groups.....	8
Information on hospitals.....	7
Information on adult social care.....	11
Information on public health.....	12
Information on Integration.....	13

1. Introduction

MyNHS roadmap - how transparency will develop and improve year by year

The MyNHS site is a single place where health and care organisations, as well as the public, can compare the performance of services over a range of measures, at both local and national level.

The site aims to drive improvement across the health and care system - encouraging organisations and professional teams to compare their performance and see where they can improve what they do and the services they offer.

This is a process of continuous improvement – MyNHS is subject to a regular ongoing review and test process, which allows new measures to be included so that the information continues to be reviewed, refreshed and replaced.

This document summarises the current plans for how the information on MyNHS will be expanded and improved between 2015 and 2017.

The Department of Health, NHS England, the Health and Social Care Information Centre, the Care Quality Commission and Public Health England are working together on how this site can be improved and are keen to hear suggestions about how to develop it and help make it as useful as possible.

<http://www.nhs.uk/MyNHS>

Information on broader improvements to data and intelligence

	First regular updates to the MyNHS service
March 2015	Refreshed 'look and feel' to the service – many information updates
June 2015	Further enhancements to functionality of the MyNHS service itself – further information updates
	Broader improvements to data and intelligence to improve data quality and cut bureaucracy - led by the National Information Board
April 2015	The Health and Social Care Information Centre (HSCIC) will publish for consultation proposals to deliver an enhanced suite of data services, working towards the collection and sharing of data and records at the national level
	NHS England will publish a new Insight Strategy, with proposals to make better use of patient outcomes and experience data, including the Friends and Families Test, public surveys, patient reported outcome measures, social media analysis and other feedback
October 2015	HSCIC, CQC, Monitor and the NHS Trust Development Authority will publish data quality standards for all NHS care providers
December 2015	DH will publish proposals to ensure that all central data requirements will be collected once and that the vast majority of central requirements will be through extraction at source
December 2015	NHS England will work with providers and patient groups to develop and test new patient reported outcome measures in specialised services and maternity, giving patients a role in determining how much providers are paid, linked to their view of the outcomes
April 2016	The Care Quality Commission (CQC) will use the new data quality standards as part of its regulatory regime

2. MyNHS summary plans

Information on primary care

	GP practices
2015	<p>Work with key partners including the RCGP and the BMA to update GP measures to align with the five patient groups</p> <ul style="list-style-type: none"> • Frail elderly • People with long term conditions • The generally well • Children and maternity • Mental health
	Dentists
July 2015	<p>Introduce new scorecard for dentists, to include data on Friends and Family Test. Practices will submit data on patient responses to measure patient satisfaction to NHS England.</p>
Autumn 2015	<p>Investigate potential of existing data sets :</p> <ul style="list-style-type: none"> • Dental Activity – numbers of fluoride varnishes, extractions, complex treatments etc. • Patients seen – patients seen in the last 24 months • Recall frequency – patients re-attending within 3 months , and between 3-9 months; • Contract value – contract value and level of contracted activity. <p>Further analysis to see whether any meaningful data can be produced to build on existing dental data on MyNHS.</p>
2016/17 (at the earliest)	<p>Practice level indicators on outcomes and quality (tooth decay, gum disease etc) are currently being piloted and will be further tested in the next prototype stage of reform.</p>

Information on Clinical Commissioning Groups

	Clinical Commissioning Groups
May 2015	<p>Introduce an initial set of indicators for CCGs for five population groups:</p> <ul style="list-style-type: none"> • Frail elderly • People with long term conditions • The generally well • Children and maternity; • Mental health; <p>across the headings of:</p> <ul style="list-style-type: none"> • Access • Safety • Effectiveness • Experience <p>and demonstrating:</p> <ul style="list-style-type: none"> • Efficiency
July 2015	<ul style="list-style-type: none"> • Include a more complete set of indicators covering the above framework with 15-20 indicators per population group • Include a baseline for the commitments in the NHS Five Year Forward View • Add health promotion and disease prevention indicators • Improve alignment with other scorecards especially Mental Health and Integration
2016	<ul style="list-style-type: none"> • Incorporate new indicators into the above framework, based on new data
	<ul style="list-style-type: none"> • Work towards a combined measure for outcomes and efficiency

Information on hospitals

	Hospitals - Quality
March 2015	Show information for the independent sector as well as for the NHS
	Include patient-reported outcome measures selected from the existing measures for <ul style="list-style-type: none"> • Hip replacement • Knee replacement • Varicose veins • Groin hernia
	Include wider range of measures from the Friends and Family test, for <ul style="list-style-type: none"> • Inpatients • Outpatients • A&E • Maternity services
2015	Publish a roadmap for adding information about key services in hospitals: <ul style="list-style-type: none"> - as a first example, covering stroke services
2015-2017	Add more indicators for hospital services, based on the new roadmap
	Include information about sepsis once it becomes available

	Hospitals - efficiency
March 2015	Strengthen existing indicators on <ul style="list-style-type: none"> • Agency staffing • Length of stay • Day case rates • Reference cost index • Financial performance • Procurement • Management consultants
May 2015	Construct and publish an overall Trust rating on efficiency
2016	Develop more detailed measures to support overall efficiency indicator, following the Carter Review

	Consultants
May 2015	Develop metrics which are more meaningful to patients: <ul style="list-style-type: none"> Identify new metrics for publication on MyNHS in 2015 e.g. orthopaedic surgery - hip fracture revision rates
Summer 2015	Publish consultant-team or unit level outcomes: <ul style="list-style-type: none"> Identify team or unit based measures for publication on MyNHS. Test through publication of team or unit level data from at least three audits by Summer 2015
September 2015	Expand Consultant Outcomes Publication – Five year plan: <ul style="list-style-type: none"> Finalise plan for publication of consultant outcomes up to 2020 to include new specialties; new patient-useful metrics; and consultant team/unit level data
By 2016	Publish consultant-team or unit level outcomes following development and testing set out above

	Mental health
March 2015	Revise mental health services scorecard to show Trust level data
Summer 2015	Introduce data on Improving Access to Psychological Therapies - the NHS programme offering services for people with depression and anxiety disorders
April 2016	Changes to the Mental Health and Learning Disability Minimum Dataset will take effect, allowing more improvements to the data on MyNHS
	Add new data on access and waits and outcomes
2017	Develop the data to reflect care for different patient groups, covering waiting times, access to NICE-concordant care and outcomes

Information on adult social care

	Adult Social Care – local authorities
2015	Improve the presentation of existing Adult Social Care Outcome Framework (ASCOF) measures, to make maximum use of the data.
2016	Develop the Adult Social Care Outcome Framework (ASCOF) measures, which are already well used and recognised, in line with changes introduced by the Care Act 2014.

	Adult Social Care - providers
From March 2015	<p>Add new information as it becomes available for Residential and Nursing Care Providers to include:</p> <ul style="list-style-type: none"> • CQC Rating • Registered Manager in Post • Staff Turnover • Food Hygiene Rating • Size of home • Type (residential/nursing) <p>Add new information as it becomes available for Homecare Providers to include:</p> <ul style="list-style-type: none"> • As above, except for Food Hygiene Rating and Type. • Will work with sector to identify additional measures relevant for the Homecare Sector
2016/2017	We shall refine or add to existing scorecards in the light of user testing, feedback on the scorecard and the emergence of other new data

Information on public health

	Public Health
March 2015	Improve the links to the Public Health Outcomes Framework (PHOF) webtool and other Public Health England-hosted data products, to help with in depth local analysis
	Introduce new indicators on childhood obesity and alcohol treatment outcomes
2016	Develop the MyNHS public health page in line with the PHOF review and new or improved indicators

	Health and Wellbeing Boards
March 2015	Introduce new dashboard, taking pre-published data from the PHOF, ASCOF and Clinical Commissioning Groups Outcome Indicator Set, presenting this information for the first time in one place
	Integrate relevant data from across MyNHS data to reflect Health and Wellbeing Boards' responsibilities
2016	Update health and wellbeing scorecard in the light of recommendations from the Department of Health's review of all the outcomes frameworks.

Information on Integration

	Integration
March 2015	<p>Introduce new scorecard, covering indicators for:</p> <ul style="list-style-type: none"> • Total non-elective admissions into hospital • Permanent admissions of older people to residential care • Effectiveness of reablement / rehabilitation services • Delayed transfers of care from hospital
By Autumn 2015	Update March 2015 scorecard with user experience data
2016	<p>Add i) trend data and ii) indication of whether performance for 15/16 matched forecast, as data permit</p> <p>Work to add indicators on interoperability of digital systems across health and care, e.g.</p> <ul style="list-style-type: none"> • Coverage of use of electronic care records / NHS number • Digital maturity • Existence of local patient level linked datasets <p>Continue with work to identify additional performance metrics and development of further links with CCG delivery dashboard</p>