

Patient-led inspections

- PM announcement on 6 January about a package of initiatives to support nurses' delivery of dignified and respectful care.
 - patient-led inspections to replace current PEAT (patient environment action teams) *Healthwatch will be involved in the inspections.
 - development of new indicator in national patients survey i.e. "friends and family test".
- Focus of inspections: privacy and dignity, food and cleanliness in hospitals offering NHS care.
- Aim of inspections: patients' voice to be heard.

In development:

- governance (steering group chaired by CNO).
- membership of the steering group to include.

HealthWatch England (initially policy then Chair designate once appointed), one or more patients/experts by experience as well as NHSIC, Age UK, CQC etc.

- testing a new system through pilot inspections (building on methodology and system architecture of existing).

PEAT inspections e.g. existing data capture and the annual national aggregation and publication of the information by the NHSIC — plus — tap into expertise of LINKs' enter and view, experts by experience, etc.