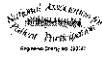


Making the Most of Patient Participation

Graham Box
Chief Executive
National Association for Patient Participation



A poem

If want to succeed
To bring a man towards a certain goal
I have to start thinking of where he is
And what he wants.

The one who cannot do that
Finds himself
When he thinks he can help others

To be able to help someone
I certainly have to know more
But first of all
I have to know what he understands.

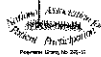
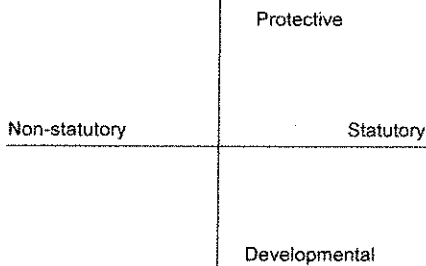
If I can't do that
It will do help that I can and know more
It will help to show how much I care
It is because I am with and support
And usually want to be advised of his other
Instead of helping him.

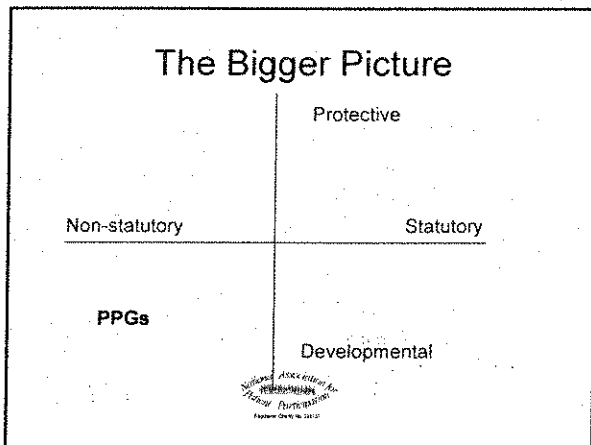
All patients helplessness
Starts with being someone before the one I want to help
And I have to understand
That helping
Is not wanting to appear
But to serve.

If I can't do that
I am incapable of helping anyone.



The Bigger Picture





Patient Participation Groups

- 40% of English practices
 - Communication
 - Critical Friend
 - Volunteering
 - Commissioning
 - Research
 - Health promotion

Making the Most project

- Campaign to promote PPGs
- Targeted work in eleven Primary Care Trusts
- Collaboration with LINKs
- What difference will it make?

A College of Patients?

- Supporting those who are active in PPI and sharing knowledge
- Research, Consultancy, Influencing, Training etc
- Governance model tricky, to say the least
- Lay voice equivalent in expertise and force to the medical Royal Colleges

