

The Inaugural NALM Conference and AGM

2 April 2009, Woburn House, London

Speaker Biographies

Malcolm Alexander

Malcolm is a lecturer in 'Patient and Public Involvement in Health/Social Care' and 'Power and Empowerment' at Westminster University and is currently Chair of the National Association of LINKs Members and the Patients' Forum for the London Ambulance Service. He is an adviser on campaigning and health policy, with a background in community development and anthropology. He was formerly, Chief Officer of Southwark Community Health Council (CHC) and national Director of the Association of CHCs for England and Wales until 2003. Malcolm is currently a Trustee of Action Against Medical Accidents and Medical Justice.

He is an active health campaigner, with a special interest in stroke, acute services, complementary medicine, mental health, health care in detention centres for asylum seekers, ethnicity in relation to access to health care, opposing NHS privatisation, and working with communities to change health policy and practice.

Malcolm is a founder member of NALM, a member of Hackney LINK and is actively involved in working with communities across England to explore the problems and opportunities of the new LINKs system.

Professor Sir Cyril Chantler

Cyril Chantler is chairman of the Kings Fund, London and of University College London Partners. He is Chairman of the Beit Memorial Fellowships Board. He is a trustee of the Dunhill Medical Trust, a member of the Council of Southwark Cathedral and a member of the Editorial Board of the Journal of the American Medical Association. He is an adviser to the Associate Parliamentary Health Group. He is a trustee of the Media Standards Trust, a non-executive director of a fostering agency "By the Bridge", and a member of the public sector advisory panel of Doctors.net.uk.

Cyril Chantler was Dean of the Guy's, King's College and St Thomas' Hospitals' Medical and Dental School, where he was the Children Nationwide Medical Research Fund Professor of Paediatric Nephrology until his retirement in 2000. He was a consultant to Guy's Hospital (1972 - 2000). Previously, he was Principal of the United Medical and Dental School of Guy's and St Thomas's Hospitals (1992 - 1998) and General Manager of Guy's Hospital (1985-1988). He was Chairman of Great Ormond Street Hospital for Children (2001 to 2008) and of the Clinical Advisory Group for NHS London 2007/2008.

In addition, he served as a member of the Member of the NHS Policy Board (1989-1996), President of the British Association of Medical Managers (1991-1997), and as Chairman of the Council of Heads of UK Medical Schools and Faculties (1998 - 1999). He was also a Member of the General Medical Council (1994 - 2003), where he was Chairman of the Standards Committee. He served for some years as an adviser to the Hospital Authority of Hong Kong and co-chaired the SARS expert advisory enquiry in 2003.

Baroness Barbara Young

Barbara Young is Chairman of the Care Quality Commission which is currently in the process of being set up and becomes fully operational on 1 April 2009.

Barbara's early career was spent in public relations and health services management. She was Chairman then President of the Institute of Health Services Management from 1986-88, and a King's Fund International Fellow in 1985-86 and 1990-1991. Prior to joining CQC Barbara was Chief Executive of the Environment Agency. She has also been Chairman of English Nature, Vice Chairman of the BBC, and Chief Executive of the RSPB.

She has roles in a number voluntary sector environment organisations, and is a Trustee of the Institute of Public Policy Research. Barbara Young is a non-affiliated Life Peer as Baroness Young of Old Scone.

Norman Lamb MP

Norman Lamb is the Liberal Democrat MP for Norfolk North. An employment lawyer and former councillor, he fought the seat twice, in 1992 and 1997, before finally winning in 2001 by 483 votes. He was returned to Parliament in 2005 with a majority of 10,606. After being elected, he was appointed Lib Dem Deputy Spokesperson for International Development, then moved to become Shadow Treasury Minister on the party's Treasury Team. In January 2003, he was elected to the influential Treasury Select Committee and, later that year, appointed Private Parliamentary Secretary to Charles Kennedy. After being re-elected in 2005, he was promoted to Shadow Secretary of State for Trade and Industry. In March 2006, Menzies Campbell was elected as the new leader of the Liberal Democrats and promptly installed Norman Lamb as his Chief of Staff. Norman moved on to be Shadow Secretary of State for Health in late 2006. He has retained this position under Nick Clegg's leadership.

Until his election, Norman was a partner in the law firm Steele and Co. He was recognised as a leader in employment law in two national guides to the legal profession: the Legal 500 and in the Chambers Directory. He is also the author of a book on employment law: 'Remedies in the Employment Tribunal' (Sweet and Maxwell, 1998), which has been described as an invaluable "aide-memoire for experienced practitioners".

Although first elected to Parliament in 2001, Norman's entry into politics was on Norwich City Council, where he led the Liberal Democrat opposition.

David Pink

David Pink's career has been dedicated to improving the quality of our public services and developing and shaping those services around the needs of service users. Early in his career, he worked in the Department of Health as policy advisor to various Health Ministers. One of David's last jobs in Government was working on the incoming Labour Government's new approach to quality in the NHS, and he was then responsible for setting up the National Institute for Clinical Excellence (NICE).

David became Chief Executive of LTCA in 2002. LTCA has played a major role influencing national health and social care policy developments. By 2005, support for people with long-term conditions had been propelled to the top of the public service agenda, influenced by the *17 million reasons* campaign. In 2008 LTCA merged into *National Voices*.

As Chief Executive of *National Voices*, David Pink speaks out on behalf of a membership of more than 160 UK service user organisations, and plays a leading role in influencing the direction of change for person-centred services that address the needs of people who have in the past been 'seldom heard'. David has been a member of the most influential national policy forums, from the NHS Modernisation Board through to Lord Darzi's High Quality Care for All advisory panel.

Stuart Jeffery

Stuart Jeffery is Health Spokesperson for the Green Party and their Parliamentary Candidate for Maidstone and the Weald. He has a professional background in nursing and holds an honorary lectureship at Greenwich University. Stuart is also a member of the Keep Our NHS Public Steering Committee. He has written widely on green approaches to health care and maintains a blog of his work entitled "Green the Health Service". He is currently working on his first book on green health care.

Ruth Marsden

Originally senior lecturer in engineering at University of Humberside. Became involved with healthcare through medical imaging and clinical radiology. Was a lay member of Social Care Inspection for Adult Services. Became Chair of PPI Forum for Hull and East Yorkshire Hospitals Trust and member of PPI Forum for Hull PCT. Elected Regional Representative for Yorkshire and Humberside for National Association of Patient Forums. Is Chair of the Specialist Trusts of Yorkshire, Humberside and Teesside. Co-author of NALM Report, "Start Up and Development of LINKs". Speaker for UKRC and BMUS. Currently representing Yorkshire and Humberside for National Association of LINKs Members and serving as Vice Chair.

Peter Walsh

Peter Walsh joined AvMA as Chief Executive in January 2003. Previously he had been the National Director of the Association of Community Health Councils in England and Wales, where amongst other things he led the campaign which was successful in improving arrangements for patient and public involvement in health following the controversial government decision to abolish Community Health Councils in England. He had been Chief Officer of a local Community Health Council for several years before becoming the National Director. Peter also has extensive experience of work in the voluntary sector, mostly with Councils for Voluntary Service and Volunteer Bureaux, and gained invaluable experience of the private sector during his early career in publishing. Peter is a graduate of Leicester University with a BA in English and also holds a Masters in Business Administration (MBA) specialising in health service management, from the University of Hull.

Other positions held:

- member of editorial advisory board of *Clinical Risk*
- executive committee member of the Clinical Disputes Forum

Workshop Speakers:

A. Sally Brearley

Sally joined a Community Health Council in 1994. She became one of the Vice-Chairs of the London Regional Association of CHCs (London Health Link) and the National Association (ACHCEW). Then she was a member of a PCT Patient and Public Involvement Forum. Now she is a member of a LINK."

Martin Rathfelder

Worked as a school teacher and then in various Citizen's Advice bureaux. He was Welfare Rights Officer at MRI from 1988 to 1998 where he campaigned for the rights of disabled people and succeeded in changing the law regarding benefits for blind people. He was Chair of the South Manchester Community Health Council and Vice Chair of the Manchester Patients' Forum. He writes and lectures about health and social security. He lives in Fallowfield and works part time for South Manchester Law Centre and as Director of the Socialist Health Association. The Association was formed in 1930 in order to campaign for the establishment for a free comprehensive National Health Service. It continues to campaign and organise seminars and debates, particularly around inequality in health, and about democracy and accountability in the NHS. His son Oscar was born in St. Mary's in 2005. He has just been elected as a Governor of the Central Manchester NHS Trust. He has a special interest in the Somali community in Manchester.

B. Jean Turner

I was born and educated in Hull. I am a cancer patient, cancer widow and have a very young grandson in remission following Left Nephrectomy for cancer which, as you will see, has a great effect on my current activities. I have enjoyed my work throughout my life which was as follows:

Metallurgist - Metallurgical Analyst for "Copper Pass now RTZ" (resigned to have family); Hull & East Yorkshire NHS Temporary Statistics Clerk to North Wolds Sector Patient Services Manager, 5 hospitals - 670 beds (I resigned over 30 years later following cancer surgery).

The scope of my experience whilst working within the NHS has been extensive: my post as a PSO included responsibility for Patient pathway through the system from Referral, appointments, secretarial, waiting lists, admissions/discharges, theatre use, Radiology, and statistics to SH3 annual returns. Through the Institute of Health Care Information and Management HRIM I organised international residential pre final examination studies at the Yorkshire Regional HQ also National & International five day conferences of at least 150 participants to raise funds for IHRIM Education.

Voluntary work: I have undertaken voluntary work for over a decade, Drug and Aids Counseling Community Health Council, Lay Inspector of Care homes for the Health Care Commission, Lay Conciliator for Complaints for five PCT's, Hull and East Yorkshire, NALGO Welfare Officer for the Humberside Health Authority; Member of the WHO Group compiling an Edition of the International Classification of Diseases; National

Education Officer for the IHRIM (Institute of Health Care Information and Management)PPI and now LINK. Work with local government, Leader but mainly with the NHS in the Cancer areas. I have just completed five years as the Cancer Patient Representative on the Team & Board of the newly Launched Regional Cancer Hospital, The Queens Centre based in East Yorkshire, the Yorkshire & Humber Network Committees, Chemotherapy, Palliative Care - Lung and Clinical Policy Forum. I am a member of the Hull and East Yorkshire Cancer Patients Patients and Carers Group.

Qualifications include: Fellow of the Institute of Health Records and Information (by examination and Honorary); National Peer Reviewer for Quality and Social Audit Social Audit (Manchester OU 2004) DEFRA and ACRE.

Michael English

Michael English was a Councillor on Rochdale Borough Council from 1953-65 and was a Member of Parliament for Nottingham West from 1964 to 1983, when the seat was abolished by boundary changes. Following his retirement from Parliament he served as a councillor in the London Borough of Lambeth. He is currently Chairman of the Patients' Forum for Lambeth PCT and Chairman of the Executive Committee of the London Network of NHS Patients' Forums.

C. Shirley Murgraff

Shirley Murgraff is a lifelong Hackney resident with a longstanding interest in health care: active City & Hackney CHC member for many years; 2001-7 Chair/still active member C&H Older People's Reference Group (remit for health & social care) with representation on PCT Older People's Board and various PCT Workstreams; PPI Forum member; currently Hackney LINK Chair; member EC Greater London Region National Pensioners Convention (very pro-active on health & social care issues) and of their Health & Social Care Working/Advisory Group; regular attender Hackney Scrutiny Commission meetings and Homerton Hospital Foundation Trust Governors Council "meetings in public" etc. Formerly ILEA primary school deputy headteacher.

Dr Joe Forster