



# Summary list of the HealthWatch pathfinders

**DH INFORMATION READER BOX**

<b>Policy</b>	Estates
HR / Workforce Management	Commissioning
Planning / Clinical	IM & T
	Finance
	Social Care / Partnership Working

<b>Document Purpose</b>	For Information
<b>Gateway Reference</b>	
<b>Title</b>	Summary list of the HealthWatch pathfinders
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<b>Circulation List</b>	
<b>Description</b>	The document provides a summary list of the 75 HealthWatch pathfinders across the country. It sets out the focus of their work, who to contact about it, and which english region they are located in.
<b>Cross Ref</b>	Press notice of the HealthWatch pathfinders on 3 August
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<b>Contact Details</b>	Kasey Chan HealthWatch policy team 80 London Road London SE1 6LH 0207 972 5771  <a href="http://healthandcare.dh.gov.uk/category/care/healthwatch-2/">http://healthandcare.dh.gov.uk/category/care/healthwatch-2/</a>
<b>For Recipient's Use</b>	

## The 75 HealthWatch pathfinders

### A summary of the details on the individual proposals with main contacts and english region

<i>Pathfinder</i>	<i>Synopsis of the pathfinder</i>	<i>Main contacts and english region</i>
Barnsley	Piloting a voluntary sector model that is currently operated by the LINK. A HealthWatch pathfinder group will lead a programme of work to involve the local community and other stakeholders to identify outcomes and inform the development of the specification for Local HealthWatch. This pathfinder will focus on strengthening relationships with the community and key agencies, and explore the involvement of children and young people.	<a href="mailto:DebbieMarks@barnsley.gov.uk">DebbieMarks@barnsley.gov.uk</a> Region: YORKSHIRE and the HUMBER
Bath and North East Somerset	Developing a HealthWatch House model, which explores the relationships with the local health and wellbeing board, commissioner and providers, and the OSC. This pathfinder will focus on how the public's involvement will inform service development.	<a href="mailto:Susan_Bowen@BATHNES.GOV.UK">Susan_Bowen@BATHNES.GOV.UK</a> Region: SOUTH WEST
Bedford	Exploring a Community Interest Company model and developing effective relationships with the wider voluntary and community sector. This pathfinder will focus on how to reflect the collective voice of its diverse communities.	<a href="mailto:bedlink@googlemail.com">bedlink@googlemail.com</a> (Laurie Hurn) or <a href="mailto:George.Hunt@bedford.gov.uk">George.Hunt@bedford.gov.uk</a> ) Region: EAST OF ENGLAND
Bexley	Developing the partnerships between three LINKs: Bexley, Bromley and Greenwich to enhance cross-borough working. This pathfinder will focus on strengthening collaborative working and pooling resources.	<a href="mailto:Anne.Hinds@shaw-trust.org.uk">Anne.Hinds@shaw-trust.org.uk</a> <a href="mailto:sunshinevalley201@talktalk.net">sunshinevalley201@talktalk.net</a> (Sandra Wakeford) <a href="mailto:Shanie.Dengate@bexley.gov.uk">Shanie.Dengate@bexley.gov.uk</a> Region: LONDON
Blackburn with Darwen	Exploring how to integrate PALS (information function of Local HealthWatch), NHS complaints advocacy and the LINK to provide a cohesive and seamless service. This pathfinder will focus on the transitional issues relating to governance and intellectual property, whilst maintaining continuity in service quality for local	<a href="mailto:Kenneth.Barnsley@blackburn.gov.uk">Kenneth.Barnsley@blackburn.gov.uk</a>

	people.	Region: NORTH WEST
Blackpool	Testing developments of Local HealthWatch in real time by targeting a local, deprived community to examine how reaching out to extract community issues and providing information can increase access to services, and building on the LINK's strong reputation for engagement. This pathfinder will focus on information and involving disadvantaged communities.	<a href="mailto:Seonaid.elliott@blackpool.gov.uk">Seonaid.elliott@blackpool.gov.uk</a> Region: NORTH WEST
Bradford	Strengthening the patient and public voice by building better partnerships between the GPs, health and social care commissioners, providers and advocacy services. This pathfinder will focus on effective ways of engaging and involving people in service planning and development, and understanding choice.	<a href="mailto:nick.farrar@bradford.gov.uk">nick.farrar@bradford.gov.uk</a> <a href="mailto:dave.ross@bradford.nhs.uk">dave.ross@bradford.nhs.uk</a> <a href="mailto:Caroline@kivca.org.uk">Caroline@kivca.org.uk</a> Region: YORKSHIRE & THE HUMBER
Cambridgeshire	Exploring new ways to develop comprehensive community engagement, building awareness amongst clinical commissioning groups in how Local HealthWatch can help them to jointly engage with the community, and the transition of advice services. This pathfinder will focus on improving the LINK's engagement with communities, the voluntary sector and GP consortia, in order to improve patient and service users' experiences of health and social care and enable their voices to be heard in discussions on proposed changes to service provision.	<a href="mailto:geoff.hinkins@cambridgeshire.gov.uk">geoff.hinkins@cambridgeshire.gov.uk</a> ) Region: EAST OF ENGLAND
Central Bedfordshire	Develop partnerships with the voluntary and community sector to make best use of community resources and support the role of Local HealthWatch to be recognised and influential in the community. This pathfinder will focus on strengthening partnerships to enable Local HealthWatch to become the expert information broker for health and social care.	<a href="mailto:Charlotte.Bonser@valuton.org.uk">Charlotte.Bonser@valuton.org.uk</a> <a href="mailto:james.robinson-morley@centralbedfordshire.gov.uk">james.robinson-morley@centralbedfordshire.gov.uk</a> Region: EAST OF ENGLAND

Cheshire East	Exploring engagement with the local community through existing and developing communication channels relating to social care and health information, which will also include using social networking to reach out to rural communities. This pathfinder will focus on improving access to information and engaging local people in rural locations.	<a href="mailto:Jill.Greenwood@cheshireeast.gov.uk">Jill.Greenwood@cheshireeast.gov.uk</a> or <a href="mailto:Rob.Walker@cheshireeast.gov.uk">Rob.Walker@cheshireeast.gov.uk</a> Region: NORTH WEST
City of London	Developing a complementary and signposting service that provides information to help people to exercise choice, starting with a mapping exercise of existing providers of advice services. This pathfinder will focus on improving access to information and identifying the gap in provision for Local HealthWatch advice services, particularly in dealing with commuter health.	<a href="mailto:imulelly@vawcvs.org">imulelly@vawcvs.org</a> <a href="mailto:link@citycomm.org.uk">link@citycomm.org.uk</a> Region: LONDON
Cornwall	Developing a joined-up and holistic approach to engagement and consultation building on existing infrastructures such as the community network areas to enable Cornwall's community to reflect health and social care issues. This pathfinder will focus on testing the patient experience in accessing proposed Local HealthWatch functions as part of Cornwall's new integrated health and social care hub model, which will bring health and social care services together.	<a href="mailto:ldavey@cornwall.gov.uk">ldavey@cornwall.gov.uk</a> Region: SOUTH WEST
Coventry City	Exploring the role Local HealthWatch will have to provide the effective voice on the local health and wellbeing board and how it will support clinical commissioning groups in their duty to involve patients and the public. This pathfinder will focus on building and strengthening the influential role of the LINK and a smooth transition to HealthWatch.	<a href="mailto:Simon.Brake@coventry.gov.uk">Simon.Brake@coventry.gov.uk</a> Region: WEST MIDLANDS
Croydon	Building on their innovative engagement and involvement strategy to enable local people to participate through their asset based community development approach and strengthening their engagement with young adults and children. This pathfinder will focus on strengthening the emerging model that delivers a range of participatory techniques enabling local people to have a voice including as health champions in matters relating to health and social care in Croydon.	<a href="mailto:David.Freeman@croydon.gov.uk">David.Freeman@croydon.gov.uk</a> Region: LONDON
Cumbria	Exploring the consumer champion role of Local HealthWatch in how it will provide advice and information to enable people to make choices about health and social care. It will also develop a mechanism of local engagement to embed patient and public views in the commissioning cycle. This pathfinder will focus on developing	<a href="mailto:georgina.ternent@cumbriacc.gov.uk">georgina.ternent@cumbriacc.gov.uk</a> <a href="mailto:sue.stevenson@cumbria.gov.uk">sue.stevenson@cumbria.gov.uk</a>

	a minimum service standard for Local HealthWatch and examine how health champions and public awareness can trigger LINK/Local HealthWatch activities.	Region: NORTH WEST
Derby City	Exploring how Local HealthWatch can involve people aged 50 to 65 not suffering from dementia together with patients with dementia and their carers in service design across a pathway, collect qualitative and quantitative information, interpret it, develop an action plan and recommendations and influence their implementation. This pathfinder will focus on how effectively Local HealthWatch can influence commissioning spanning the whole patient pathway to shape service delivery including how it can present findings in a compelling manner to multi-agency decision makers.	<a href="mailto:Perveez.Sadiq@derby.gov.uk">Perveez.Sadiq@derby.gov.uk</a> Region: EAST MIDLANDS
Devon	Exploring alignment of existing provision of activities by the current user led organisations that carry out engagement and consultation activity. This pathfinder will focus on identifying how the new functions for Local HealthWatch will be delivered.	<a href="mailto:paul.giblin@devon.gov.uk">paul.giblin@devon.gov.uk</a> Region: SOUTH WEST
Doncaster	Building on the wide range of engagement pathways to engage local people to voice their opinions on changes to health and social care provision and developing the existing cross boundary work with NHS partners. This pathfinder will focus on ensuring that relevant intelligence and information is shared and testing operational models for the provision of advocacy services to support patient choice.	<a href="mailto:Joan.Beck@doncaster.gov.uk">Joan.Beck@doncaster.gov.uk</a> <a href="mailto:john.leask@doncaster.gov.uk">john.leask@doncaster.gov.uk</a> Region: YORKSHIRE & THE HUMBER
East Sussex	Testing and developing the functions for Local HealthWatch include the involvement and enabling of people in the monitoring, commissioning, provision and scrutiny of local care services; and providing advice and information about access to and choice in local care service. This pathfinder will focus on engaging the voluntary care sector and partnerships to inform potential models for each of the functions and the mechanism to establish Local HealthWatch as a body corporate.	<a href="mailto:Paul.Rideout@eastsussex.gov.uk">Paul.Rideout@eastsussex.gov.uk</a> Region: SOUTH EAST
Enfield	Exploring how Local Healthwatch can be effective in increasing mutual understanding and enabling shared decision-making for the purpose of joining up health and social care for the benefit of local people i.e. patient/service user pathways. This pathfinder will focus on testing the structure and skills required for Local HealthWatch to be effective.	<a href="mailto:Mekonnen.Gutta@enfield.gov.uk">Mekonnen.Gutta@enfield.gov.uk</a> <a href="mailto:enfieldlink@cidagroup.org">enfieldlink@cidagroup.org</a> (John Lynch) Region: LONDON
Essex	Establishing a core membership that represents the county's population	

	demographically, has the skills to govern Local HealthWatch well and reaches out to voluntary and community groups so that a wide range of people know what HealthWatch can do for them and how they can help it. This pathfinder will focus on developing stronger and systematic relationships with commissioners, so that its work has a demonstrable impact on improving outcomes, and promoting integrated advice and information services across health and social care.	<a href="mailto:Duncan.Wood@essex.gov.uk">Duncan.Wood@essex.gov.uk</a> Region: EAST OF ENGLAND
Gateshead	Building on a community development approach to engagement and relationships with the voluntary and community sector, this will empower people and their communities to have effective relationships with public bodies. This pathfinder will focus on establishing a two-way relationship of sharing information between the Local HealthWatch and GatNet i.e. clinical commissioning groups.	<a href="mailto:AndiParker@Gateshead.Gov.UK">AndiParker@Gateshead.Gov.UK</a> Region: NORTH EAST
Gloucestershire	Developing a communication pathways and relationships protocol that will enable Local HealthWatch to play its influencing role on the Health and Wellbeing Board. This pathfinder will focus on how Local HealthWatch can work collaboratively with community based member and voluntary organisations in order that they can contribute to the evidence and intelligence that will inform local health and wellbeing arrangements.	<a href="mailto:Fiona.JONES@gloucestershire.gov.uk">Fiona.JONES@gloucestershire.gov.uk</a> Region: SOUTH WEST
Hartlepool	Creating a model to instil a culture of active responsibility where everyone, including local HealthWatch, is empowered to ask, challenge and intervene to help ensure that resources are used effectively to deliver better health and social care. This pathfinder will focus on building relationships with new bodies such as the GP commissioning consortia and the Local Authority Health and Wellbeing Board, where Local HealthWatch has a key role in providing the evidence about what local people need and want.	<a href="mailto:Leigh.Keeble@hartlepool.gov.uk">Leigh.Keeble@hartlepool.gov.uk</a> Region: NORTH EAST
Herefordshire	Developing a Local HealthWatch operating model that utilises the existing back office services to test independence and provides a clear and simple 'way in' for the local people e.g. building on existing one stop shops and customer contact centre. It will also build on existing advocacy services to test out access to complaints advocacy. This pathfinder will focus on the challenges posed by rurality and the provision of information to support choice and the model will be able to support a number of options for provision e.g. a Community Interest Company, a social enterprise, a partnership arrangement or direct local authority provision.	<a href="mailto:Euan.McPherson@herefordpct.nhs.uk">Euan.McPherson@herefordpct.nhs.uk</a> Region: WEST MIDLANDS
Hertfordshire	Exploring ways of deepening engagement with the public to encourage all	

	voluntary organisations to join Hertfordshire LINK/HealthWatch, this will provide a central point for the collection of public feedback on health and social care issues. This pathfinder will focus on a partnership with PohWer and other partners to share trend data to improve wider use of patient feedback and developing the complementary signposting services for patient choices in health and social care.	<a href="mailto:tim.anfilogoff@hertscc.gov.uk">tim.anfilogoff@hertscc.gov.uk</a> Region: EAST OF ENGLAND
Isles of Scilly	Building on the LINK and its understanding of the community to strengthen the Local HealthWatch to influence the joint commissioning decisions that are made with Cornwall. This pathfinder will focus on the rurality of its location for Local HealthWatch, how to commission services and develop capacity locally.	<a href="mailto:AHick@scilly.gov.uk">AHick@scilly.gov.uk</a> Region: SOUTH WEST
Kent	Exploring how to build a cohesive relationship between the Local HealthWatch and patient participation groups, this will enable local people to participate more effectively to influence health and social care services. This pathfinder will focus on developing effective ways that the public can provide input to health and social care commissioning and provision decisions.	<a href="mailto:Tish.Gailey@kent.gov.uk">Tish.Gailey@kent.gov.uk</a> Region: SOUTH EAST
Kensington & Chelsea and Hammersmith & Fulham	Exploring further ways to shift the remit of engagement mechanisms from involvement and participation to influence in commissioning for Local HealthWatch and build on cross borough working arrangements. This pathfinder will focus on testing the boundaries and potential overlaps in the governance, accountability and engagement for Local HealthWatch whilst retaining the required local presence in the two boroughs.	<a href="mailto:Stephen.Morgan@rbkc.gov.uk">Stephen.Morgan@rbkc.gov.uk</a> Region: LONDON
Kingston upon Thames	Exploring the option of how Local HealthWatch will lead an advocacy consortium and building on the Kingston-i, which is a comprehensive information service, and partnerships with the voluntary and community organisations. This pathfinder will focus on developing the advocacy and signposting services for Local HealthWatch.	<a href="mailto:andrew.bessant@rbk.kingston.gov.uk">andrew.bessant@rbk.kingston.gov.uk</a> Region: LONDON
Lambeth	Testing the Local HealthWatch role by developing meaningful engagement and a collective voice and in working with the health and wellbeing board early adopter and with the GP Clinical Commissioning Groups. This pathfinder will focus on how Local HealthWatch can bring evidence of local need to help shape the planning and commissioning of health and social care services.	<a href="mailto:VDinsmore@lambeth.gov.uk">VDinsmore@lambeth.gov.uk</a> Region: LONDON
Leeds	Developing the models of involvement to help local people get involved and establishing the systems and processes for converting data into customer intelligence and robust involvement outcomes. This pathfinder will focus on a whole systems approach to how a Local HealthWatch will get the information,	<a href="mailto:Janet.Somers@leeds.gov.uk">Janet.Somers@leeds.gov.uk</a> Region: YORKSHIRE & THE



	present it to influence commissioning decisions, and then ensure feedback to local people on the result of the information flow.	HUMBER
Leicester City	Exploring how Local HealthWatch can work at the local and strategic level by testing how it will provide advice and advocacy services, have meaningful representation on the local health and wellbeing board to strengthen the collective voice. This pathfinder will focus on the operational and accountability arrangements for a Local HealthWatch.	<a href="mailto:Nicola.Hobbs@leicester.gov.uk">Nicola.Hobbs@leicester.gov.uk</a> Region: EAST MIDLANDS
Leicestershire	Developing the signposting role of Local HealthWatch e.g. in supporting local care services and promoting choice ensuring that comprehensive information is accessible to all. This pathfinder will focus on engaging hard to reach and seldom heard groups including children and young people and the organisational transformation of the LINK.	<a href="mailto:John.Sinnott@leics.gov.uk">John.Sinnott@leics.gov.uk</a> <a href="mailto:cheryl.davenport@lcr.nhs.uk">cheryl.davenport@lcr.nhs.uk</a> Region: EAST MIDLANDS
Lewisham	Building on the LINK bespoke database, which holds information on 2,000 local health and social care organisations, to extract trends from community engagement including data on patient experience in GP practices. This pathfinder will focus on the influential role of Local HealthWatch on the clinical commissioning groups and the local health and wellbeing board, and how the information role will be delivered in partnership with other information providers.	<a href="mailto:Edward.Knowles@lewisham.gov.uk">Edward.Knowles@lewisham.gov.uk</a> Region: LONDON
Lincolnshire	Developing up to seven local HealthWatch Focus groups in each clinical commissioning group area to address the different priorities in different areas of the large and rural county to give local people greater ownership over local services, from which members will be elected to be more representative of their geographical localities on the management committee. This pathfinder will focus on how Local HealthWatch will be a conduit to enable groups and individuals to join together and communicate more effectively with commissioners and providers.	<a href="mailto:HWB@lincolnshire.gov.uk">HWB@lincolnshire.gov.uk</a> Region: EAST MIDLANDS
Liverpool City	Exploring the role of Local HealthWatch in undertaking evidence based quality engagement and consultation with its local people, making use of resource within the PCT and Council to support more activities in this area. This includes the future configuration of the signposting role. This pathfinder will focus on how Local HealthWatch will be representative and support the importance of public and patient engagement to establish the standard against which strategy and commissioning decisions will be made.	<a href="mailto:liverpoolcares@liverpool.gov.uk">liverpoolcares@liverpool.gov.uk</a> Region: NORTH WEST
Newham	Building on the existing Communities Leading for Health project to test the new	

	relationships e.g. through the JSNA for Local HealthWatch with the local clinical commissioning group pathfinder and health and wellbeing board. This pathfinder will focus on how collaborative working with the community and voluntary organisations and equipping patients and the public to participate and engage could help to support the emerging role of Local HealthWatch.	<a href="mailto:Grainne.Siggins@newham.gov.uk">Grainne.Siggins@newham.gov.uk</a> <a href="mailto:Patrick.Hall@newham.gov.uk">Patrick.Hall@newham.gov.uk</a> Region: LONDON
Norfolk	Developing a partnership model for Local HealthWatch that includes diverse constituencies of interest, thus giving the organisation access to a broad range of knowledge and experience and the ability to make appropriate use of wide-ranging networks of people who use services. This pathfinder will develop mechanisms to ensure that service users and carers are involved in designing, commissioning and improving social care services across the full range of commissioners and providers. It will ensure the capacity of Local HealthWatch to support individuals to access information about health and social care by exploring partnerships with national, regional and local initiatives.	<a href="mailto:maureen.orr@norfolk.gov.uk">maureen.orr@norfolk.gov.uk</a> Region: EAST OF ENGLAND
North East Lincolnshire	Testing the efficiency and effectiveness of Local HealthWatch to identify best practice on the local health and wellbeing board and derive comparisons with other boundary local authorities. This pathfinder will focus on the role of Local HealthWatch to signpost and support individuals through their navigation of the NHS and choice, and develop protocols for working across boundaries of the Humber Cluster.	<a href="mailto:caroline.bexley@nelincs.gov.uk">caroline.bexley@nelincs.gov.uk</a> <a href="mailto:beverley.compton@nelincs.gov.uk">beverley.compton@nelincs.gov.uk</a> Region: YORKSHIRE & THE HUMBER
North Lincolnshire	Developing a 360 degree feedback that will enable a Local HealthWatch to gather local information to extract data on representative membership and how effective signposting has been for local people making choices. This pathfinder will focus on the role of Local HealthWatch to influence commissioning decisions using local intelligence from communities to inform the different needs of localities.	<a href="mailto:John.Brooman@northlincs.gov.uk">John.Brooman@northlincs.gov.uk</a> <a href="mailto:ruth.farningham@vanl.org.uk">ruth.farningham@vanl.org.uk</a> Ruth Farningham Region: YORKSHIRE & THE HUMBER
Northamptonshire	Developing the role of Local HealthWatch to gather feedback from individuals and communities on health and social care services enabling the collection and use of information to help individuals and communities to inform decision making on services through the JSNA and health and wellbeing boards local and county boards. This pathfinder will focus on developing a shared plan for involvement to	<a href="mailto:david-ward@northamptonshire-link.org.uk">david-ward@northamptonshire-link.org.uk</a> Region: EAST MIDLANDS

	maximise the use of resources through a common engagement strategy across statutory and community organisations supporting GP practices in developing their patient groups. Also, on developing a proposal for the provision of the new information and signposting function for Local HealthWatch, how this would work in the context of complaints and advocacy.	
Northumberland	Exploring the Northumberland need for independent NHS complaints advocacy service is required for Northumberland, with particular consideration given to its unique and challenging geography and demographics. This pathfinder will focus on the innovation required by a Local HealthWatch to meet the ask of local people for the accessibility to complaints advocacy service in a rural county.	<a href="mailto:RachelT@adapt-tyndale.org.uk">RachelT@adapt-tyndale.org.uk</a> Region: NORTH EAST
Oldham	Testing different approaches for Local HealthWatch relationships with the new and emerging decision making structures in the locality and public engagement models e.g. Oldham Standing Conference and citizens jury that Local HealthWatch will use. This pathfinder will focus on a possible gatekeeper role for Local HealthWatch to accessing advocacy support services.	Ursula@oldhamlink.org.uk Region: NORTH WEST
Oxfordshire	Developing an Oxfordshire-HealthWatch kitemark where Local HealthWatch will facilitate meaningful involvement to improve commissioning decisions through building on existing involvement mechanisms. This pathfinder will focus on the inclusion of children and young people and creating a culture for the 'OxHealthWatch' kitemark from providers for Local HealthWatch to be seen as the local independent voice.	<a href="mailto:alison.partridge@Oxfordshire.gov.uk">alison.partridge@Oxfordshire.gov.uk</a> Region: SOUTH EAST
Peterborough	Exploring the need for specialist skills required for the advice role of Local HealthWatch with commissioners and PALS, examining how 'early warning signs' and performance issues will be communicated with commissioners to take action. It will develop protocols for effective future working to ensure that the patient voice and choice have high priority amongst commissioners and providers of care services. This pathfinder will focus on a representative Local HealthWatch and its role as a conduit to enabling groups and individuals to communicate more effectively together with commissioners and providers.	<a href="mailto:Nick.Blake@peterboroughpct.nhs.uk">Nick.Blake@peterboroughpct.nhs.uk</a> Region: EAST OF ENGLAND
Plymouth	Developing a model of engagement to ensure Local HealthWatch will be representative and reflective of the local collective voice. It will also develop protocols for managing relationships with commissioners to shape the planning of health and social care services. This pathfinder will focus on the influencing role of Local HealthWatch to ensure that the collective patient, user and carer voice is	<a href="mailto:Craig.McArdle@plymouth.gov.uk">Craig.McArdle@plymouth.gov.uk</a> Region: SOUTH WEST

	heard and strengthened in the local commissioning process.	
Redbridge	Exploring how different patient engagement organisations can work in a complementary and collaborative way with Local HealthWatch and reach seldom-heard communities to get their views heard and action taken. This pathfinder will focus on examining different governance models and potential conflicts of interest that may arise for Local HealthWatch in the context of cross-borough working with different health service providers that work across borough boundaries.	<a href="mailto:cathy@redbridgeline.net">cathy@redbridgeline.net</a>  Region: LONDON
Richmond upon Thames	Development and testing an integrated strategy and protocol for patient and public involvement to ensure effective, two way communication and engagement channels between Local HealthWatch, clinical commissioning group, major providers of acute, community and mental health, and the existing community and voluntary organisations. This pathfinder will focus on response to local demographics for Local HealthWatch responding to local people e.g. higher numbers of older people to ensure equality and accessibility, and a key outcome will be to achieve a shared understanding of Local HealthWatch by the public and stakeholders.	<a href="mailto:G.Ford@richmond.gov.uk">G.Ford@richmond.gov.uk</a> <a href="mailto:manager@richmondlink.org.uk">manager@richmondlink.org.uk</a>  Region: LONDON
Sheffield	Developing a Local HealthWatch model to be a network of networks by joining it up with the existing services for advocacy, support, information and advice. A central core HealthWatch team will provide the strategic co-ordination of public voice and places it at the heart of local health, social care and public health commissioning decisions. This pathfinder will focus on building governance arrangements that enable HealthWatch to be representative and act as an effective 'critical friend' for commissioners and providers.	<a href="mailto:Laurie.Brennan@sheffield.gov.uk">Laurie.Brennan@sheffield.gov.uk</a> <a href="mailto:Kate.Register@sheffield.gov.uk">Kate.Register@sheffield.gov.uk</a>  Region: YORKSHIRE & THE HUMBER
Shropshire	Building on the LINK's operating model as a company limited by guarantee and exploring how Local HealthWatch will operate as a body corporate and employ staff. This pathfinder will focus on governance and accountability arrangements to ensure Local HealthWatch has credibility and public trust.	<a href="mailto:Val.Beint@shropshire.gov.uk">Val.Beint@shropshire.gov.uk</a>  Region: WEST MIDLANDS
South Gloucestershire and Bristol	Exploring a model for Local HealthWatch to deliver its advice and information role to enable people to navigate the health and social care system and developing a governance model for Local HealthWatch to be a corporated association. This pathfinder is a partnership between two local authorities and their LINKs, it will focus on how Local HealthWatch will work collaboratively with the community, equality and voluntary groups, to ensure they have a voice on the local health and wellbeing boards.	<a href="mailto:gillian.douglas@bristol.gov.uk">gillian.douglas@bristol.gov.uk</a> <a href="mailto:kathy.eastwood@bristol.gov.uk">kathy.eastwood@bristol.gov.uk</a>  Region: SOUTH WEST

Southampton, Hampshire, Isle of Wight and Portsmouth (SHIP)	Developing a collaborative partnership approach across the four local authority areas and working towards establishing Local HealthWatch in each area. This approach will build on the legacy of LINKs and explore potential aspects of joint local authority procurement to demonstrate value for money and improved outcomes for local citizens. This pathfinder will focus on cross-boundary working and how local areas, through Local HealthWatch, can provide complementary services for its local communities.	<a href="mailto:Martin.Day@southampton.gov.uk">Martin.Day@southampton.gov.uk</a> <a href="mailto:Claire.Robertson@IOW.gov.uk">Claire.Robertson@IOW.gov.uk</a> <a href="mailto:Paddy.Hillary@hants.gov.uk">Paddy.Hillary@hants.gov.uk</a> <a href="mailto:James.Sandy@portsmouthcc.gov.uk">James.Sandy@portsmouthcc.gov.uk</a>  Region: SOUTH EAST
Southend on Sea	Exploring how Local HealthWatch will help GPs to strengthen and help develop commissioning and developing service specifications, map current information/advice and how Local HealthWatch will work across local authority borders. This pathfinder will focus on how Local HealthWatch will meet the community's wish for it to have "local feel, local knowledge, local focus".	<a href="mailto:MichelleHill@southend.gov.uk">MichelleHill@southend.gov.uk</a>  Region: EAST OF ENGLAND
Staffordshire	Building on the Engaging Communities Staffordshire project to explore how Local HealthWatch could be part of an independent social enterprise model with the potential to bring together a range of engagement, insight and advocacy functions. This pathfinder will focus on the importance of community engagement will be for Local HealthWatch with key public services and the voluntary and community sector.	<a href="mailto:julie.thompson@staffordshire.gov.uk">julie.thompson@staffordshire.gov.uk</a>  Region: WEST MIDLANDS
Stockport	Developing and improving the influencing role of Local HealthWatch. This pathfinder will focus specifically on improving the breadth and reach of the existing LINK organisation to ensure a broad and representative consumer voice, which can effectively inform the work of the Health and Wellbeing Board and wider partnership bodies working within the local health and social care economy.	<a href="mailto:gill.walters@stockport.gov.uk">gill.walters@stockport.gov.uk</a>  Region: NORTH WEST
Suffolk	Exploring how the Local HealthWatch brand can be adopted and optimised, using channels for information, advice and support which already exist, and gap analysis on channels which need developing. It will also explore how customers can influence the quality and the breadth of choices available to them. This pathfinder will focus on shaping the relationship between Local Healthwatch and the health and wellbeing board including clinical commissioning groups, testing the connections, ensuring consumer voice is able to influence the Board and making it 'real' and meaningful locally and strategically.	<a href="mailto:liz.whitby@suffolk.gov.uk">liz.whitby@suffolk.gov.uk</a>  Region: EAST OF ENGLAND

Sutton	Exploring how Local Healthwatch will be accessible to every resident and the options for the new information and advice role for Local HealthWatch. It will also explore how this will build on the partnership and expertise in advocacy with local voluntary/community organisations. This pathfinder will focus on a Local HealthWatch framework to promote collaborative working with the emerging local patient involvement structures including foundation trusts, clinical commissioning groups and local health and wellbeing board.	<a href="mailto:victoria.lawson@sutton.gov.uk">victoria.lawson@sutton.gov.uk</a> <a href="mailto:janice@suttoncvs.org.uk">janice@suttoncvs.org.uk</a> Region: LONDON
Telford and Wrekin	Building on the LINK's local champions scheme and active web based talkback, Local HealthWatch will provide an inclusive environment for full engagement and participation for all members of the local community including those classed as hard to reach. Exploring how existing networks will enable wider access to advice and information about health and social care services, Local HealthWatch will be part of a "Network of networks" for information exchange which will provide a channel for feeding into NHS and local authority commissioning processes. This pathfinder will focus on the role of Local HealthWatch connecting communities through the connected voice of its citizens.	<a href="mailto:paul.taylor@telford.gov.uk">paul.taylor@telford.gov.uk</a> Region: WEST MIDLANDS
Thurrock	Developing the remit and function of a Local HealthWatch by working with the Thurrock LINK. This will be in the context of understanding that engaging and working with communities, particularly most vulnerable and seldom heard, to formulate views and feedback that result in commissioning decisions and service development reflecting need. This pathfinder will focus on options for governance arrangements on how Local HealthWatch will operate.	<a href="mailto:j.forbes-burford@thurrock.gov.uk">j.forbes-burford@thurrock.gov.uk</a> Region: EAST OF ENGLAND
Torbay	Exploring how Local HealthWatch will co-ordinate public engagement on health and social care issues for maximum benefit and reach seldom heard groups such as young gay and lesbian groups, and users of drug and alcohol service. It will also work on clarifying roles e.g. Baywide GP Involvement Group and health and wellbeing board etc to establish a jointly agreed escalation process for influencing health and social care. This pathfinder will focus on how Local Healthwatch can effectively become the gateway to health and social care information and services for local people and at the same time act as a conduit for all engagement activities on health and care services.	<a href="mailto:caroline.taylor@torbay.gov.uk">caroline.taylor@torbay.gov.uk</a> <a href="mailto:frances.hughes@torbay.gov.uk">frances.hughes@torbay.gov.uk</a> Region: SOUTH WEST
Tower Hamlets	Developing a Local HealthWatch that will work collaboratively with POhWER, exploring their expertise in complaints handling and the LINK's ability to hold NHS organisations to account could together improve NHS responsiveness to	<a href="mailto:shanara.matin@towerhamlets.gov.uk">shanara.matin@towerhamlets.gov.uk</a> <a href="http://sx.gov.uk">sx.gov.uk</a>



	individual patients and provide a framework for demonstrating enduring service improvement. This pathfinder will focus on how Local HealthWatch will enable the complaints process to more directly influence both service commissioning and provide information to individuals to help them make choices about their healthcare.	<a href="mailto:dianne.barham@urbaninclusion.co.uk">dianne.barham@urbaninclusion.co.uk</a> Region: LONDON
Trafford	Exploring how Local HealthWatch will be an umbrella body to access advice and information with a local quality kitemark and how it will share information from local people with various groups so a collective voice exists across communities of interest, neighbourhoods and the wider voluntary and community sector. This pathfinder will focus on building capacity for Local HealthWatch and for it to have an active influencing role on the commissioning process such as on public health issue.	<a href="mailto:Joanne.Bryan@trafford.gov.uk">Joanne.Bryan@trafford.gov.uk</a> Region: NORTH WEST
Wakefield	Exploring how Local HealthWatch will be a one-stop shop for local people and how the value of complaints data and supporting local people through the NHS complaints procedure will provide significant information on what is, and not, working well in the health community. This pathfinder will focus on effective ways of engaging and involving local people and the voluntary sector to provide advice on choice, information and signposting.	<a href="mailto:NPearce@wakefield.gov.uk">NPearce@wakefield.gov.uk</a> Region: YORKSHIRE & THE HUMBER
Walsall	Developing a Local HealthWatch that will capture and build on the current strengths of both MyNHS Walsall and the existing networks developed through the Walsall LINK, empowering its members through a new shared intelligence unit and knowledge hub that will operate across partners and gather local data to be used strategically and influence decisions. This pathfinder will focus on creating Local HealthWatch as an independent champion of the public on health and social care matters with a significant, diverse and influential membership.	<a href="mailto:masonc@walsall.gov.uk">masonc@walsall.gov.uk</a> Region: WEST MIDLANDS
Waltham Forest	Exploring the most effective models for Local HealthWatch to support patient choice and complaints advocacy by ensuring that public and patient engagement is effective and an integral part of any local commissioning across health and social care and exploring how different patient engagement organisations can work in a complementary way. This pathfinder will focus on the governance of Local HealthWatch, its representation of service users and how this will work through the boundaries and potential overlaps in the new system.	<a href="mailto:Kemi.Eniade@walthamforest.gov.uk">Kemi.Eniade@walthamforest.gov.uk</a> <a href="mailto:adessa.mbaye@voluntaryaction-wf.org.uk">adessa.mbaye@voluntaryaction-wf.org.uk</a> Region: LONDON
Wandsworth	Exploring how Local HealthWatch will provide advice and information and support clinical commissioning groups in engaging with and involving patients and the	<a href="mailto:RWiles@wandsworth.gov.uk">RWiles@wandsworth.gov.uk</a>

	public including seldom heard groups. This pathfinder will focus on how a Local HealthWatch will operate as a corporate body with a host to achieve effective outcomes for local patients and the public.	Region: LONDON
Warrington	Developing how a Local HealthWatch will produce regular, evidence-based reports to the Health and Wellbeing Board which summarise the experiences and views of patients, service users, their families, carers and wider communities in a way which can influence commissioning priorities and decisions. This includes building on the web-based "My Life, My Way" portal and the voluntary sector's 'Wickd' directory of organisations linked to community services to make information accessible to local people. This pathfinder will focus on how Local HealthWatch will give patients, the public and wider communities real influence and how Local HealthWatch can support and engage children, young people and their carers and families e.g. developing connections with OFSTED.	<a href="mailto:skenton@warrington.gov.uk">skenton@warrington.gov.uk</a> Region: NORTH WEST
Warwickshire	Exploring the aspirations for a Local HealthWatch with the local community and partners to maximise existing community resources and develop a communication and engagement strategy in working with local partners. This pathfinder will focus on how Local HealthWatch will operate with a potential costed model.	<a href="mailto:monikarozanski@warwickshire.gov.uk">monikarozanski@warwickshire.gov.uk</a> Region: WEST MIDLANDS
West Berkshire	Building on the local Independent Living Network, Local HealthWatch will act as the over-arching network organisation, independent "critical friend" and peer-led collective voice of local opinion. It will connect with existing surgery-based patient participation groups and the local Patients Panel to improve their influence. This pathfinder will focus on how a local authority can commission direct for a Local HealthWatch through the continuity and strengthening of a user led organisation to act as the collective voice for users of health and care services.	<a href="mailto:NOwen@westberks.gov.uk">NOwen@westberks.gov.uk</a> Region: SOUTH EAST
Westminster	Exploring how a Local HealthWatch will provide information and advice and ensuring local views are represented on the relevant boards including the local health and wellbeing board to influence commissioning decisions. This pathfinder will focus on how a Local HealthWatch will work collaboratively with existing providers of advice services.	<a href="mailto:jmulelly@vawcvs.org">jmulelly@vawcvs.org</a> Region: London
Wigan	Building on local initiatives of a 'bottom up' approach to extending patient partnerships through patient participation groups, Local HealthWatch will operate an integrated patient involvement model. It will also explore appropriate	<a href="mailto:A.Roberts@wigan.gov.uk">A.Roberts@wigan.gov.uk</a>



	arrangements on how Local HealthWatch will report the experience and views that local people have about the effectiveness of services and how the report draw on patients', service users', carers', families' and communities experiences and views of care and health issues which helps the commissioning process. This pathfinder will focus on how Local HealthWatch will involve the public in commissioning decisions in ways that are accessible and innovative and how Local HealthWatch will provide information and advocacy that integrates with existing advice services.	Region: NORTH WEST
Wolverhampton	Developing a new model of involvement with local people to shape Local HealthWatch where people can become more involved and empowered in commissioning decisions and delivery of local services. It will also explore how Local HealthWatch will operate with existing providers. This pathfinder will focus on the governance arrangements and community engagement for Local HealthWatch.	<a href="mailto:Kathy.Roper@wolverhampton.gov.uk">Kathy.Roper@wolverhampton.gov.uk</a> Region: WEST MIDLANDS
Worcestershire	Building on the strengths and opportunities for improving current arrangements, Local HealthWatch will provide the public, service users and carers influence over the planning and delivery of services. It will also explore the opportunities for improvement to bring all of the sources of information from the local providers of advice and information together in one place, which is easily accessible to the public e.g. Worcestershire Hub. This pathfinder will focus on how Local HealthWatch will collectively represent public, service user and carer opinions on the full range of NHS, public health and adult social care services.	<a href="mailto:rharling@worcestershire.gov.uk">rharling@worcestershire.gov.uk</a> Region: WEST MIDLANDS
York	Developing a Local HealthWatch that will provide local people with accurate and accessible information to increase participation and promote choice through building on the implementation of local information pathways. It will build on the LINK's Community Atlas as an information sharing tool to a range of stakeholders including health and social care and NHS commissioners as well as members of the public and voluntary and community sector groups and organisations. This pathfinder will focus on an umbrella model for Local HealthWatch, which makes best use of existing resources, and provide accredited Community Health Champions to promote increased engagement patients and their carers in health and social services.	<a href="mailto:adam.gray@york.gov.uk">adam.gray@york.gov.uk</a> Region: YORKSHIRE & THE HUMBER